



## Liverpool Heart and Chest Hospital activates Allscripts electronic health record system

June 28, 2013

### NHS Foundation Trust Hospital to change how patient and family-centered care is delivered with Sunrise Clinical Manager

CHICAGO, June 28, 2013 /PRNewswire/ -- Liverpool Heart and Chest Hospital NHS Foundation Trust has successfully implemented Allscripts (NASDAQ: MDRX) [Sunrise Clinical Manager](#) (SCM). The activation occurred the week of June 24th; a mere 15 months from the project start date.

"Our mission is to provide excellent, safe and compassionate care for every patient, every day," said Raj Jain, Chief Executive at the Trust. "The Allscripts system will support our staff to make even better use of their talent and expertise. This activation is a fantastic opportunity for our teams to take this hospital onward to even more success for the patients and families for whom we care."

Sunrise Clinical Manager is an acute care Electronic Health Record (EHR). The new system will help Liverpool Heart and Chest Hospital, one of the UK's highest regarded healthcare providers, transform its caregiving. The new and innovative system, one of the most advanced in the country to be implemented, is a major step forward for the Trust in how patient and family-centered care is delivered for its 12,000 inpatients. In changing the way it provides care, thousands of previously paper-based records, patient documentation, test results, prescriptions, orders and integrated care pathways have now been included in the Sunrise Clinical Manager system, making them easy for caregivers to access.

"Quality of care and the experience of our patients are the two core guiding principles for our work," said Johan Waktare, Consultant Cardiologist and Clinical Lead for the EHR system. "Thanks to the strength of our partnership with Allscripts, we have been able to deliver this new project quickly. They are the right partner and their system has proven to be the right tool for us to deliver on our mission."

Sunrise Clinical Manager provides an advanced Computerized Provider Order Entry (CPOE), as well as an integrated ambulatory offering on a single database, integrated pharmacy, knowledge-based medication administration, patient portal and acute critical care solutions. By removing its paper-based systems, Liverpool Heart and Chest Hospital aims to improve the healthcare experience for both patients and caregivers. The Allscripts system helps caregivers to spend more time with patients and their families and helps the Trust to ensure that patients are not asked for the same information more than once as they move through the hospital.

The addition of Sunrise Clinical Manager helps place Liverpool Heart and Chest Hospital at the forefront of healthcare informatics and will support the organization in its introduction of further innovation.

"The project and the successful activation at Liverpool Heart and Chest Hospital, from the outset, were driven by Liverpool's team of senior clinicians, executive directors, nursing, medical non-clinical staff and allied health professionals," said Paul M. Black, President and Chief Executive Officer of Allscripts. "We are privileged to partner with Liverpool Heart and Chest Hospital as this team continues to provide excellent, compassionate and safe care for its patients and their families."

#### About Allscripts

[Allscripts](#) (NASDAQ: MDRX) delivers the insights that healthcare providers require to generate world-class outcomes. The company's Electronic Health Record, practice management and other clinical, revenue cycle, connectivity and information solutions create a *Connected Community of Health™* for physicians, hospitals and post-acute organizations. To learn more about Allscripts, please visit [www.allscripts.com](http://www.allscripts.com), [Twitter](#), [YouTube](#) and [It Takes A Community: The Allscripts Blog](#).

#### About Liverpool Heart and Chest Hospital

Liverpool Heart and Chest Hospital NHS Foundation Trust is one of the largest specialist hospitals in the UK, providing heart and lung surgery, cardiology and respiratory medicine. The Trust serves an adult population of over 2.8 million and the geographical catchment area encompasses the North West of England.

The Trust was officially awarded the highly prestigious 'UK Provider Trust of the Year' status at the 2012 Health Service Journal Awards.

© 2013 Allscripts Healthcare, LLC. All Rights Reserved.

Allscripts, the Allscripts logo, and other Allscripts marks are either registered trademarks or trademarks of Allscripts Healthcare, LLC in the United States and/or other countries. All other trademarks are the property of their respective owners.

#### Forward-Looking Statements

*This press release contains forward-looking statements within the meaning of the federal securities laws. Statements regarding future events or developments, our future performance, as well as management's expectations, beliefs, intentions, plans, estimates or projections relating to the future are forward-looking statements with the meaning of these laws. These forward-looking statements are subject to a number of risks and uncertainties, some of which are outlined below. As a result, no assurances can be given that any of the events anticipated by the forward-looking statements will transpire or occur, or if any of them do so, what impact they will have on our results of operations or financial condition. Such risks, uncertainties and other factors include, among other things: the possibility that our current initiatives focused on product delivery, client experience, streamlining our cost structure, and financial performance may not be successful, which could result in declining demand for our products and services, including attrition among our existing customer base; the impact of the realignment of our sales and services organization; potential difficulties or delays in achieving platform and product integration and the connection and movement of data among hospitals, physicians, patients and others; the risks that we will not achieve the strategic benefits of the merger with Eclipsys Corporation (Eclipsys) or our acquisition of dbMotion, Ltd. (dbMotion), or that the Allscripts products will not be integrated successfully with the Eclipsys and dbMotion products; competition within the industries in which we operate, including the risk that existing clients will switch to products of competitors; failure to maintain interoperability certification pursuant to the Health Information Technology for Economic and Clinical Health Act (HITECH), with resulting increases in development and other costs for us and possibly putting us at a*

*competitive disadvantage in the marketplace; the volume and timing of systems sales and installations, the length of sales cycles and the installation process and the possibility that our products will not achieve or sustain market acceptance; the timing, cost and success or failure of new product and service introductions, development and product upgrade releases; any costs or customer losses we may incur relating to the standardization of our small office electronic health record and practice management systems that could adversely affect our results of operations; competitive pressures including product offerings, pricing and promotional activities; our ability to establish and maintain strategic relationships; errors or similar problems in our software products or other product quality issues; the outcome of any legal proceeding that has been or may be instituted against us and others; compliance obligations under new and existing laws, regulations and industry initiatives, including new regulations relating to HIPAA/HITECH, increasing enforcement activity in respect of anti-bribery, fraud and abuse, privacy, and similar laws, and future changes in laws or regulations in the healthcare industry, including possible regulation of our software by the U.S. Food and Drug Administration; the possibility of product-related liabilities; our ability to attract and retain qualified personnel; the continued implementation and ongoing acceptance of the electronic record provisions of the American Recovery and Reinvestment Act of 2009, as well as elements of the Patient Protection and Affordable Care Act (aka health reform) which pertain to healthcare IT adoption, including uncertainty related to changes in reimbursement methodology and the shift to pay-for-outcomes; maintaining our intellectual property rights and litigation involving intellectual property rights; legislative, regulatory and economic developments; risks related to third-party suppliers and our ability to obtain, use or successfully integrate third-party licensed technology; breach of data security by third parties and unauthorized access to patient health information by third parties resulting in enforcement actions, fines and other litigation. See our Annual Report on Form 10-K/10K-A for 2012 and other public filings with the SEC for a further discussion of these and other risks and uncertainties applicable to our business. The statements herein speak only as of their date and we undertake no duty to update any forward-looking statement whether as a result of new information, future events or changes in expectations.*

(Logo: <http://photos.prnewswire.com/prnh/20100901/CG581471LOGO>)

SOURCE Allscripts Healthcare Solutions, Inc.

Investors, Seth Frank, 312-506-1213, [seth.frank@allscripts.com](mailto:seth.frank@allscripts.com), or Media, Claire Weingarden, 312-447-2442, [claire.weingarden@allscripts.com](mailto:claire.weingarden@allscripts.com)