



Allscripts earns top spot in 2016 ambulatory EHR user satisfaction poll from Black Book Rankings(TM)

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Allscripts electronic health records (EHRs) rank highest for overall satisfaction and client loyalty among large group practices

CHICAGO, June 09, 2016 (GLOBE NEWSWIRE) -- Allscripts (NASDAQ:MDRX) earned top scores in multiple categories and criteria for its ambulatory EHRs, including Allscripts Professional EHR™, Allscripts TouchWorks® EHR and Allscripts Sunrise™ Ambulatory Care, from research company Black Book Rankings™ (Black Book). The firm collected results for operational excellence from 17,973 respondents on 18 performance areas to rank more than 440 EHR providers.

This is the third year in a row that Allscripts ranked number one among independent practice associations and provider groups with 26-99 practitioners. Allscripts ambulatory solutions also earned the top spot for Primary Care, General Surgery and Cardiology. Further, Allscripts scored #1 in individual criteria for provider groups with greater than 100 practitioners, including:

- Strategic Alignment: MU1, MU2, MACRA
- Innovation
- Client relationships and cultural fit
- Customization
- Reliability
- Brand image and marketing communications
- Marginal value adds
- Data security and backup services, and
- Best of breed technology and process improvement

"To meet the challenges of value-based care and acquiring the IT infrastructure needed to support it, Black Book expects that most small- and medium-sized practices will eventually join larger organizations," Black Book Managing Partner Doug Brown said. "Allscripts has some of the highest scores in the industry for large group practices."

"We're proud to receive this recognition, because it's based on thorough assessments from the physician practice community, gathered by one of the most broad-based and objective evaluations in the industry," said Allscripts Chief Executive Officer Paul M. Black. "We are proud of these results, as they represent the substantial multiyear investments we've made in implementation, support, optimization and innovation. Our success is a reflection of our clients' success. As physician practices shift to more risk-based and value-based financial arrangements, it's critical that we continue to deliver on our day-to-day obligations and lead our clients into the value-based care environment."

Black Book had also named Allscripts Sunrise platform as the top overall inpatient EHR for large hospitals and academic medical centers in 2016, 2015 and 2014.

Black Book's comprehensive methodology is crowd-sourced and represents a broad spectrum of EHR users. Survey responses go through both internal and external audits, ensuring completeness, accuracy and validity. For more information, visit www.blackbookmarketresearch.com.

About Black Book

Black Book is a full-service market research and public opinion research company, founded in 2002. Black Book Rankings offers complete quantitative and qualitative research services, excelling in the design of customized surveys and research approaches to meet specific client needs. Black Book provides healthcare IT users, media, investors, analysts, vendors, and prospective software system buyers, pharmaceutical manufacturers, and other interested sectors of the clinical technology industry with comprehensive comparison data of the industry's top respected and competitively performing technology vendors.

About Allscripts

Allscripts (NASDAQ:MDRX) is a leader in healthcare information technology solutions that advance clinical, financial and operational results. Our innovative solutions connect people, places and data across an Open, Connected Community of Health™. Connectivity empowers caregivers to make better decisions and deliver better care for healthier populations. To learn more, visit www.allscripts.com, [Twitter](#), [YouTube](#) and [It Takes A Community: The Allscripts Blog](#).

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