



Over 3,500 Healthcare Practices Receive Gaps-in-Care Alerts at the Point-of-Care via Veradigm Payer Insights Solution

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Veradigm Network gap closure solution improves patient outcomes and can deliver measurable benefits for both healthcare payers and providers

CHICAGO--(BUSINESS WIRE)--Mar. 11, 2025-- [Veradigm](#)® (OTCMKTS: MDRX), a leading provider of healthcare data and technology solutions, announced today that over 3,500 healthcare practices across the United States are now receiving gaps-in-care alerts from several national and regional health plans directly in their electronic health records (EHRs) via the [Veradigm Payer Insights](#) solution. With the gaps-in-care alerts directly in providers' day-to-day workflow through their EHRs, health plans can significantly reduce care gaps, leading to better patient outcomes, reduced staff burden and costs, and higher overall satisfaction.

With the seamless integration of actionable insights, healthcare providers are empowered to address risk and quality care gaps at the point-of-care, leading to enhanced clinical decision-making, better patient outcomes and improved claims acceptance rates. In addition, healthcare providers have streamlined access to payer incentive programs, where they can earn on average \$100* in incentive payments per patient gap addressed in the platform.

"Veradigm Payer Insights has made it incredibly easy for us to identify and close care gaps while unlocking significant financial incentives," said Sneha Patel MPAS, PA-C - Chief Operating Officer of Metroplex Medical Centers in Texas. "The ability to take action directly within our EHR makes the entire process seamless."

"By embedding risk and quality-driven insights into provider workflows, we are fostering a more interconnected healthcare ecosystem that enhances efficiency and improves patient outcomes," said Jay Bhattacharyya, Senior Vice President & General Manager of Veradigm. "The continued expansion of the Veradigm Network, including the growth of Veradigm Payer Insights, marks a significant step in closing the gap between payers and providers, delivering tangible value to both."

Taking action to address care gaps can translate into financial benefits for both payers and providers while delivering value to the patients within their own provider's care plan. For example, for Medicare Advantage plans, closing gaps in care can result in significant savings, per member each year, by improving risk adjustment accuracy, reducing avoidable hospitalizations, and increasing Star Ratings. For providers, their participation in payer incentive programs is simplified through Veradigm Payer Insights, yielding incentive payments per month for many practices*, providing an additional revenue stream while improving patient care.

Veradigm is working to expand the Veradigm Network through payer/provider collaborations and deliver solutions that empower healthcare stakeholders to work together more effectively, reduce administrative burden, and drive better patient health outcomes.

**Incentive payments administered by applicable payers; actual dollar value may vary.*

About Veradigm®

Veradigm is a healthcare technology company that drives value through its unique combination of platforms, data, expertise, connectivity, and scale. The Veradigm Network features a dynamic community of solutions and partners providing advanced insights, technology, and data-driven solutions for the healthcare provider, payer, and biopharma markets. For more information about how Veradigm is fulfilling its mission of Transforming Health, *Insightfully*, visit www.veradigm.com, or find Veradigm on [LinkedIn](#), [Facebook](#), [Twitter](#), [Instagram](#), and [YouTube](#).

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