

Big Bend Hospice Selects Allscripts Homecare

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Hospice organization selects Allscripts software to help drive outcomes through integrated management of complex post-acute business demands and patient care needs

CHICAGO, Dec. 24, 2013 /PRNewswire/ -- Big Bend Hospice, Inc., a leading hospice agency located in Tallahassee, Fla., has chosen Allscripts Homecare software solution to improve the delivery of critical clinical information in the home, enabling the agency to focus on patient needs and better patient outcomes.

Big Bend Hospice is a not-for-profit agency that serves eight counties in Florida with over 3,700 patients in 2012. In 2013, Big Bend Hospice also celebrates its 30th year in operation.

Big Bend Hospice selected their new system based on the reputation and stability of Allscripts and Allscripts Homecare's feature set, which includes the capability to utilize a clinical product in rural areas where there is limited connectivity to the Internet.

"We chose Allscripts Homecare for its reliability, ease-of-use and its ability to integrate across platforms," said Cathy Adkison, Chief Executive Officer of Big Bend Hospice. "Our ability to deliver the best possible care for patients relies on the efficiency and reliability of our IT systems. Allscripts provides an economical solution that helps us more easily manage our patients and our evolving operational needs."

In addition to Allscripts Homecare's financial and clinical software, Big Bend selected Allscripts AllDocs, which helps organizations become paperless through advanced workflows and electronic forms.

"Big Bend Hospice is an exciting new relationship for Allscripts," said Martha Thorne, General Manager, Performance & Care Logistics at Allscripts. "Big Bend chose Allscripts over our competitors because Allscripts Homecare is a comprehensive and integrated solution that improves homecare and hospice financial performance, improves operations and, most importantly, helps our clients improve the quality of care for patients."

About Allscripts

Allscripts (NASDAQ: MDRX) delivers the insights that healthcare providers require to generate world-class outcomes. The company's Electronic Health Record, practice management and other clinical, revenue cycle, connectivity and information solutions create a *Connected Community of Health*TM for physicians, hospitals and post-acute organizations. To learn more about Allscripts, please visit <u>www.allscripts.com</u>, <u>Twitter</u>, <u>YouTube</u> and <u>It Takes A Community</u>: <u>The Allscripts Blog</u>.

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Forward-Looking Statements

This press release contains forward-looking statements within the meaning of the federal securities laws. Statements regarding future events or developments, our future performance, as well as management's expectations, beliefs, intentions, plans, estimates or projections relating to the future are forward-looking statements with the meaning of these laws. These forward-looking statements are subject to a number of risks and uncertainties, some of which are outlined below. As a result, no assurances can be given that any of the events anticipated by the forward-looking statements will transpire or occur, or if any of them do so, what impact they will have on our results of operations or financial condition. Such risks, uncertainties and other factors include, among other things: the possibility that our current initiatives focused on product delivery, client experience, streamlining our cost structure, and financial performance may not be successful, which could result in declining demand for our products and services, including attrition among our existing customer base; the impact of the realignment of our sales and services organization; potential difficulties or delays in achieving platform and product integration and the connection and movement of data among hospitals, physicians, patients and others; the risks that we will not achieve the strategic benefits of the merger with Eclipsys Corporation (Eclipsys) or our acquisition of dbMotion, Ltd. (dbMotion), or that the Allscripts products will not be integrated successfully with the Eclipsys and dbMotion products; competition within the industries in which we operate, including the risk that existing clients will switch to products of competitors; failure to maintain interoperability certification pursuant to the Health Information Technology for Economic and Clinical Health Act (HITECH), with resulting increases in development and other costs for us and possibly putting us at a competitive disadvantage in the marketplace; the volume and timing of systems sales and installations, the length of sales cycles and the installation process and the possibility that our products will not achieve or sustain market acceptance; the timing, cost and success or failure of new product and service introductions, development and product upgrade releases; any costs or customer losses we may incur relating to the standardization of our small office electronic health record and practice management systems that could adversely affect our results of operations; competitive pressures including product offerings, pricing and promotional activities; our ability to establish and maintain strategic relationships; errors or similar problems in our software products or other product quality issues; the outcome of any legal proceeding that has been or may be instituted against us and others; compliance obligations under new and existing laws, regulations and industry initiatives, including new regulations relating to HIPAA/HITECH, increasing enforcement activity in respect of anti-bribery, fraud and abuse, privacy, and similar laws, and future changes in laws or regulations in the healthcare industry, including possible regulation of our software by the U.S. Food and Drug Administration; the possibility of product-related liabilities; our ability to attract and retain gualified personnel; the continued implementation and ongoing acceptance of the electronic record provisions of the American Recovery and Reinvestment Act of 2009, as well as elements of the Patient Protection and Affordable Care Act (aka health reform) which pertain to healthcare IT adoption, including uncertainty related to changes in reimbursement methodology and the shift to pay-for-outcomes; maintaining our intellectual property rights and litigation involving intellectual property rights; legislative, regulatory and economic developments; risks related to third-party suppliers and our ability to obtain, use or successfully integrate third-party licensed technology; breach of data security by third parties and unauthorized access to patient health information by third parties resulting in enforcement actions, fines and other litigation. See our Annual Report on Form 10-K/10K-A for 2012 and other public filings with the SEC for a further discussion of these and other risks and uncertainties

applicable to our business. The statements herein speak only as of their date and we undertake no duty to update any forward-looking statement whether as a result of new information, future events or changes in expectations.

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SOURCE Allscripts Healthcare Solutions, Inc.

Investors: Seth Frank, 312-506-1213, seth.frank@allscripts.com; Media: Concetta Di Franco, +1 312-447-2466, concetta.difranco@allscripts.com