



Allscripts Receives Top Rankings From Black Book™ Research

May 14, 2020

Annual client satisfaction survey results reveal company receives high rankings in both ambulatory and acute settings

CHICAGO--(BUSINESS WIRE)--May 14, 2020-- Allscripts (NASDAQ: MDRX) has been recognized as the top-rated electronic health record vendor for ambulatory practices and inpatient hospitals according to new survey results from Black Book Research. The annual client satisfaction survey features responses collected from more than 2,000 individual users of electronic health record platforms in the U.S. and are collected from all areas of the organization including IT, administrative staff and end-user clinicians.

"Allscripts has addressed the ambulatory and acute markets effectively with its electronic health record and practice management solutions, supplying an unparalleled client base with solution breadth and depth," said Doug Brown, Managing Partner and President, Black Book. "The positive results from this survey show that the physicians and staff across the U.S. using these solutions feel well-served as these solutions continue to meet their unique needs."

First-Place Awards

- Hospitals 101-250 beds for the fourth consecutive year
- Rehabilitation hospitals for the second consecutive year
- Integrated Practice management for hospital systems and IDNs
- Integrated Ambulatory EHR/Practice Management
- Ambulatory Practices 26-99 providers for the seventh consecutive year

Second-Place Awards

- Hospitals 100 beds or less
- Ambulatory practices with 6-10 physicians
- Ambulatory practices over 100 physicians
- Practice management solutions for groups with 50+ physicians
- Multispecialty clinics
- Physical therapy/rehab facilities

Third-Place Awards

- Large hospitals over 251 beds
- Hospital EHR, academic medical centers and regional networks
- Specialty Ambulatory Practices including Urgent Care, Cardiology, Endocrinology and Nephrology

"Black Book's comprehensive survey shows the broad reach of our solution portfolio and steadfast commitment to our clients' success. In addition to these consistently high rankings, I am most proud of the fact the survey has rated us #1 in trust for 8 years straight," said Paul Black, Allscripts CEO. "Just as patients must trust their caregivers, healthcare organizations must trust their HCIT supplier to provide solutions that share their mission to provide the best care possible for the patients in their communities. Relationships with our clients matter and we are honored to serve as our clients' trusted partner."

Black Book Research is a full-service healthcare-centric market research and public opinion research company and premier provider of competitive intelligence, market research, opinion mining, sentiment analysis, services evaluation and strategic consulting services to companies worldwide. To ensure survey integrity and accurate, comprehensive results, Black Book's comprehensive methodology is crowd-sourced and represents a broad spectrum of solution users. Survey responses go through both internal and external audits, ensuring completeness, accuracy and validity. For more information, visit www.blackbookmarketresearch.com.

About Allscripts

Allscripts (NASDAQ: MDRX) is a leader in healthcare information technology solutions that advance clinical, financial and operational results. Our innovative solutions connect people, places and data across an Open, Connected Community of Health™. Connectivity empowers caregivers to make better decisions and deliver better care for healthier populations. To learn more, visit www.allscripts.com, [Twitter](#), [YouTube](#) and [It Takes A Community: The Allscripts Blog](#).

© 2020 Allscripts Healthcare, LLC and/or its affiliates. All Rights Reserved.

Allscripts, the Allscripts logo, and other Allscripts marks are trademarks of Allscripts Healthcare, LLC and/or its affiliates. All other products are trademarks of their respective holders, all rights reserved. Reference to these products is not intended to imply affiliation with or sponsorship of Allscripts Healthcare, LLC and/or its affiliates.

View source version on [businesswire.com](https://www.businesswire.com/news/home/20200514005151/en/): <https://www.businesswire.com/news/home/20200514005151/en/>

Investors:

Stephen Shulstein

312-386-6735

Stephen.Shulstein@allscripts.com

Media:

Concetta Rasiarnos

312-447-2466

concetta.rasiarnos@allscripts.com

Source: Allscripts Healthcare, LLC