Veradigm Recognized with KLAS 2025 Points of Light Award for Optimizing Value-Based Care

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Delivering insights at the point-of-care to close quality care gaps resulted in a time savings of 20 hours per week and improved patient care for Metroplex Medical Centres

CHICAGO--(BUSINESS WIRE)--May 20, 2025-- Veradigm® (OTCMKTS: MDRX), a leading provider of healthcare data and technology solutions, along with Metroplex Medical Centres and one of the largest healthcare payer organizations in the country, received a 2025 KLAS Points of Light Award. The case study titled, “Optimizing Value-Based Care by Delivering Insights at the Point of Care,” showcased how Veradigm and the payer integrated alerts into Metroplex Medical Centres’ electronic health record (EHR) to help improve clinical decision support, reduce healthcare provider burnout, advance patient care, and lower overall healthcare costs.

Closing quality care gaps is critical in improving patient care and health outcomes, but the information is often delivered in fragmented, external systems. This was the case for Metroplex Medical Centres, a Texas-based healthcare organization, which had two designated employees that used seven different systems to pull data on quality care gaps. The inefficient workflows - including lack of timely, actionable data - resulted in care gaps going unaddressed and time intensive administrative processes creating a fragmented physician user experience and subsequently, increased burnout.

“Like many healthcare organizations around the country, we are always looking to collaborate with the most innovative companies to help us deliver quality care to our growing patient population amidst evolving industry standards,” said Sneha Patel, MPAS, PA-C, Chief Executive Officer at Metroplex Medical Centres. “Veradigm helped increase transparency into our gaps in care, all while helping us reduce administrative burnout and increase staff efficiency, creating a winning formula for everyone we serve.”

Working together to reduce friction and improve workflows, Veradigm and the payer organization collaborated to integrate four types of real-time risk and quality alerts into Metroplex’s EHRs. Key outcomes detailed in the case study show that through the collaboration, the healthcare entity was able to reduce the time spent searching for data by about 20 hours per week. The time savings has helped foster a smoother transition to value-based care, which is top of mind for ambulatory care practices. Additionally, the improved care quality led to a reduction in unnecessary emergency department visits for patients, ultimately improving patient health outcomes and lowering costs for the healthcare industry.

“To move value-based care forward, collaboration among payers and providers is critical. At Veradigm, we’re focused on creating dynamic solutions, including Veradigm Payer Insights, to share patient data across the key pillars of healthcare through trusted, integrated workflows,” said Megan Zakrewsky, Vice President of Product for Clinical Data Exchange Payer Solutions at Veradigm. “Through the Veradigm Network, we’re continuing to prioritize opportunities to innovate, such as consolidating external insights by including social determinants of health and the transition of care alerts into streamlined workflows to simultaneously improve patient outcomes and reduce administrative burdens and costs.”

The KLAS Points of Light award recognizes successful collaborations between payers, providers, and healthcare technology companies that have led to improvements in patient experience, cost reduction, and efficiency gains for the healthcare industry. Veradigm and the payer organization are presenting their award-winning case study at the KLAS K2 Collaboration Summit in Salt Lake City today. The session, titled “Leveling the Playing Field,” will spotlight how the companies are working together to empower independent providers with the same high-quality payer insights typically reserved for large health systems, and how Veradigm uniquely supports providers in capturing the necessary documentation for these conditions.

Click here to read the full case study.

About Veradigm®

Veradigm is a healthcare technology company that drives value through its unique combination of platforms, data, expertise, connectivity, and scale. The Veradigm Network features a dynamic community of solutions and partners providing advanced insights, technology, and data-driven solutions for the healthcare provider, payer, and biopharma markets. For more information about how Veradigm is fulfilling its mission of Transforming Health, *Insightfully*, visit www.veradigm.com, or find Veradigm on LinkedIn, Facebook, Twitter, Instagram, and YouTube.

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Veradigm Contacts:

Investors:
Jenny Gelinas
312-506-1237
jenny.gelinas@veradigm.com

Media:
Amanda Cohen
412-919-2417

amanda.cohen@veradigm.com

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