



Allscripts among best ambulatory EHR vendors according to Black Book Rankings data

August 11, 2014

Allscripts solutions selected as best-in-class in Ambulatory Electronic Health Records (EHR) category.

CHICAGO, Aug. 11, 2014 /PRNewswire/ -- Survey results from research company Black Book Rankings (Black Book) has established [Allscripts](#) (NASDAQ: MDRX) ambulatory electronic health records (EHRs) as leaders in the ambulatory EHR market, with top survey scores across all performance areas, from customization to service and support.

Most notably, Allscripts TouchWorks® EHR earned the 2014 Top Ambulatory EHR Vendor ranking for the Independent Practice Associations (IPAs) and Multi-Specialty Practices categories. Additional Black Book research indicated that Allscripts TouchWorks EHR scored better than 90% of EHRs in 17 out of 18 key performance indicators, with a 10% year-over-year improvement in collective client experience and client satisfaction scores from the third quarter of 2013 to July 2014.

Black Book had also named Allscripts the 2014 "Best of the Best" Ambulatory EHR Vendor for Interoperability, Communications and Connectivity for its Allscripts TouchWorks, Allscripts Professional and Allscripts Sunrise® Ambulatory EHRs.

"Allscripts has continued to invest in Allscripts TouchWorks EHR," said Stephen Nuckolls, Chief Executive Officer, Coastal Carolina Health Care. "Their investment in and commitment to Allscripts TouchWorks EHR has allowed us to move it forward so we can use it to provide the best care possible."

Allscripts TouchWorks EHR is a powerful, multi-specialty ambulatory solution that offers automated clinical decision support at the point of care, a configurable clinical desktop and approximately 800 peer-reviewed Care Guides. It is a highly customizable solution with an open architecture and efficient workflows that can help improve the patient experience.

Doug Brown, chief executive officer of Black Book said, "Our survey demonstrated a positive, continuing trend for Allscripts TouchWorks EHR. Allscripts TouchWorks EHR clients indicate increasing satisfaction on the performance indicators that make an ambulatory solution reliable, innovative and successful for physicians and providers," he added.

Black Book is a full-service market research and public opinion research company, founded in 2002. Black Book Rankings offers complete quantitative and qualitative research services, excelling in the design of customized surveys and research approaches to meet specific client needs.

Black Book provides healthcare IT users, media, investors, analysts, vendors, and prospective software system buyers, pharmaceutical manufacturers, and other interested sectors of the clinical technology industry with comprehensive comparison data of the industry's top respected and competitively performing technology vendors.

"These results from Black Book underscore Allscripts TouchWorks EHR product, market and client momentum," said Greg White, Senior Vice President, Allscripts TouchWorks EHR. "The survey also illustrates how our investments have enhanced the Allscripts TouchWorks solution ensuring it remains a reliable, supported and innovative solution."

About Allscripts

[Allscripts](#) (NASDAQ: [MDRX](#)) delivers the insights that healthcare providers require to generate world-class outcomes. The company's Electronic Health Record, practice management and other clinical, revenue cycle, connectivity and information solutions create a *Connected Community of Health™* for physicians, hospitals and post-acute organizations. To learn more about Allscripts, please visit www.allscripts.com, [Twitter](#), [YouTube](#) and [It Takes A Community: The Allscripts Blog](#).

© 2014 Allscripts Healthcare, LLC. All Rights Reserved.

Allscripts, the Allscripts logo, and other Allscripts marks are either registered trademarks or trademarks of Allscripts Healthcare, LLC in the United States and/or other countries. All other trademarks are the property of their respective owners.



Logo - <http://photos.prnewswire.com/prnh/20100901/CG58147LOGO>

SOURCE Allscripts Healthcare Solutions, Inc.

Investors: Seth Frank, +1 312-506-1213, seth.frank@allscripts.com; Media: Concetta Di Franco, +1 312-447-2466, concetta.difranco@allscripts.com