

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C. 20549

**SCHEDULE 14A**

Proxy Statement Pursuant to Section 14(a) of the Securities  
Exchange Act of 1934 (Amendment No.        )

Filed by the Registrant

Filed by a Party other than the Registrant

Check the appropriate box:

- Preliminary Proxy Statement
- Confidential, for Use of the Commission Only (as permitted by Rule 14a-6(e)(2))
- Definitive Proxy Statement
- Definitive Additional Materials
- Soliciting Material Pursuant to §240.14a-12

**ALLSCRIPTS HEALTHCARE SOLUTIONS, INC.**

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(Name of Registrant as Specified In Its Charter)

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(Name of Person(s) Filing Proxy Statement, if other than the Registrant)

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- No fee required.
- Fee computed on table below per Exchange Act Rules 14a-6(i)(1) and 0-11.
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## Dear Allscripts Stockholders,

During a 2020 of uncertainty and change – whether due to the health, business and economic consequences of the COVID-19 pandemic, the continued shift in the digitization and democratization of health care, or the use of our collective voices to champion social justice – **our Vision: Building Open, Connected Communities of Health. For Everyone.** – could not have been more relevant to the clients we serve globally. The need to connect millions of humans around the world was facilitated by our belief that clients and patients should have access to their records, and those data should be accessible to caregivers, researchers, governments and to the patients themselves. The pandemic put an exclamation point on community-based, individually coordinated care on a grand scale.

Community-wide data and referral networks eased patient transitions and facilitated provider resourcing, which contributed to broad, unified patient care, easing the clinical and financial burden in any particular system. While telehealth has received much applause for the swift and effective response during this crisis, it is important to note that core EHR platforms were foundational to the success of the rapid response. Those include population analytics, post-acute networks and patient engagement. All of these systems have been utilized to orchestrate the necessary actions to successfully treat and contain this virulent pandemic. Allscripts succeeded by keeping its focus on **our Mission: Create healthier lives by generating and providing insights that change the delivery of care.**

We continue to create and improve our products to help healthcare become smarter, more intuitive and Open, for everyone. We understand the immense pressures physicians, hospitals and health systems face in managing the financial and competitive realities without compromising care, and we are here to help. Humans helping humans – that's what it's all about.

I couldn't be prouder of what we have accomplished last year with our industry-leading COVID-19 response, our sustained improvements to our products and financials, and our leadership on environmental, social and corporate governance (ESG) matters. At the same time, we delivered exceptional shareholder value with a 45% increase in share price between January 2, 2020 and December 31, 2020, unlocked trapped value through the sale of EPSi and CarePort and ended the year with no net debt. All of this leaves Allscripts well positioned for a bright future.

### *A COVID-19 Response Second to None*

**Ranked #1 in Supporting Clients by Reaction Data.** From the beginning of the COVID-19 crisis, we moved quickly to protect our associates, clients, consumers and communities. After ensuring the safety of our associates, we went to work enabling our Core Clinical and Financial solutions to provide detailed COVID-19 screening & assessment tools, view real-time dashboards and reminders, allow quick registrations, rapidly deploy telehealth functionality, capture and report vaccine administration, and allow for appropriate billing & reimbursement. One of the many testaments to our success came from Reaction Data, which ranked Allscripts #1 in Supporting Clients through COVID-19 Response and Recovery.

**Provided the Backbone of Israel's World-leading COVID-19 Response.** Allscripts interoperability platform dbMotion™ is used around the world to enable the sharing of data across different EHR systems regardless of vendor so clinicians can make decisions based on real-time, harmonized information from across the care continuum. We have connected the entire country of Israel through dbMotion™. All EMRs are connected: hospitals, clinics, retail pharmacies, payors and the Ministry of Health. This infrastructure was pivotal in quickly gathering data and coordinating care for hotspots, testing, and now vaccinations. It was a true honor to welcome Israeli President Reuven Rivlin to Allscripts' facilities in Beer Shiva to discuss how Allscripts enabled the Ministry of Health and the hospitals to better cope with the COVID-19 crisis. "The Coronavirus challenge is a big numbers challenge – a complicated challenge of estimates, forecasts, models and calculations. Cooperation and sharing of information are essential. Through joining forces, you at dbMotion provide solutions for the challenges of the data and information era we are living in," said President Rivlin.

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**Enabled Pharma Research and Industry-leading COVID-19 Data and Analytics.** Our Data, Analytics and Care Coordination segment was an industry leader in deploying COVID-19 data, analytics and research: our data was used by Johnson & Johnson, Merck, Gilead, Eli Lilly and the NIH for their COVID-19 research; we contributed to pro-bono COVID-19 databases and coalitions that were used in COVID-19 etiology, treatments and impact studies by the Mayo Clinic, Stanford, Johns Hopkins, Harvard and MITRE; and we are one of the data sources used by FDA Sentinel in the manuscript it submitted to the New England Journal of Medicine's Special Report on COVID-19. One of our proudest achievements was helping answer one of the most pertinent questions in this pandemic of whether COVID-19 infection confers immunity and if so, for how long. The Veradigm Team led the design and prototype of a monthly reporting system to track COVID-19 retesting on a national scale, to which all the major EHRs now contribute, and it is one of the earliest and leading indicators that reinfection is rare.

#### Improving Our Products and Our Financials

**Reset our Cost Base, Portfolio, Balance Sheet and Capital Structure.** Focusing on improving the short and long-term value for shareholders, we made the hard decisions and trade-offs that led to substantial value creation and systematic improvement in our financial metrics. We reset our cost base and improved our Non-GAAP adjusted EBITDA margins by a monumental 730 basis points over the course of the year. We streamlined our solutions portfolio and unlocked substantial shareholder value through the CarePort and EPSi transactions, where we divested less than 10% of consolidated revenue in exchange for approximately \$1.25 billion in after-tax proceeds. Using those proceeds, we reset our balance sheet to end 2020 with no net debt and repurchased more than \$280 million of common stock during the year via both open market and accelerated repurchase programs. The exceptional shareholder value we delivered through these actions was reflected in a 45% increase in share price between January 2, 2020 and December 31, 2020.

**Drove Clinician-centered Innovation and Partnerships.** With the rising prevalence of provider burnout well documented, our innovations focused on making providers' lives easier. In 2020, Allscripts was awarded 5 separate patents over the course of just eight days, reflecting the company's commitment to delivering unique and innovative solutions to our clients. More importantly, each of those patents contributed to streamlining and improving healthcare delivery. We signed a strategic partnership and extension with Microsoft to make cloud, productivity, cyber safety (and more) easier for our clients. We expanded the partnership between Veradigm and HealthVerity with novel linked real-world data packages to make research easier. We released Sunrise™ 20.0, a comprehensive platform of health that connects all aspects of care, including acute, ambulatory, surgical, pharmacy, radiology and laboratory services, and also features an integrated revenue cycle and patient administration system and integrated analytics to make it easier for hospitals to achieve better outcomes. We also released TouchWorks™ 20.0, which expanded on its open architecture to support interoperability and provide clinicians another way to securely embed relevant applications into their core EHR and make clinical decision support at the point of care easier. Finally, we got to showcase our cutting-edge products and clinician-centered design at the largest-attended Allscripts Client Experience (ACE) user conference in the company's history, welcoming 1,100% the average number of clients who typically participate in the event.

**Accepted Well-deserved Accolades.** In addition to Reaction Data ranking Allscripts #1 in supporting clients' COVID-19 Response and Recovery, we are honored by the high regard that our clients have for us. In 2020, according to BlackBook Research, besides nine additional 2nd and 3rd place awards, Allscripts was ranked #1 for Ambulatory Practices (26-99 providers) for the 7th consecutive year, by Hospitals (101-250 beds) for the 4th consecutive year, by Rehabilitation Hospitals for the 2nd consecutive year, and for the first time for Integrated Practice Management for hospital systems and IDNs and Integrated Ambulatory EHR/Practice Management. Black Book's research showed Allscripts ranked number one in 10 of 18 client satisfaction key performance indicators compared with top competitors. Allscripts earned the #1 ranking in categories including: Innovation & Optimization; Trust, Accountability, Transparency, Ethics; Reliability; and Best of Breed Technology and Process Improvement. It is not just Black Book Research. Solve Research named Allscripts the Most Trusted Partner among Community Hospitals, Frost & Sullivan named Allscripts the 2020 Growth and innovation Leader in the US Healthcare Data Interoperability Market and KLAS Research named Allscripts Sunrise™ as 2020 Best in KLAS – Global Acute Care EMR (Canada).

#### Corporate Social Responsibility at the Core of Allscripts

**Giving Back to Our Communities.** As further detailed in our inaugural Corporate Social Responsibility Report, our global workforce is united and driven by a core set of values: we are solution seekers, community builders and life changers. Together, we fed the hungry, built homes, donated blood, provided disaster relief, educated the next generation, comforted the elderly and so much more. As our charitable commitment was not corporate driven, it allowed our associates to give back to their local communities in ways that were incredible, personally unique and creative. Our offices around the world organized more than 25 separate food drives and fundraisers for local organizations supporting those facing hunger and homelessness in 2020. We supported Make-A-Wish foundation and Ronald McDonald House Charities, Go Red Day for the American Heart Association, Bake-off for Cancer in the UK, Habitat for Humanity and No Kid Hungry. Communities supporting and caring for each other – the essence of connecting.

**Special Place for Nurse Heroes.** In 2020, we also became an ambassador for Nurse Heroes, a new initiative created to recognize and honor nurses, while also helping educate and empower them for their careers. Through this partnership, Allscripts supports Nurse Heroes in providing scholarships for nurses to either begin nursing school or complete higher-ed certification programs for medical career advancement. As part of that commitment, Allscripts joined motivated philanthropists, media organizations, celebrities and healthcare institutions to honor Nurse Heroes through a Thanksgiving Day virtual concert experience airing on NBC. Entertainers including Celine Dion, Stevie Wonder, Josh Groban, Marc Anthony and the Black Eyed Peas joined host Whoopi Goldberg and special guests Billy Crystal and Oprah Winfrey for the celebration of Nurse Heroes. Healthcare could not exist without them.

**Committed to Diversity, Equity and Inclusion (DE&I).** As many studies have shown, workplace diversity, equity and inclusion is essential for success. While approximately 25% of tech-sector jobs are held by women, 40% of Allscripts associates are women. Five of the ten of my executive team members are women and two of the ten are minorities. Three of the eight independent members of our Board of Directors are women. We believe fostering diversity, equity and inclusion is good for business. Allscripts Women's Engagement (AWE) enrichment group is celebrating its 8th year and has helped countless women advance their careers and professional development. Generation Next (GenNext) has been helping young professionals at Allscripts develop socially, professionally and civically since 2017. To keep driving our DE&I efforts, in the past year we launched a Champions Network of associates from diverse backgrounds and locations to help support our DE&I efforts and had mandatory DE&I training for all associates director and above. Diversity can come in many forms and all bring us a richer, broader pool of people with various ideas and perspectives. We believe a better world is possible and it begins with each of us.



## Ready for the Future

Looking back at the challenges and successes of 2020, Allscripts is well positioned for continued success in 2021 and beyond. The COVID-19 pandemic will forever change how healthcare is delivered, and provider organizations around the world must ensure they are powered by innovative, interoperable, comprehensive and lower-cost IT solutions that meet the demands of our new normal.

Building on our previous success, and keeping our focus on clinician-centered innovation, data, analytics and research, we are already tackling the most pressing issues of tomorrow: physician burnout, coordination of care, interoperability, integration of genomics, and value-based payments, just to name a few.

While these are complex challenges, when I look back at 2020, I am inspired by and have heightened faith in our team's ability to envision the future, respond to today and to deliver results.

On behalf of Allscripts Board of Directors and the executive team, thank you to our shareholders, our clients and our associates for making 2020 a success. Together, we are **building Open, Connected Communities of Health**. We are **delivering the data and insights to drive better decisions to keep people healthy**. We look forward to continuing our journey together. We thank you for your confidence in Allscripts. We intend on rewarding your confidence with continued performance.

Sincerely,



Paul M. Black



Allscripts Healthcare Solutions, Inc.  
222 Merchandise Mart Plaza, Suite 2024  
Chicago, Illinois 60654

NOTICE OF ANNUAL MEETING OF STOCKHOLDERS  
TO BE HELD ON MAY 25, 2021

To the stockholders of Allscripts Healthcare Solutions, Inc.:

Notice is hereby given that the 2021 Annual Meeting of Stockholders (including any adjournment(s) or postponement(s) thereof, the "Annual Meeting") of Allscripts Healthcare Solutions, Inc., a Delaware corporation (the "Company"), will be held solely by means of live audio webcast (i.e., a virtual-only meeting) on Tuesday, May 25, 2021, at 9:00 a.m. Central time, for the following purposes:

1. To elect the nine directors named in the accompanying proxy statement, each to serve until the Company's 2022 Annual Meeting of Stockholders and until their successors are duly elected, subject to earlier resignation or removal;
2. To ratify the appointment of Grant Thornton LLP as the Company's independent registered public accounting firm for the year ending December 31, 2021;
3. To approve, on an advisory basis, the Company's named executive officer compensation; and
4. To transact such other business as may properly come before the Annual Meeting or any adjournment(s) or postponement(s) thereof.

**The Board of Directors of the Company unanimously recommends a vote FOR each director nominee and FOR each of Proposals 2 and 3.**

These items are described more fully in the accompanying proxy statement. Only stockholders of record as of the close of business on March 26, 2021 are entitled to receive notice of, to attend, and to vote at the Annual Meeting. If you have properly registered and been verified, you will be able to virtually attend the Annual Meeting, vote your shares electronically and submit your questions during the meeting via live audio webcast by visiting <http://viewproxy.com/AllscriptsHealthcareSolutions/2021>.

Sincerely,



Eric Jacobson  
Senior Vice President and Corporate Secretary  
Chicago, Illinois  
April 15, 2021

Cautionary Note Regarding Forward-Looking Statements

This proxy statement contains certain forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 that are subject to risks and uncertainties. You can identify forward-looking statements by words such as "believe," "expect," "anticipate," "intend," "plan," "aim," "will," "may," "should," "could," "would," "likely," "estimate," "predict," "potential," "continue" or other similar expressions. Actual results may differ from those set forth in the forward-looking statements due to a variety of factors, including those contained in the Company's Annual Report on Form 10-K for the year ended December 31, 2020 and the Company's other filings with the U.S. Securities and Exchange Commission. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date on which they are made. We undertake no obligation to update or revise any forward-looking statements.



**IMPORTANT NOTICE REGARDING INTERNET AVAILABILITY OF PROXY MATERIALS**

The Company's Proxy Statement for the 2021 Annual Meeting of Stockholders and the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2020 are available at: [www.proxyvote.com](http://www.proxyvote.com).

**YOUR VOTE IS IMPORTANT. PLEASE EXERCISE YOUR STOCKHOLDER RIGHT TO VOTE AS SOON AS POSSIBLE, REGARDLESS OF WHETHER YOU PLAN TO ATTEND THE ANNUAL MEETING.**

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# Table of Contents

<b>1</b>	<b><a href="#">GENERAL INFORMATION</a></b>	
<b>7</b>	<b><a href="#">DIRECTORS</a></b>	
<b>12</b>	<b><a href="#">CORPORATE SOCIAL RESPONSIBILITY</a></b>	
<b>15</b>	<b><a href="#">CORPORATE GOVERNANCE</a></b>	
15	<a href="#">Role of the Board</a>	
15	<a href="#">Board Leadership Structure</a>	
15	<a href="#">Board Meetings</a>	
15	<a href="#">Executive Sessions of Independent Directors</a>	
15	<a href="#">Annual Board and Committee Evaluations</a>	
15	<a href="#">Committees of the Board</a>	
16	<a href="#">Consideration of Director Nominees</a>	
17	<a href="#">Mandatory Retirement Age</a>	
17	<a href="#">Board Oversight of Risk Management</a>	
18	<a href="#">Audit Committee Financial Experts</a>	
18	<a href="#">Code of Conduct</a>	
18	<a href="#">Certain Relationships and Related Transactions</a>	
18	<a href="#">Compensation Committee Interlocks and Insider Participation</a>	
19	<a href="#">Attendance of Directors at Annual Meeting of Stockholders</a>	
19	<a href="#">Communications with the Board</a>	
19	<a href="#">Compensation of Directors</a>	
<b>21</b>	<b><a href="#">SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT</a></b>	
<b>23</b>	<b><a href="#">EQUITY COMPENSATION PLAN INFORMATION</a></b>	
<b>24</b>	<b><a href="#">EXECUTIVE OFFICERS</a></b>	
<b>26</b>	<b><a href="#">COMPENSATION DISCUSSION AND ANALYSIS</a></b>	
26	<a href="#">Executive Summary</a>	
28	<a href="#">Executive Compensation Philosophy</a>	
29	<a href="#">Consideration of Stockholder Say-on-Pay Vote</a>	
30	<a href="#">Compensation Procedures</a>	
31	<a href="#">Elements of Compensation</a>	
37	<a href="#">Benefits and Perquisites</a>	
37	<a href="#">Severance Arrangements in Employment Agreements</a>	
37	<a href="#">Stock Ownership Requirements</a>	
<b>39</b>	<b><a href="#">EXECUTIVE COMPENSATION</a></b>	
39	<a href="#">Summary Compensation Table</a>	
40	<a href="#">2020 All Other Compensation</a>	
41	<a href="#">2020 Grants of Plan-Based Awards</a>	
42	<a href="#">Outstanding Equity Awards as of December 31, 2020</a>	
43	<a href="#">2020 Option Exercises and Stock Vested</a>	
43	<a href="#">Potential Payments Upon Termination or Change of Control</a>	
47	<a href="#">CEO Pay Ratio</a>	
<b>48</b>	<b><a href="#">COMPENSATION COMMITTEE REPORT</a></b>	
<b>49</b>	<b><a href="#">AUDIT COMMITTEE REPORT</a></b>	
<b>51</b>	<b><a href="#">PROPOSALS</a></b>	
51	<a href="#">Overview of Proposals</a>	
51	<a href="#">Proposal One</a>	
51	<a href="#">Election of Directors</a>	
51	<a href="#">Proposal Two</a>	
	<a href="#">Ratification of Appointment of Independent Registered Public Accounting Firm</a>	
52	<a href="#">Proposal Three</a>	
52	<a href="#">Advisory Vote to Approve Named Executive Officer Compensation</a>	
53	<a href="#">Other Matters</a>	

**PROXY STATEMENT  
FOR  
2021 ANNUAL MEETING OF STOCKHOLDERS OF  
ALLSCRIPTS HEALTHCARE SOLUTIONS, INC.**

# *General Information*

## **Why am I receiving these materials?**

Allscripts Healthcare Solutions, Inc., a Delaware corporation (the "Company"), has made these materials available to you on the Internet or, upon your request, has delivered printed versions of these materials to you by mail, in connection with the Company's solicitation of proxies for use at the Company's 2021 Annual Meeting of Stockholders (including any adjournment(s) or postponement(s) thereof, the "Annual Meeting"), to be held on Tuesday, May 25, 2021 at 9:00 a.m., Central time. The Annual Meeting will be a virtual-only meeting held solely by means of live audio webcast. If you have properly registered and been verified, you will be able to virtually attend the Annual Meeting, vote your shares electronically and submit your questions during the meeting via live audio webcast by visiting <http://viewproxy.com/AllscriptsHealthcareSolutions/2021>.

The proxy materials were first sent or made available to the Company's stockholders on or about April 15, 2021. You are invited to virtually attend the Annual Meeting and are requested to vote on the proposals described in this proxy statement (this "Proxy Statement").

## **What is included in these proxy materials?**

These proxy materials include:

- The Notice of 2021 Annual Meeting of Stockholders;
- This Proxy Statement; and
- The Company's Annual Report on Form 10-K for the year ended December 31, 2020, as filed with the Securities and Exchange Commission (the "SEC") on February 26, 2021 (the "Annual Report").

If you requested printed versions by mail, these proxy materials also include the proxy card or voting instruction form for the Annual Meeting.

## **What items will be voted on at the Annual Meeting?**

The Company is aware of three items on which stockholders may vote at the Annual Meeting:

- The election to the Company's Board of Directors (the "Board") of the nine nominees named in this Proxy Statement (Proposal One);
- The ratification of the appointment of Grant Thornton LLP ("Grant Thornton") as the Company's independent registered public accounting firm for the year ending December 31, 2021 (Proposal Two); and
- A non-binding advisory resolution to approve the Company's named executive officer compensation (Proposal Three).

## **Will any other business be conducted at the meeting?**

The Company knows of no matters to be submitted to the Company's stockholders at the Annual Meeting, other than the proposals referred to in this Proxy Statement. If any other matters come before the Company's stockholders at the Annual Meeting, it is the intention of the persons named on the proxy to vote the shares represented thereby on such matters in accordance with their best judgment.

## **What are the Board's voting recommendations?**

The Board recommends that you vote your shares:

- "FOR" election of each of the nine nominees named in this Proxy Statement to the Board (Proposal One);

- “FOR” ratification of the appointment of Grant Thornton as the Company’s independent registered public accounting firm for the year ending December 31, 2021 (Proposal Two); and
- “FOR” approval of the advisory resolution to approve the Company’s named executive officer compensation (Proposal Three).

**Why did I receive a one-page notice in the mail regarding the Internet availability of proxy materials instead of a full set of proxy materials?**

Pursuant to rules adopted by the SEC, the Company uses the Internet as the primary means of furnishing proxy materials to its stockholders. Accordingly, the Company is sending a Notice of Internet Availability of Proxy Materials (the “Notice”) to its stockholders. All stockholders will have the ability to access the proxy materials on the website indicated in the Notice or request a printed set of the proxy materials. Instructions on how to access the proxy materials over the Internet or how to request a printed set may be found in the Notice. In addition, stockholders may request to receive proxy materials in printed form by mail or electronically by e-mail on an ongoing basis. The Company encourages its stockholders to take advantage of the availability of the proxy materials on the Internet to help reduce the environmental impact of its annual meetings and reduce the cost to the Company associated with the physical printing and mailing of materials.

**I share an address with another stockholder, and we received only one paper copy of the proxy materials. How can I obtain an additional copy of the proxy materials?**

The Company has adopted an SEC-approved procedure called “householding.” Under this procedure, the Company may deliver a single copy of the Notice and, if applicable, this Proxy Statement and the Annual Report to multiple stockholders who share the same address, unless the Company has received contrary instructions from one or more of the stockholders. This procedure reduces the environmental impact of the Company’s annual meetings and reduces the Company’s printing and mailing costs. Stockholders who participate in householding will continue to receive separate proxy cards. Upon request, the Company will deliver promptly a separate copy of the Notice and, if applicable, this Proxy Statement and the Annual Report to any stockholder at a shared address to which the Company delivered a single copy of any of these documents.

To receive free of charge a separate copy of the Notice and, if applicable, this Proxy Statement and the Annual Report, or separate copies of any future notice, proxy statement, or annual report, stockholders may write or call the Company at: Allscripts Healthcare Solutions, Inc., 222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654, Attention: Corporate Secretary, or (312) 447-2495.

If you are receiving more than one copy of the proxy materials at a single address and would like to participate in householding, please contact the Company using the mailing address or telephone number above. Stockholders who hold shares in “street name” (as described below) may contact their brokerage firm, bank, broker-dealer, or other similar organization to request information about householding.

**How can I get electronic access to the proxy materials?**

The Notice will provide you with instructions regarding how to use the Internet to view the Company’s proxy materials for the Annual Meeting and instruct the Company to send future proxy materials to you by e-mail. If you choose to receive future proxy materials by e-mail, you will receive an e-mail message next year with instructions containing a link to those materials and a link to the proxy voting website. Your election to receive proxy materials by e-mail will remain in effect until you terminate it.

**Who may vote at the Annual Meeting?**

Each share of the Company’s common stock has one vote on each item of business at the Annual Meeting (including one vote for each set up for election at the Annual Meeting with respect to Proposal One). Only stockholders of record as of the close of business on March 26, 2021 (the “Record Date”) are entitled to receive notice of, to attend, and to vote on the Annual Meeting. As of the Record Date, there were 140,625,519 shares of the Company’s common stock issued and outstanding. In addition to stockholders of record of the Company’s common stock, beneficial owners of shares held in street name as of the Record Date can vote using the methods described below.

**What is the difference between a stockholder of record and a beneficial owner of shares held in “street name”?**

*Stockholder of Record.* If your shares are registered directly in your name with the Company’s transfer agent, Broadridge Investor Communication Solutions, Inc. (“Broadridge”), you are considered the stockholder of record with respect to those shares, and the Notice was sent directly to you by the Company.

*Beneficial Owner of Shares Held in “Street Name”.* If your shares are held in an account at a brokerage firm, bank, broker-dealer, or other similar organization, then you are the “beneficial owner” of shares held in “street name,” and a Notice was forwarded to you by that organization. As a beneficial owner, you have the right to instruct your broker, bank, trustee, or other nominee how to vote your shares.

**If I am a stockholder of record of the Company’s shares, how do I vote?**

If you are a stockholder of record, there are four ways to vote:

- *Via the Internet.* You may vote by proxy via the Internet by following the instructions provided in the Notice.
- *By Telephone.* If you request printed copies of the proxy materials by mail, you will receive a proxy card and you may vote by proxy by calling the toll-free number found on the proxy card.
- *By Mail.* If you request printed copies of the proxy materials by mail, you will receive a proxy card and you may vote by proxy by filling out the proxy card and returning it in the envelope provided.
- *Virtually at the Annual Meeting.* If you have properly registered and been verified using the procedures described below, you will be able to vote your shares electronically during the Annual Meeting while the polls are open.

**If I am a beneficial owner of the Company’s shares held in “street name”, how do I vote?**

If you are a beneficial owner of shares held in “street name”, there are four ways to vote:

- *Via the Internet.* You may vote by proxy via the Internet by visiting [www.proxyvote.com](http://www.proxyvote.com) and entering the control number found in your Notice. The availability of Internet voting may depend on the voting process of the organization that holds your shares.
- *By Telephone.* If you request printed copies of the proxy materials by mail, you will receive a voting instruction form and you may vote by proxy by calling the toll-free number found on the voting instruction form. The availability of telephone voting may depend on the voting process of the organization that holds your shares.
- *By Mail.* If you request printed copies of the proxy materials by mail, you will receive a voting instruction form and you may vote by proxy by filling out the form and returning it in the envelope provided.
- *Virtually at the Annual Meeting.* If you have properly registered and been verified using the procedures described below, you will be able to vote your shares electronically during the Annual Meeting while the polls are open.

**What is the quorum required for the Annual Meeting?**

The presence, in person, by remote communication or by proxy, of the holders of not less than one-third of the total number of shares of the Company’s common stock issued and outstanding as of the Record Date and entitled to vote at the Annual Meeting will constitute a quorum. You will be considered part of the quorum if you return a signed and dated proxy card, if you vote over the Internet or by telephone, or if you virtually attend and vote at the Annual Meeting. If a quorum is not present, the Company may propose to adjourn the Annual Meeting to solicit additional proxies.

**How are proxies voted?**

All shares represented by valid proxies received prior to the taking of the vote at the Annual Meeting will be voted and, where a stockholder specifies by means of the proxy a choice with respect to any matter to be acted upon, the shares will be voted in accordance with the stockholder’s instructions.

**What happens if I do not give specific voting instructions?**

*Stockholders of Record.* If you are a stockholder of record and you (i) indicate when voting on the Internet or by telephone that you wish to vote as recommended by the Board; or (ii) sign and return a proxy card or vote by Internet or telephone without giving specific voting instructions, then the persons named as proxy holders, Paul M. Black and Richard J. Poulton, will vote your shares in the manner recommended by the Board on all matters presented in this

Proxy Statement and as the proxy holders may determine in their discretion with respect to any other matters properly presented for a vote at the Annual Meeting.

*Beneficial Owners of Shares Held in Street Name.* If you are a beneficial owner of shares held in street name and do not provide the organization that holds your shares with specific voting instructions, then, under applicable rules, the organization that holds your shares may generally vote on “routine” matters but cannot vote on “non-routine” matters. If the organization that holds your shares does not receive instructions from you on how to vote your shares on a non-routine matter, that organization will inform the inspector of election that it does not have the authority to vote on this matter with respect to your shares. This is generally referred to as a “broker non-vote.”

#### **Which proposals are considered “routine” or “non-routine”?**

The ratification of the appointment of Grant Thornton as the Company’s independent registered public accounting firm for the year ending December 31, 2021 (Proposal Two) is considered a routine matter under applicable rules. A broker or other nominee may generally vote on routine matters, and therefore no broker non-votes are expected in connection with Proposal Two.

Each of the other proposals, the election of directors (Proposal One) and the advisory resolution to approve the Company’s named executive officer compensation (Proposal Three) are considered non-routine matters under applicable rules. A broker or other nominee cannot vote without instructions on non-routine matters, and therefore broker non-votes may exist in connection with each of Proposals One and Three.

#### **What is the voting requirement to approve each of the proposals?**

With respect to the election of directors (Proposal One), in accordance with the policy of majority voting in uncontested director elections set forth in the Company’s by-laws, if the number of shares voted “FOR” any nominee exceeds the number of shares voted “AGAINST” such nominee, he or she will be elected as a director to serve until the Company’s 2022 Annual Meeting of Stockholders and until his or her successor has been duly elected, or until his or her earlier resignation or removal. If any nominee is an incumbent director and fails to receive a majority of the votes cast with respect to his or her nomination, he or she must tender a resignation as director, and such resignation will be considered by the Nominating and Governance Committee of the Board (the “Nominating Committee”) in accordance with the requirements of the Company’s Corporate Governance Guidelines.

Approval of each of Proposals Two and Three requires the affirmative vote of the holders of a majority of the shares present in person, by remote communication or represented by proxy and entitled to vote on such matter.

#### **How are broker non-votes and abstentions treated?**

Broker non-votes and abstentions are counted for purposes of determining whether a quorum is present. With respect to the election of directors (Proposal One), a stockholder abstention or broker non-vote with respect to any nominee will have no effect on that nominee’s election. With respect to Proposals Two and Three, a stockholder abstention will have the effect of a vote “AGAINST” the approval of each proposal, but a broker non-vote will have no effect on the approval of the proposal. As noted above, no broker non-votes are expected in connection with Proposal Two.

In order to minimize the number of broker non-votes, the Company encourages you to vote or to provide voting instructions with respect to each proposal to the organization that holds your shares by carefully following the instructions provided in the Notice or voting instruction form.

#### **Can I change my vote after I have voted?**

You may revoke your proxy and change your vote at any time before the vote is taken at the Annual Meeting. Prior to the applicable cutoff time, you may change your vote using the Internet or telephone methods described above, in which case only your latest Internet or telephone proxy submitted prior to the Annual Meeting will be counted. You may also revoke your proxy and change your vote by signing and returning a new proxy card or voting instruction form dated as of a later date, or by attending the Annual Meeting and voting through the virtual meeting website. However, your virtual attendance at the Annual Meeting will not automatically revoke your proxy unless you properly vote at the Annual Meeting or specifically request that your prior proxy be revoked by delivering a written notice of revocation to the Company’s Corporate Secretary at 222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654 received prior to the Annual Meeting.

#### **Who will serve as the inspector of election?**

A representative of Broadridge will serve as the inspector of election.

**Where can I find the voting results of the Annual Meeting?**

Preliminary voting results will be announced at the Annual Meeting. Final voting results will be tallied by the inspector of election after the taking of the vote at the Annual Meeting. The Company will publish the final voting results in a Current Report on Form 8-K, which the Company is required to file with the SEC within four business days following the Annual Meeting.

**Where are the Company's principal executive offices located, and what is the Company's main telephone number?**

The Company's principal executive offices are located at 222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654. The Company's main telephone number is (800) 334-8534.

**Who is paying the costs of the proxy solicitation?**

The Company is providing these proxy materials in connection with the solicitation by the Company's Board of Directors of proxies to be voted at the Annual Meeting. The Company is paying the costs of the solicitation of proxies. The Company must pay brokerage firms, banks, broker-dealers, or other similar organizations representing beneficial owners of shares held in street name certain fees associated with (i) forwarding the Notice to beneficial owners; (ii) forwarding printed proxy materials by mail to beneficial owners who specifically request them; and (iii) obtaining beneficial owners' voting instructions. The Company has not, but may in the future decide to, retain a proxy solicitor to assist in the solicitation of proxies. Generally, the fee for such services is approximately \$15,000 plus expenses. If the Company does elect to retain a proxy solicitor, the Company will pay the proxy solicitor reasonable and customary fees. In addition to solicitations by mail, the proxy solicitor, if any, and certain of the Company's directors, officers, and employees, without additional compensation, may solicit proxies on the Company's behalf in person, by telephone, or by electronic communication.

**How can I attend and participate in the Annual Meeting?**

Only stockholders of record as of the Record Date or their proxies are entitled to attend the Annual Meeting. Due to the public health impact of the novel coronavirus (COVID-19) pandemic, the Company will be holding the Annual Meeting solely by means of remote communication (i.e., a virtual-only meeting). Stockholders will not be able to attend in person. Stockholders will need to register for the Annual Meeting by 10:59 p.m. Central time (11:59 p.m. Eastern time) on Monday, May 24, 2021 at <http://viewproxy.com/AllscriptsHealthcareSolutions/2021>. If you have properly registered and been verified you will receive a meeting invitation by e-mail with your unique join link along with a password prior to the meeting date. You will be able to listen, vote and submit questions during the virtual meeting.

If you are a registered or beneficial holder, during the registration process, if you indicated that you will be voting at the meeting, once your registration is approved, an e-mail will be sent to you that will contain your Virtual Control Number. You will not need the Virtual Control Number to join the meeting, you will need it if you choose to vote during the meeting.

If you hold your shares beneficially through a bank or broker, you must provide a legal proxy from your bank or broker during registration and you will be assigned a virtual control number in order to vote your shares during the annual meeting. If you are unable to obtain a legal proxy to vote your shares, you will still be able to attend the 2021 annual meeting (but will not be able to vote your shares) so long as you demonstrate proof of stock ownership. Instructions on how to connect and participate via the Internet, including how to demonstrate proof of stock ownership, are posted at <http://viewproxy.com/AllscriptsHealthcareSolutions/2021>. On the day of the annual meeting, you may only vote during the meeting by e-mailing a copy of your legal proxy to [virtualmeeting@viewproxy.com](mailto:virtualmeeting@viewproxy.com) in advance of the meeting.

We have created and implemented the virtual format in order to facilitate stockholder attendance and participation by enabling stockholders to participate fully, and equally, from any location around the world, at no cost. However, you will bear any costs associated with your Internet access, such as usage charges from Internet access providers and telephone companies. A virtual Annual Meeting makes it possible for more stockholders (regardless of size, resources or physical location) to have direct access to information more quickly, while saving the company and our stockholders time and money, especially as physical attendance at meetings has dwindled. We also believe that the online tools we have selected will increase stockholder communication. For example, the virtual format allows stockholders to communicate with us in advance of, and during, the Annual Meeting so they can ask questions of our board of directors or management. During the live Q&A session of the Annual Meeting, we may answer questions as they come in and address those asked in advance, to the extent relevant to the business of the Annual Meeting, as time permits.

Both stockholders of record and street name stockholders will be able to attend the Annual Meeting via live audio webcast, submit their questions during the meeting and vote their shares electronically at the Annual Meeting.

The Annual Meeting will begin promptly at 9:00 a.m. Central time. Online access will open thirty minutes prior to the start of the Annual Meeting, and you should allow ample time to log in to the virtual meeting website and test your computer audio system.

Technicians will be available to assist you with any technical difficulties you may have accessing the annual meeting live audio webcast. If you encounter any difficulties accessing the webcast during the check-in or meeting time, please email [VirtualMeeting@viewproxy.com](mailto:VirtualMeeting@viewproxy.com) or call 866-612-8937.

**What is the deadline to propose actions for consideration or to nominate individuals to serve as directors at the 2022 Annual Meeting of Stockholders?**

*Requirements for Stockholder Proposals to be Considered for Inclusion in the Company's Proxy Materials.* Proposals that a stockholder intends to present at the Company's 2022 Annual Meeting of Stockholders and wishes to be considered for inclusion in the Company's proxy statement and form of proxy related to the Company's 2022 Annual Meeting of Stockholders must be received by no later than December 16, 2021. All proposals must comply with Rule 14a-8 under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), which lists the requirements for the inclusion of stockholder proposals in company-sponsored proxy materials. Stockholder proposals must be delivered to the Company's Corporate Secretary by mail at 222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654.

*Requirements for Other Stockholder Proposals to be Brought Before the 2022 Annual Meeting of Stockholders and Director Nominations.* Notice of any proposal that a stockholder intends to present at the Company's 2022 Annual Meeting of Stockholders, but does not intend to have included in the Company's proxy statement and form of proxy related to the Company's 2022 Annual Meeting of Stockholders, as well as any director nominations, must be delivered to the Company's Corporate Secretary by mail at 222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654, not earlier than December 26, 2021, and not later than January 25, 2022. The notice must be submitted by a stockholder of record and must set forth the information required by the Company's by-laws with respect to each director nomination or other proposal that the stockholder intends to present at the Company's 2022 Annual Meeting of Stockholders. If you are a beneficial owner of shares held in street name, you can contact the organization that holds your shares for information about how to register your shares directly in your name as a stockholder of record.

# Directors

Listed below are the nine nominees for election as a director. Each nominee currently serves on the Board.

At the Annual Meeting, proxies cannot be voted for a greater number of individuals than the nine nominees named in this Proxy Statement. Each of the nominees listed below has consented to serving as a nominee, being named in this Proxy Statement and serving on the Board if elected. Each director elected at the Annual Meeting will serve a one-year term.

The Board comprises a diverse group of leaders in their respective fields. Many of the Company's directors have senior leadership experience at major domestic and multinational companies. In these positions, they have also gained significant and diverse management experience, including strategic and financial planning, public company reporting, compliance, risk management (including with respect to cybersecurity risk) and leadership development. Many directors also have experience serving as executive officers of, or on boards of directors and board committees of, other public companies, and have an understanding of corporate governance practices and trends. The Board believes that the collective experiences, viewpoints and perspectives of the Company's nominees for directors result in a Board with the commitment and energy to advance the interests of the Company's stockholders.

<b>Name</b>	<b>Position with the Company</b>	<b>Age as of the Annual Meeting</b>	<b>Director Since</b>
Elizabeth A. Altman	Director	50	2020
Mara G. Aspinall	Director	58	2017
Paul M. Black	Director, Chief Executive Officer	63	2012
P. Gregory Garrison	Director	67	2015
Jonathan J. Judge	Director	67	2016
Michael A. Klayko	Chairman of the Board	66	2013
Dave B. Stevens	Director	59	2016
David D. Stevens	Director	67	2012
Carol J. Zierhoffer	Director	60	2020



**Board Skills and Qualifications**

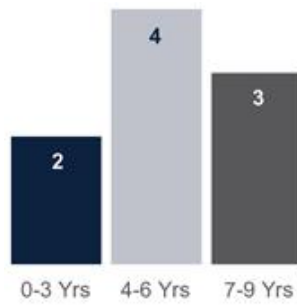
The Board and the Nominating Committee believe the skills, qualities, attributes, and experience of the nominees provide the Company with business acumen and a diverse range of perspectives to engage each other and the Company’s management to address effectively the Company’s evolving needs and represent the best interests of the Company’s stockholders. The biographies below describe the skills, qualities, attributes, and experience of the nominees that led the Board and the Nominating Committee to determine that it is appropriate to nominate these directors.

**Board Refreshment**



**5 New Directors  
In the Past 5 Yrs  
(3 Women)**

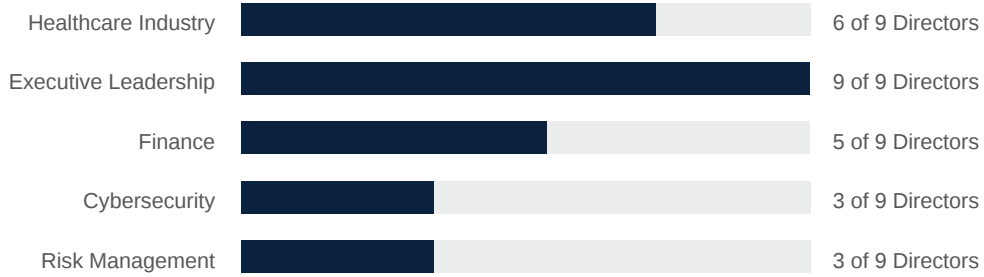
**Tenure**



**Gender**



**Board Skills and Attributes**



## Director Biographies

**Elizabeth A. Altman**

**Age 50**  
**Director Since 2020**

Elizabeth A. Altman worked at accounting firm KPMG, LLP from 1993 to 2019, serving as Managing Partner of its San Diego office from 2014 to 2019, where she led a team of over 260 professionals and 23 partners providing an array of assurance, tax and advisory services to public and private companies across all industry sectors, including work with numerous early-stage, middle market and large global clients in the private and public markets predominately in the life sciences, consumer and technology business sectors. Since October 2019, Ms. Altman has also served on the board of directors of CV Sciences, Inc. and is a member of its audit, governance and nominating, and strategic committees. Ms. Altman also served as a board member of the Corporate Directors Forum, a 501(c)(6) nonprofit organization focused on helping directors, and those who support them, build more effective boards through continuous learning and peer networking, and has held a leadership position in the Women Corporate Directors, San Diego Chapter, the world's largest membership organization and community of today's preeminent women leaders in business.

Among other qualifications, Ms. Altman brings more than 25 years of achievements in accounting, finance, management, business development, strategic planning and corporate governance.

**Mara G. Aspinall**

**Age 58**  
**Director Since 2017**

Mara G. Aspinall currently serves as President, Chief Executive Officer and Managing Director of HealthCatalysts Group, a private healthcare consulting firm, and Managing Director of BlueStone Venture Partners, a life science-focused venture capital firm focused in the U.S. Southwest. Ms. Aspinall currently serves as a director of Orasure Technologies, Inc., Castle Biosciences, Inc. and Abcam plc, along with other privately-held healthcare technology and medical insurance companies. Ms. Aspinall also formerly served as a director of Safeguard Scientifics. From September 2011 until June 2014, Ms. Aspinall was the President and Chief Executive Officer of the Ventana Medical Systems and the Global Head of Roche Tissue Diagnostics, a global leader in the development and commercialization of tissue-based cancer diagnostics. Prior to 2011, Ms. Aspinall served as President of Genzyme Pharmaceuticals and Genzyme Genetics, a leading esoteric drug manufacturer and genetic test provider worldwide, respectively.

Among other qualifications, Ms. Aspinall brings extensive international experience and operational expertise in the healthcare technology industry and is frequently recognized as an industry leader and pioneer with a focus on personalized medicine. Ms. Aspinall is certified in Board Oversight of Cybersecurity through the National Association of Corporate Directors and Carnegie Mellon University.

**Paul M. Black**

**Age 63**  
**Director Since 2012**

Paul M. Black is the Chief Executive Officer and a director of Allscripts. As Chief Executive Officer, Mr. Black guides the Company's vision to fulfill its global commitment to Building Open, Connected Communities of Health. For Everyone. Mr. Black also served as President of Allscripts from December 2012 until October 2015. Prior to joining Allscripts in 2012, Mr. Black spent more than thirteen years with Cerner Corporation in various executive positions, retiring as Cerner's Chief Operating Officer in 2007. Mr. Black's career started with International Business Machines Corporation ("IBM"), where he spent twelve years in a variety of leadership positions in sales, product marketing and professional services. Mr. Black has served on multiple publicly-traded, private company and nonprofit boards of directors for companies in the healthcare information technology, patient monitoring, healthcare services, health care delivery, healthcare device and consumer internet marketing industries. In Kansas City, Mr. Black served on the executive committee for the board of Truman Medical Centers, an academic safety net health system, for fifteen years, including more than two years as its Board Chairman. He currently chairs the nominating and governance committee of the board of The Advancement Board University of Kansas Health System and also serves on the board of the Harry S. Truman Presidential Library.

Among other qualifications, Mr. Black brings extensive experience in the healthcare information technology industry, along with experience in the management of worldwide operations, sales, and support.

## P. Gregory Garrison

**Age 67**  
**Director Since 2015**

P. Gregory Garrison was a senior leader of accounting firm PricewaterhouseCoopers ("PwC") for over twenty years, most recently serving as its Vice Chairman and Chief Operating Officer from 2006 until 2014. Earlier in his career, Mr. Garrison also led PwC's U.S. Assurance & Audit Services practice, the Global Risk Management Solutions practice, and served as the Managing Partner of PwC's Los Angeles and St. Louis practices. Mr. Garrison has experience in strategic planning, operations, finance, information technology, mergers and acquisitions, human capital and sales and marketing. Over the course of his career, Mr. Garrison has also spent considerable time meeting and working with various regulators, as well as advising numerous boards and audit committees.

Among other qualifications, Mr. Garrison brings experience as a successful business and operations leader, professional advisor and recognized financial expert.

## Jonathan J. Judge

**Age 67**  
**Director Since 2016**

Jonathan J. Judge currently serves as a director of FEXCO Holdings Ltd., a global provider of finance and business solutions that is headquartered in Ireland. Mr. Judge also served as a director of D&H Corporation, a Toronto-based financial technology company, until its sale in June 2017. From April 2004 to January 2016, Mr. Judge served as a director of PMC-Sierra, Inc., where he was the Chairman of the Board from August 2011 to January 2016 and was Chairman of the compensation committee. From August 2010 until his retirement in January 2013, Mr. Judge served as the Chief Executive Officer of First Data Corporation, a global leader in electronic commerce and payment processing. From October 2004 until August 2010, Mr. Judge served as the President and Chief Executive Officer of Paychex Inc., a provider of payroll and human services. Mr. Judge also served as President and Chief Executive Officer of Crystal Decisions, Inc. from October 2002 until the merger of Crystal Decisions with Business Objects S.A. in December 2003. From 1976 until October 2002, Mr. Judge held senior management positions at IBM, departing as General Manager of its personal computing division.

Among other qualifications, Mr. Judge brings more than 45 years of experience in the technology industry and extensive management, leadership and global operations expertise.

## Michael A. Klayko

**Age 66**  
**Director Since 2013**

Michael A. Klayko has been the Chairman of the Board since March 2014. Mr. Klayko currently serves as the Chief Executive Officer of MKA Capital, an investment company focused on technology investments. Previously, Mr. Klayko was Chief Executive Officer of AOptix Technologies, Inc., a privately-held provider of wireless communications and mobile network solutions, from July 2014 until January 2016. From 2005 until 2013, Mr. Klayko served as Chief Executive Officer of Brocade Communications Systems, Inc., a comprehensive network solutions provider. Mr. Klayko previously held executive positions at Rhapsody Networks, Inc. (including as its Chief Executive Officer), McDATA Corp., EMC Corporation, Hewlett-Packard Company (HP), and IBM. Mr. Klayko serves on the boards of Virgin Pulse, Star Compliance and TIBCO, which are privately held companies.

Among other qualifications, Mr. Klayko brings over 35 years of leadership experience in the technology industry as well as extensive experience in the management of worldwide operations, sales, and support.

## Dave B. Stevens

Age 59  
Director Since 2016

Dave B. Stevens is the founder and managing director of Keelan Capital LLC and currently serves as an advisor to a variety of venture capital and private equity firms and private enterprises in the technology industry. From April 2012 to May 2015, Mr. Stevens served as a director of Imation Corp., a provider of global scalable storage and data security solutions. From September 2008 to June 2013, Mr. Stevens was the Chief Technology Officer of Brocade Communications Systems, Inc., a provider of networking solutions for data centers, enterprises and service providers, having re-joined the company through its acquisition of Rhapsody Networks, where Mr. Stevens was the founding Chief Executive Officer and Vice President of Business Development. Mr. Stevens is co-founder of Palo Alto Networks, Inc., a leader in the development of cyber security and next-generation firewall products, and served as its Chief Executive Officer from October 2005 to June 2008. From January 2003 to June 2004, Mr. Stevens was the Chief Technology Officer of Transport systems for Brocade Communications Systems, Inc. Mr. Stevens previously served in senior management positions at Atmosphere Networks, Nortel, Bay Networks and SynOptics Communications.

Among other qualifications, Mr. Stevens brings extensive technology experience in the security, computer, and data storage industries.

## David D. Stevens

Age 67  
Director Since 2012

David D. Stevens currently serves as a private advisor and investor in private equity in the healthcare services industry. From 1983 until 2006, Mr. Stevens served in various executive roles at Accredo Health Group, Inc. (formerly Accredo Health, Inc.) and its predecessor companies, serving as its Chief Executive Officer from 1995 until 2006, its Chairman of the Board from 1995 until 2005, and its President and Chief Operating Officer from 1993 until 1996. Accredo Health Group, Inc., a specialty pharmaceutical and service provider, was acquired by Medco Health Solutions, N.V. in 2005. Mr. Stevens served from 2004 to 2020 as a director of Wright Medical Group, Inc., a publicly-traded orthopedic company that designs, manufactures, and distributes extremity and biologic solutions, until it was acquired by Stryker Corporation, as well as several privately-held healthcare companies. Mr. Stevens also has served as a director of Viasystems Group, Inc., a leading manufacturer of complex multi-layer printed circuit boards and electro-mechanical solutions that was publicly-traded prior to its acquisition by TTM Technologies, Inc. in 2015.

Among other qualifications, Mr. Stevens brings extensive financial and operating expertise, leadership experience, experience with serving on boards of directors, and significant experience in the healthcare industry.

## Carol J. Zierhoffer

Age 60  
Director Since 2020

Carol J. Zierhoffer was Senior Vice President and Global Chief Information Officer for Bechtel Corporation ("Bechtel"), an engineering, procurement, construction and project management company, from 2013 until her retirement in 2019, leading the vision, strategy and planning for Bechtel's information systems and technology on a global basis. Her responsibilities at Bechtel included managing the business and technology solutions, cybersecurity, infrastructure and operations, innovation, emerging technology and knowledge management for the company's business lines and projects. Prior to joining Bechtel in 2013, Ms. Zierhoffer held a variety of leadership positions in information technology, including as Vice President and Chief Information Officer for Xerox Corporation, where she managed all aspects of its information technology operations, as Vice President and Chief Information Officer for ITT Corporation, where she oversaw its transformation initiative to implement SAP worldwide, and as Vice President and Chief Information Officer for three different sectors of Northrup Grumman. From April 2013 to January 2016, Ms. Zierhoffer was a member of the board of directors, as well as being the chair of the information technology committee and a member of the audit committee, of MedAssets, Inc. Currently, Ms. Zierhoffer serves on the board of directors of Vizient Inc., a privately held company, is on the executive advisory board of Nutanix, Inc., and is a founding board member of A Little Compassion, a non-profit company focused on creating opportunities for young adults with disabilities to build a bridge to adulthood.

Among other qualifications, Ms. Zierhoffer brings more than 30 years of leadership experience in global information technology operations.

# Corporate Social Responsibility

## Allscripts is a Place Where Technology Meets Humanity.

To fulfill our mission to create healthier lives by generating and providing insights that change the delivery of care, we offer solutions that enable doctors, nurses and caregivers to provide the best possible care for healthier patients, populations and communities. As a socially responsible company, that commitment and obligation extend into the communities where we live and work. At Allscripts, we come together to give back and help make the world healthier. We work passionately to change lives for the better. Our global workforce is united and driven by a set of core values. We are solution seekers, community builders and life changers.

*Together, we're building a better world.  
Together, we're making it All Possible.*

## SUPPORTING OUR COMMUNITIES

Allscripts encourages all associates, no matter where they are in the world, to dedicate one day every year to volunteer with an organization of their choice by providing a paid GiveBack volunteer day. In 2020, our associates volunteered their time and donated funds to causes that feed the hungry, build homes, donate blood, provide disaster relief, educate the next generation, comfort the elderly and so much more. Our charitable commitment is as individual as we are. We supported Make-A-Wish foundation and Ronald McDonald House Charities, Go Red Day for the American Heart Association and Bake-off for Cancer in the UK, Habitat for Humanity and No Kid Hungry.

When we worked collectively, our impact was felt worldwide. Our offices around the world organized more than 25 separate food drives and fundraisers for local organizations supporting those facing hunger in 2020 and through our Global Virtual Food Drive we raised over \$50,000 to more than 200 organizations in 7 countries over the course of one month. Communities supporting and caring for each other – the essence of connecting.

## SUPPORTING OUR ASSOCIATES

Our employees are our lifeblood and we recognize that attracting, retaining and developing talent at all levels is vital to continuing our success and sustainability. We aim to create an inclusive, respectful and open work environment and culture comprising talented employees of diverse backgrounds, in which our employees can grow and advance their careers, with the overall goal of developing, expanding and retaining our workforce to support our business. We strive to sustain a work environment in which each employee's perspective, background, skills and abilities are valued in support of our mission. We invest in our employees through high-quality benefits and various health and wellness initiatives and offer competitive compensation packages.

We actively seek opportunities for regular engagement, communication and transparency by our senior executive leaders with our broader associate workforce. Our CEO reviews overall Company results with employees and leaders at all levels and engages in actions that are aimed at removing barriers to engagement. We regularly solicit feedback through surveys and other mechanisms to gain insights into workplace engagement, what motivates employees to do their best work and overall employee satisfaction. With belief in our associates' skills and a continuous focus on their development, we were able to fill 59% of our management openings through internal promotion during 2020, increasing to 71% during the last half of the year.

### Advancing Diversity, Equity and Inclusion

In 2020, Allscripts launched a champions network of cross-functional associates from diverse backgrounds and locations to help support the company's Diversity, Equity and Inclusion (DE&I) program. The network includes passionate advocates for positive change—visible point people who promote, facilitate and connect colleagues to support important DE&I initiatives.

Allscripts commitment to diversity of background, experiences and thought has been longstanding. Since 2013 the Allscripts Women's Engagement (AWE) enrichment group empowers our female associates to take

control of their careers and professional development through sponsored opportunities, such as career development seminars, networking events and mentorship. Allscripts invests in this program for the betterment of any associate who wants to get involved, and to improve the company's ability to attract, retain and advance women in healthcare IT. In 2020, AWE championed a number of webinars and roundtable discussions about career advancement, tips for effective time management and work-from-home tools. The group also partnered with Dress for Success (DFS) and helped train DFS participants through a mock interview program.

Since 2017, Allscripts GenNext program has been helping young professionals at Allscripts develop socially, professionally and civically. It has helped to educate employees and broaden their perspective on potential career paths and business unit's objectives and provide networking, exposure and leadership opportunities that otherwise may not be easily available. In 2020, GenNext hosted a variety of webinars to help its members transition to working from home while still championing and advocating for their career goals. Associates helped to send virtual cards to nursing homes, engaged with virtual sessions to combat stress, participated in LinkedIn training and ultimately increased engagement by 41%.

### **Safety and Health Policy**

At Allscripts, we believe the foundation of our success lies with safeguarding our associates, communities and clients, along with the environments in which they work. This is an integral part of our corporate belief system, and why we actively promote environmental health and safety excellence throughout our organization. Allscripts pledges to maintain a safe and healthy workplace for all associates by conducting business and regular assessments that are consistent with our corporate standards and applicable safety and health regulations. To further enhance the health and safety of associates, Allscripts also offers comprehensive resources and training, including specialty programs like active shooter training, blood pressure monitors and an active lifestyle incentive program.

In March 2020, in response to the severity of the COVID-19 pandemic, Allscripts leadership immediately took action to protect associates, shifting all operations to a remote working environment and canceling all nonessential travel. Allscripts also established a cross-functional emergency response team—consisting of representatives from various functions including business units, safety, security, medical, facilities, HR, IT legal and communications—that meets regularly on the subject. Wellness programs continued to encourage associates to stay active and connected. The Allscripts benefits team promoted COVID-19 response resources offered by our healthcare partner, which included mental health, work/life balance and telehealth services where available.

## **COMMITMENT TO ENVIRONMENTAL SUSTAINABILITY**

Allscripts is committed to generating less waste and reducing greenhouse gas emissions as much as possible when conducting business. Besides our headquarters being located in the award-winning LEED-certified offices at the Merchandise Mart in Chicago, here are just a few of the initiatives we've launched:

- Adopting a managed print standard, resulting in reduced consumption of paper and toner by more than 1,900 reams of paper—approximately 114 trees—annually
- Making traditional print materials digital
- Recycling 100% of shredded materials
- Creating recycle programs across all Allscripts offices
- Purchasing workstation furniture made of recycled materials
- Consolidating all corporate data centers to purpose-build energy efficient locations that include elements like zero water consumption cooling and power design efficiency

Our commitment to sustainability is for the long-term. Based on the Sustainability Accounting Standard Board (SASB.org) recommendations for Software & IT Services in the Technology and Communications Sector, we are evaluating the environmental footprint of our hardware. As a first step, we have consolidated all of our corporate data centers into purpose-build energy efficient locations that include elements like zero water consumption cooling and power design efficiency.

Allscripts Corporate Social Responsibility Report details our progress across our global operations and can be viewed in its entirety in the “Governance” section at [www.investor.allscripts.com](http://www.investor.allscripts.com).

# Corporate Governance

## Role of the Board

The Board oversees the Company's Chief Executive Officer and other senior management in the competent and ethical operation of the Company in support of the long-term interests of the Company's stockholders. The Company's Corporate Governance Guidelines are available at the "Governance" section at [investor.allscripts.com](http://investor.allscripts.com).

## Board Leadership Structure

The Board believes that its current leadership structure best serves the objectives of the Board's oversight of management, the Board's ability to carry out its roles and responsibilities on behalf of the Company's stockholders, and the Company's overall corporate governance. The Board currently believes that the separation of the Chairman and the Chief Executive Officer roles allows the Company's Chief Executive Officer to focus his time and energy on operating and managing the Company. The Board periodically reviews this leadership structure to determine whether it continues to best serve the Company and its stockholders.

## Board Meetings

The Board met a total of eleven times during 2020. The Board has determined that all the following incumbent directors who are standing for election at the Annual Meeting are independent under applicable rules of the Nasdaq Stock Market LLC ("Nasdaq") and the SEC: Mmes. Altman, Aspinall and Zierhoffer and Messrs. Garrison, Judge, Klayko, Dave B. Stevens and David D. Stevens. The Board also determined that Mr. Spruill, who served on the Board until the 2020 Annual Meeting of Stockholders, is independent under such rules. Mr. Black, who serves as the Company's Chief Executive Officer, is not independent under such rules.

## Executive Sessions of Independent Directors

The independent directors of the Company meet regularly in executive session, *i.e.*, with no management directors or management present. These executive sessions may include such topics as the independent directors determine. During these executive sessions, the independent directors have access to members of management and other guests as the independent directors determine.

## Annual Board and Committee Evaluations

In accordance with the Company's Corporate Governance Guidelines, the Nominating Committee is responsible for facilitating an annual evaluation of the Board. The Nominating Committee also oversees the annual performance evaluation of the committees of the Board.

## Committees of the Board

The Board has a standing Audit Committee (the "Audit Committee") and Compensation Committee (the "Compensation Committee"), in addition to the Nominating Committee. The Board has determined that each of the committee members is independent under applicable Nasdaq and SEC rules for committee memberships. The members of the committees are shown in the tables below.

Name	Audit Committee	Compensation Committee	Nominating Committee
Elizabeth A. Altman	Member	-	-
Mara G. Aspinall	Member	-	-
Paul M. Black	-	-	-
P. Gregory Garrison	Chairman	-	-
Jonathan J. Judge	-	Chairman	Member
Michael A. Klayko	-	Member	Member
Dave B. Stevens	Member	Member	-
David D. Stevens	Member	-	Chairman
Carol J. Zierhoffer	Member	-	-



The Audit Committee is primarily responsible for assisting the Board in fulfilling its oversight and monitoring responsibility of reviewing the financial information that will be provided to the Company's stockholders and others; appointing and overseeing the services performed by the Company's independent registered public accounting firm, as well as pre-approving all services and fees related thereto; overseeing and periodically evaluating the performance and responsibilities of the Company's internal audit department, including approving the Company's annual internal audit plan and reviewing the results of internal audits, including management's responses thereto; reviewing with the Company's management, internal audit department, and independent registered public accounting firm the Company's critical accounting policies and its system of internal controls over financial reporting; and overseeing the risk assessments related to the Company conducted by the Company's management (including internal and third party assessments relating to cybersecurity risk). The Audit Committee is also responsible for reviewing all related party transactions and has the authority to approve all such transactions. The Audit Committee met a total of ten times during 2020.

The Compensation Committee is primarily responsible for reviewing the compensation arrangements for the Company's executive officers, administering the Company's equity compensation plans, and reviewing the Board's compensation. For a further description of the Compensation Committee's processes and procedures, including the roles of the Company's management and independent compensation consultants in the Compensation Committee's decision-making process, see the "Compensation Discussion and Analysis" section below. The Compensation Committee met a total of three times during 2020.

The Nominating Committee assists the Board in identifying and evaluating qualified individuals to become directors, makes recommendations to the Board concerning the size, structure, and composition of the Board and its committees, monitors the process to assess the Board's effectiveness, and is primarily responsible for the oversight of corporate governance at the Company, including implementation of the Company's Corporate Governance Guidelines. In April 2021, the Nominating Committee recommended to the full Board each of the nominees named in this Proxy Statement for election to the Board. The Nominating Committee met a total of four times during 2020.

Each of the Audit Committee, the Compensation Committee, and the Nominating Committee operates under written charters adopted by the Board. These charters are available at the "Governance" section at [investor.allscripts.com](http://investor.allscripts.com).

During 2020, each member of the Board attended or participated in 75% or more of the aggregate of (i) the total number of meetings of the Board (held during the period for which such person has been a director) and (ii) the total number of meetings held by each committee of the Board on which such person served (during the period that such person served).

There are no family relationships among the Company's executive officers and directors.

## **Consideration of Director Nominees**

### ***Stockholder Nominees***

The Nominating Committee considers properly submitted stockholder nominations for candidates for membership on the Board in accordance with the Company's by-laws. Stockholders who wish to nominate directors should follow the instructions under "Requirements for Other Stockholder Proposals to be Brought Before the 2022 Annual Meeting of Stockholders and Director Nominations" in this Proxy Statement.

### ***Director Qualifications***

The Nominating Committee and the Board consider on an annual basis the appropriate characteristics, skills and experiences for the Board as a whole and its individual members. In evaluating the suitability of individual Board members, the Board takes into account many factors, including their business and professional accomplishments, integrity, demonstrated ability to make independent analytical inquiries, ability to understand the Company's business and willingness to devote the necessary time to Board duties. In addition, the Nominating Committee endeavors to identify and evaluate candidates based on their specific healthcare and related industry experience and any other areas that may be expected to contribute to an effective Board. With respect to diversity, the Nominating Committee may consider such factors as differences in viewpoint, professional experience, education, skills, and other individual qualifications that contribute to Board heterogeneity, including characteristics such as gender, race, and national origin. For each open Board seat, any initial list from which new director nominees are to be chosen shall include, but not be limited to, qualified women and persons of color. The Board from time to time will consider the effectiveness of this selection policy in identifying qualified individuals with diversity of viewpoint as potential Board nominees and currently believes it to be effective.

**Identifying and Evaluating Nominees for Directors**

The Nominating Committee utilizes a variety of methods for identifying and evaluating nominees for directors. Candidates may come to the attention of the Nominating Committee through management, current Company directors, Company stockholders, or other persons. These candidates are evaluated and discussed by members of the Nominating Committee from time to time. Candidates may be considered at any point during the year. Mmes. Altman and Zierhoffer were recommended by non-management directors.

The Nominating Committee considers stockholder recommendations for candidates to the Board in the same manner as candidates identified by the Nominating Committee. Any such recommendation should be delivered to the Company's Corporate Secretary by mail at 222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654. Following verification of the stockholder status of persons proposing candidates, recommendations are aggregated and considered by the Nominating Committee. If any materials are provided by a Company stockholder in connection with the recommendation of a director candidate, such materials are forwarded to the Nominating Committee. The Nominating Committee also may review materials provided by professional search firms or other parties in connection with a nominee.

**Mandatory Retirement Age**

The Board has implemented a policy providing that no director who has reached the age of 72 should stand for re-election to the Board, unless the Nominating Committee and the Board, in their discretion, believe an extension would best serve the interests of the Company.

**Board Oversight of Risk Management**

The Board believes that evaluating how the Company's senior management team manages the various risks confronting the Company is one of its most important areas of oversight. In carrying out this critical responsibility, the Board has designated the Audit Committee with primary responsibility for overseeing enterprise risk management.

In accordance with this responsibility, the Audit Committee monitors the Company's major financial, operational, privacy, security (including cybersecurity), business continuity, legal and regulatory, and reputational exposures, and reviews the steps management has taken to monitor and control these exposures. The Audit Committee's oversight includes, among other things, the review of regular reports from the Company's Senior Vice President, Chief Compliance Counsel; the Company's Vice President, Corporate Audit; the Company's Vice President, Chief Security Officer; and other members of the Company's management as to the identification and status of risks to the Company, including financial risks and litigation claims and risks. As with other matters, the Audit Committee regularly discusses these topics with the Board. Most recently, the Audit Committee has been focused on, among other things, cybersecurity risk and the policies and procedures developed by the Company to facilitate the compliance by Practice Fusion, Inc., a subsidiary of the Company, with its obligations under the deferred prosecution and other agreements it signed with the U.S. Attorney for the District of Vermont on January 27, 2020. In addition, the Board has requested and has been receiving regular updates from management regarding the Company's response to the COVID-19 pandemic and its impacts on the Company and its clients, employees and other stakeholders.

Additionally, when determined by the Board or by the Company's management to be advisable, the Board or selected committees of the Board may undertake a formal enterprise risk assessment, at which risks facing the Company and associated responses are evaluated in detail. The Board also receives regular financial and business updates from the Company's senior management, which updates involve detailed reports on financial and business risks facing the Company when applicable.

While the Audit Committee has primary responsibility for overseeing enterprise risk management, each of the other Board committees also considers risk within its area of responsibility. For example, the Nominating Committee reviews legal and regulatory compliance risks as they relate to corporate governance structure and processes, and the Compensation Committee reviews risks related to compensation matters. The Chairman of each of these committees periodically apprises the Board of significant risks and the Company's management's response to these risks, as appropriate.

In establishing and reviewing the Company's executive compensation program, the Compensation Committee considers whether the program encourages unnecessary or excessive risk-taking and has concluded that it does not. The Company's executive officers' base salaries are fixed in amount and thus do not encourage risk-taking, and the majority of compensation provided to the Company's executive officers is in the form of long-term equity awards that help align executive pay with the long-term interests of the Company's stockholders. The Compensation Committee believes that these awards do not encourage unnecessary or excessive risk-taking because the ultimate value of the awards is tied to the Company's financial or stock price performance, and because awards are subject to regular

vesting schedules to help ensure that a significant component of executive compensation is tied to long-term stockholder value creation.

The Compensation Committee has also reviewed the Company's compensation programs for employees generally, and has concluded that these programs do not create risks that are reasonably likely to have a material adverse effect on the Company. The Compensation Committee believes that the Company's annual cash and long-term equity awards provide an effective and appropriate mix of incentives to help ensure the Company's performance is focused on long-term stockholder value creation and do not encourage short-term risk-taking at the expense of long-term results.

While the Board and its committees oversee risk management strategy, the Company's management is responsible for implementing and supervising day-to-day risk management processes and reporting to the Board and its committees on such matters.

#### **Audit Committee Financial Experts**

The Board has determined that each of Ms. Altman, Ms. Aspinall, Mr. Garrison, Mr. David D. Stevens and Ms. Zierhoffer qualifies as an "audit committee financial expert" as defined under applicable SEC rules. The Board has also determined that each member of the Audit Committee meets the additional criteria for independence of audit committee members set forth in Rule 10A-3(b)(1) under the Exchange Act.

#### **Code of Conduct**

The Company has adopted a Code of Conduct that applies to all of its employees, including the Company's principal executive officer, principal financial officer, and senior accounting officers, as well as to the Board. The Code of Conduct is available at the "Governance" section at [investor.allscripts.com](http://investor.allscripts.com). The Company intends to comply with any disclosure obligation regarding any changes in, or waivers from, the Code of Conduct by posting such information on the same website or by filing a Form 8-K with the SEC.

#### **Certain Relationships and Related Transactions**

The Company, or one or more of its subsidiaries, may occasionally enter into transactions with certain "related persons." Related persons include the Company's executive officers, directors, beneficial owners of more than 5% of the Company's common stock, immediate family members of any of these persons, and entities in which one or more of these persons has a direct or indirect material interest. The Company refers to transactions with these related persons as "related party transactions."

In accordance with the Company's written policy, the Audit Committee (or, in certain circumstances, disinterested members of the Board) is responsible for the review and approval of each related party transaction exceeding \$120,000 in which a related person has a direct or indirect material interest. The Audit Committee considers all relevant factors when determining whether to approve a related party transaction, including, without limitation:

- The size of the transaction and the amount of consideration payable to a related person;
- The nature of the interest of the applicable related person;
- Whether the transaction may involve a conflict of interest;
- Whether the transaction involves the provision of goods or services to the Company that are available from unaffiliated third parties; and
- Whether the proposed transaction is on terms and made under circumstances that are at least as favorable to the Company as would be available in comparable transactions with or involving unaffiliated third parties.

Since January 1, 2020, neither the Board nor the Audit Committee has been made aware of or asked to review and approve any "related party transactions."

#### **Compensation Committee Interlocks and Insider Participation**

None of the members of the Compensation Committee is or has been an executive officer of the Company. None of the Company's executive officers served as a director or a member of a compensation committee (or other committee serving an equivalent function) of any other entity, an executive officer of which served as a director of the Company or member of the Compensation Committee during 2020.

**Attendance of Directors at Annual Meeting of Stockholders**

The Company expects all of its directors and director nominees to attend its annual meetings of stockholders, barring emergencies or unusual circumstances. Where a director is unable to attend an annual meeting in person but is able to do so by electronic conferencing, the Company will arrange for the director's participation by means where the director can hear and be heard by those present at the meeting. All of the Company's then-current directors attended the Company's 2020 Annual Meeting of Stockholders, which was held in a virtual-only format.

**Communications with the Board**

Any correspondence intended for the Board, or for any individual member or members of the Board, should be directed to the Company's Corporate Secretary at 222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654, with a request to forward the communication to the intended recipient(s). In general, any stockholder communication delivered to the Corporate Secretary for forwarding to the Board or specified Board member(s) will be forwarded in accordance with the stockholder's instructions. However, the Company reserves the right not to forward to Board members any abusive, threatening, or otherwise inappropriate materials, including unsolicited commercial advertisements.

Information regarding the submission of comments or complaints relating to the Company's accounting, internal accounting controls, or auditing matters can be found in the Company's Code of Conduct, which is available at the "Governance" section at [investor.allscripts.com](http://investor.allscripts.com).

**Compensation of Directors**

The Compensation Committee is responsible for reviewing and approving the compensation program for the Company's non-employee directors. The Compensation Committee utilizes a combination of cash and equity as a way to attract and retain qualified directors.

**Cash Compensation**

For 2020, the annual retainer paid to the Company's non-employee directors was \$60,000, payable in equal quarterly installments. Non-employee directors also received a retainer of \$2,000 for attendance at Board meetings in excess of ten per year, and \$1,500 for attendance at each committee meeting. The Chairman of the Board may waive the additional \$2,000 fee for the entire Board, and may waive the \$1,500 fee for any applicable committee meeting for the attendees thereof. The Chairman of each committee may also waive the \$1,500 fee for any committee meeting he chairs. Each non-employee director of the Company is also reimbursed for expenses incurred when attending Board and committee meetings and other Board-related activities.

The Chairman of the Board receives an additional annual retainer in the amount of \$100,000, payable in equal quarterly installments. Each Chairman of the Audit Committee, Compensation Committee, and Nominating Committee receives an additional annual retainer of \$25,000, \$25,000, and \$15,000, respectively, for his service as Chairman of the respective committees, payable in equal quarterly installments. Each member of the Audit Committee, Compensation Committee, and Nominating Committee also receives an additional annual retainer of \$2,500 per committee served. All of the foregoing payments are pro-rated for the dates of applicable service.

Prior to the beginning of each calendar year, non-employee directors may elect to receive all or a portion of their quarterly cash retainer payment in the form of deferred stock units ("DSUs"). DSUs represent the right to receive shares of the Company's common stock at the time the director's Board service ends. The number of DSUs granted is determined by dividing the portion of the cash compensation with respect to which the election is made by the closing price of the Company's common stock on the date the cash compensation is due to be paid. DSUs issued in lieu of cash compensation are fully-vested.

**Equity Compensation**

Under the Company's 2019 Stock Incentive Plan, the Company's non-employee directors are eligible to receive equity awards in the form of stock options, restricted stock, or restricted stock units ("RSUs") at the discretion of the Board or the Compensation Committee. For 2020, the value of each annual equity award was \$200,000, delivered in the form of RSUs, which fully vest on the first anniversary of the grant date or, if earlier, upon a change of control of the Company. If a non-employee director retires from the Board prior to the first anniversary of the grant date, a pro-rata portion of the RSUs will vest based on the time elapsed from the grant date to the date of retirement. Annual director equity awards are granted after the Company's annual meeting of stockholders to coincide with the commencement of director terms.

**Director Compensation – 2020**

The following table shows information regarding the compensation earned during 2020 by the Company's non-employee directors who served on the Board during the year. The compensation paid to Mr. Black is shown in the table entitled "Summary Compensation Table – 2020, 2019 and 2018" and the related explanatory tables in the "Executive Compensation" section below. Mr. Black does not receive any compensation for his service as a member of the Board.

Name	Fees Earned or Paid in Cash (1) (\$)	Stock Awards (2) (\$)	Total (\$)
Elizabeth A. Altman(3)	45,938	194,600	240,538
Mara G. Aspinall	78,000	200,000	278,000
P. Gregory Garrison	106,000	200,000	306,000
Jonathan J. Judge	107,000	200,000	307,000
Michael A. Klayko	184,000	200,000	384,000
Yancey L. Spruill(4)	30,375	-	30,375
Dave B. Stevens	83,000	200,000	283,000
David D. Stevens	106,500	200,000	306,500
Carol J. Zierhoffer(5)	30,531	156,800	187,331

- (1) This column reports the amount of cash compensation earned by each director during 2020 for his or her Board and committee service. As described above, non-employee directors may elect to convert all or a portion of their cash compensation into fully-vested DSUs. None of the non-employee directors elected to do so in 2020.
- (2) In accordance with SEC rules, the amounts shown reflect the aggregate grant date fair value of RSU awards granted to non-employee directors during 2020, computed in accordance with Financial Accounting Standards Board Accounting Standards Codification Topic 718, *Stock Compensation* ("FASB ASC Topic 718"). The grant date fair value of RSUs is measured based on the closing fair market value of the Company's common stock on the date of grant. The aggregate number of equity awards outstanding, including DSUs issued in lieu of cash compensation, as of December 31, 2020 for each of the Company's non-employee directors are as follows:
- (3) Ms. Altman was appointed to the Board on June 1, 2020.
- (4) Mr. Spruill did not stand for reelection at the 2020 Annual Meeting of Stockholders.
- (5) Ms. Zierhoffer was appointed to the Board on August 8, 2020.

Name	Number of Shares Subject to Outstanding RSUs/DSUs as of 12/31/2020
Elizabeth A. Altman	28,368
Mara G. Aspinall	47,347
P. Gregory Garrison	47,347
Jonathan J. Judge	47,347
Michael A. Klayko	47,347
Dave B. Stevens	47,347
David D. Stevens	47,347
Carol J. Zierhoffer	17,462

# Security Ownership of Certain Beneficial Owners and Managements

The following tables show certain information as of March 26, 2021 (the "Table Date"), unless otherwise indicated, with respect to the beneficial ownership of the Company's common stock by: (i) each person the Company believes beneficially holds more than 5% of the outstanding shares of the Company's common stock based solely on the Company's review of SEC filings; (ii) each director and nominee; (iii) each named executive officer listed in the table entitled "Summary Compensation Table – 2020, 2019 and 2018" under the section entitled "Compensation Discussion and Analysis" below; and (iv) all directors and executive officers as a group.

Unless otherwise indicated, all persons named as beneficial owners of the Company's common stock have sole voting power and sole investment power with respect to the shares indicated as beneficially owned.

>5% Stockholders	Shares of Common Stock Beneficially Owned	Percent of Common Stock Outstanding
Blackrock, Inc. (1)	24,734,113	17.59%
Wellington Management Group LLP (2)	17,553,303	12.48%
The Vanguard Group (3)	15,973,325	11.36%
Dimensional Fund Advisors LP (4)	10,939,535	7.78%
Shapiro Capital Management, LLC (5)	9,398,617	6.68%

Named Executive Officers, Directors and Director Nominees	Shares of Common Stock Beneficially Owned	Options, Exercisable, Stock Awards Vesting, and DSUs Convertible Within 60 Days (6)	Total	Percent of Common Stock Outstanding
Paul M. Black (7)	1,294,074	-	1,294,074	*
Richard J. Poulton	374,483	-	374,483	*
Lisa Khorey	128,550	-	128,550	*
Tejal Vakharia	95,477	29,130	124,607	*
Elizabeth A. Altman	-	-	-	*
Mara G. Aspinall	72,933	30,582	103,515	*
P. Gregory Garrison	82,556	30,582	113,138	*
Jonathan J. Judge	77,093	30,582	107,675	*
Michael A. Klayko (8)	136,943	30,582	167,525	*
Dave B. Stevens	64,471	30,582	98,053	*
David D. Stevens	140,472	30,582	171,054	*
Carol J. Zierhoffer	-	-	-	*
All directors, director nominees and current executive officers as a group (12 persons)	2,470,052	212,622	2,682,674	1.91%

\* Represents less than 1% of the issued and outstanding shares of the Company's common stock as of the Table Date.

(1) This information is derived from a Schedule 13G/A filed by BlackRock, Inc. on January 25, 2021, providing information with respect to its beneficial ownership of shares of the Company's common stock as of December 31, 2020. According to the Schedule 13G/A, BlackRock, Inc. had sole power to vote or direct the vote of

- 24,443,923 shares, sole power to dispose of or direct the disposition of 24,734,113 shares, shared power to vote or direct the vote of zero shares, and shared power to dispose of or direct the disposition of zero shares. According to the Schedule 13G/A, BlackRock, Inc. lists its address as 55 East 52nd Street, New York, NY 10055.
- (2) This information is derived from a Schedule 13G/A filed by Wellington Management Group LLP, Wellington Group Holdings LLP, Wellington Investment Advisors Holdings LLP and Wellington Management Company LLP (collectively, the "Wellington Reporting Persons") on February 3, 2021, providing information with respect to their beneficial ownership of shares of the Company's common stock as of December 31, 2020. According to the Schedule 13G/A, each Wellington Reporting Person, with the exception of Wellington Management Company LLP, had sole power to vote or direct the vote of zero shares, sole power to dispose of or direct the disposition of zero shares, shared power to vote or direct the vote of 16,639,893 shares, and shared power to dispose of or direct the disposition of 17,553,303 shares. Wellington Management Company LLP had sole power to vote or direct the vote of zero shares, sole power to dispose of or direct the disposition of zero shares, shared power to vote or direct the vote of 16,577,775 shares, and shared power to dispose of or direct the disposition of 17,366,345 shares. According to the Schedule 13G/A, each Wellington Reporting Person lists its address as c/o Wellington Management Company LLP, 280 Congress Street, Boston, MA 02210.
  - (3) This information is derived from a Schedule 13G/A filed by The Vanguard Group ("Vanguard Group") on February 10, 2021, providing information with respect to its beneficial ownership of shares of the Company's common stock as of December 31, 2020. According to the Schedule 13G/A, Vanguard Group had sole power to vote or direct the vote of zero shares, sole power to dispose of or direct the disposition of 15,669,882 shares, shared power to vote or direct the vote of 178,964 shares, and shared power to dispose of or direct the disposition of 303,443 shares. According to the Schedule 13G/A, Vanguard Group lists its address as 100 Vanguard Blvd., Malvern, PA 19355.
  - (4) This information is derived from a Schedule 13G/A filed by Dimensional Fund Advisors LP ("DFA") on February 12, 2021, providing information with respect to its beneficial ownership of shares of the Company's common stock as of December 31, 2020. According to the Schedule 13G/A, DFA had sole power to vote or direct the vote of 10,523,700 shares, sole power to dispose of or direct the disposition of 10,939,535 shares, shared power to vote or direct the vote of zero shares, and shared power to dispose of or direct the disposition of zero shares. According to the Schedule 13G/A, DFA lists its address as Building One, 6300 Bee Cave Road, Austin, TX 78746.
  - (5) This information is derived from a Schedule 13G filed by Samuel R. Shapiro and Shapiro Capital Management LLC (collectively, the "Shapiro Reporting Persons") on February 9, 2021, providing information with respect to their beneficial ownership of shares of the Company's common stock as of December 31, 2020. According to the Schedule 13G, the Shapiro Reporting Persons had sole power to vote or direct the vote of 8,090,910 shares, sole power to dispose of or direct the disposition of 9,398,617 shares, shared power to vote or direct the vote of 1,307,707 shares, and shared power to dispose of or direct the disposition of zero shares. According to the Schedule 13G, each Shapiro Reporting Person lists its address as 3060 Peachtree Road N.W., Suite 1555, Atlanta, GA 30305.
  - (6) Represents shares of the Company's common stock underlying stock awards held that were vesting, options held that were exercisable and DSUs held that were convertible at the Table Date or within 60 days thereafter. Does not include RSUs that vest more than 60 days after the Table Date. RSUs are awards granted by the Company and payable, subject to vesting requirements, in shares of the Company's common stock.
  - (7) Voting and dispositive power over 77,073 shares of common stock presented for Mr. Black are shared with Mr. Black's wife.
  - (8) The shares of common stock presented for Mr. Klayko are held in a family trust in which he shares voting and dispositive power.

# Equity Compensation Plan Information

The following table shows information, as of December 31, 2020, concerning shares of the Company's common stock authorized for issuance under the Company's equity compensation plans.

Name	Number of Securities to be issued upon Exercise of Outstanding Options, Warrants and Rights (#)(a)	Weighted-Average Exercise Price of Outstanding Options, Warrants and Rights (\$)(b)	Number of Securities Remaining Available for Future Issuance Under Equity Compensation Plans (Excluding Securities Reflected in Column(a)) (#)(c)
Equity compensation plans approved by stockholders	9,667,937	- (1)	14,139,286 (2)
Equity compensation plans not approved by stockholders	-	-	-
<b>Total</b>	<b>9,667,937</b>	<b>-</b>	<b>14,139,286</b>

(1) The weighted-average exercise price excludes a total of 9,667,937 RSUs and awards granted under equity compensation plans approved by stockholders with no exercise price but with a weighted-average grant date fair market value of approximately \$8.95 as of December 31, 2020.

(2) Includes 5,977,792 shares available for issuance under the Amended and Restated Allscripts Healthcare Solutions, Inc. Employee Stock Purchase Plan. Also, includes 4,041,006 and 4,120,488 shares available for issuance pursuant to the 2011 and 2019 Stock Incentive Plans, respectively.



# Executive Officers

Name	Age	Position
Paul Black	63	Chief Executive Officer
Richard Poulton	56	President and Chief Financial Officer
Lisa Khorey	54	Executive Vice President, Chief Client Delivery Officer
Tejal Vakharia	48	Senior Vice President and General Counsel, Marketing and Government Affairs

## Paul Black

Chief Executive Officer

Age 63

Paul M. Black is the Chief Executive Officer and a director of Allscripts. As Chief Executive Officer, Mr. Black guides the Company's vision to fulfill its global commitment to Building Open, Connected Communities of Health. For Everyone. Mr. Black also served as President of Allscripts from December 2012 until October 2015. Prior to joining Allscripts in 2012, Mr. Black spent more than thirteen years with Cerner Corporation in various executive positions, retiring as Cerner's Chief Operating Officer in 2007. Mr. Black's career started with International Business Machines Corporation ("IBM"), where he spent twelve years in a variety of leadership positions in sales, product marketing and professional services. Mr. Black has served on multiple publicly-traded, private company and nonprofit boards of directors for companies in the healthcare information technology, patient monitoring, healthcare services, health care delivery, healthcare device and consumer internet marketing industries. In Kansas City, Mr. Black served on the executive committee for the board of Truman Medical Centers, an academic safety net health system, for fifteen years, including more than two years as its Board Chairman. He currently chairs the nominating and governance committee of the board of The Advancement Board University of Kansas Health System and also serves on the board of the Harry S. Truman Presidential Library.

Among other qualifications, Mr. Black brings extensive experience in the healthcare information technology industry, along with experience in the management of worldwide operations, sales, and support.

## Richard Poulton

President and Chief Financial Officer

Age 56

Richard Poulton has served concurrently as both our President and Chief Financial Officer since March 2020. Mr. Poulton served as our President since October 2015. Furthermore, Mr. Poulton served as our Chief Financial Officer from October 2012 to March 2016 and as an Executive Vice President from October 2012 to September 2015. From 2006 to 2012, Mr. Poulton served in various positions at AAR Corp., a provider of products and services to commercial aviation and the government and defense industries. His most recent role at AAR Corp. was Chief Financial Officer and Treasurer.

Mr. Poulton also spent more than ten years at UAL Corporation in a variety of financial and business development roles, including Senior Vice President of Business Development as well as President and Chief Financial Officer of its client-focused Loyalty Services subsidiary.

## Lisa Khorey

Executive Vice President, Chief Client Delivery Officer

Age 54

Lisa Khorey has served as our Executive Vice President, Chief Client Delivery Officer since November 2016. Prior to joining Allscripts, Ms. Khorey was the executive director of Ernst & Young's National Provider Practice, specializing in analytics.

Previously, Ms. Khorey held a variety of technical and executive leadership roles at University of Pittsburgh Medical Center.

## Tejal Vakharia

Senior Vice President and General Counsel, Marketing and Government Affairs

**Age 48**

Tejal Vakharia has served as our Senior Vice President and General Counsel, Marketing and Government Affairs since June 2020 and continues to serve as our Senior Vice President and Chief Compliance Counsel since November 2011. Prior to joining Allscripts, Ms. Vakharia was Chief Compliance Counsel at GE Healthcare IT & Performance Solutions and, over a period of more than ten years, held various positions at Abbott Laboratories (including AbbVie and Hospira).

Previously, Ms. Vakharia was an attorney at the multinational law firms of Foley & Lardner and Dentons.

# Compensation Discussion and Analysis

This Compensation Discussion and Analysis explains the Company's executive compensation philosophy and program, the decisions the Compensation Committee made with respect to the Company's executive compensation program for 2020, and the factors that the Compensation Committee considered in making those decisions. The Compensation Committee has the principal responsibility for establishing, implementing and monitoring the Company's executive compensation program in accordance with the Company's executive compensation philosophy and what the Compensation Committee believes to be best practices with respect to executive compensation. This Compensation Discussion and Analysis focuses on the compensation of the Company's named executive officers (our "NEOs") for 2020, who were:

- Paul Black, Chief Executive Officer ("CEO");
- Richard Poulton, President & Chief Financial Officer;
- Tejal Vakharia, Senior Vice President & General Counsel, Marketing & Government Affairs; and
- Lisa Khorey, Executive Vice President, Chief Client Delivery Officer

Ms. Vakharia was promoted to her position in June of 2020. Dennis Olis, the Company's former Chief Financial Officer, and Brian Farley, the Company's former Executive Vice President, General Counsel & Chief Administrative Officer are also NEOs for 2020 in accordance with applicable SEC disclosure rules.

## Executive Summary

In 2020 the Company continued to make progress on its key strategic and operational imperatives which are intended to deliver sustained improvements in the Company's products and financials, and in turn to position the Company for sustainable long-term growth both domestically and globally. We believe that these efforts have had a positive effect on the Company's stock price and market capitalization. The Company's closing stock price per share on December 31, 2019 was \$9.82, and the Company's closing stock price per share on December 31, 2020 was \$14.44, a 45% increase over that period.

Faced with an uncertain environment due to the COVID-19 pandemic, the Company acted quickly to develop an industry leading COVID-19 response. We enabled our products to support COVID-19 screening and assessments, increase telehealth deployment, conduct vaccine administration, and provide and analytics to data to support COVID-19 vaccine research and development. The Company also played a key role in Israel's effective COVID-19 response by connecting the country's healthcare providers into a single network able to gather COVID-19 data and coordinate care through the interoperability platform dbMotion™.

With a goal of improving both short-term and long-term value for the Company's stockholders, we took decisive action to reset the Company's cost base, portfolio, balance sheet and capital structure during 2020. This included implementing cost reduction initiatives across all functional disciplines of the Company to reduce low-value operating costs, align our cost base with revenues, and improve our margins. The Company also sold the CarePort Health business ("CarePort") to WellSky Corp., in exchange for \$1.35 billion and the EPSi business ("EPSi") to Strata Decision Technology, in exchange for \$365 million. The CarePort and EPSi transactions represented the divestiture of less than 10% of the Company's consolidated revenue, and the proceeds from those transactions allowed the Company to repurchase more than \$280 million of stock during the year and to end 2020 with no net debt.

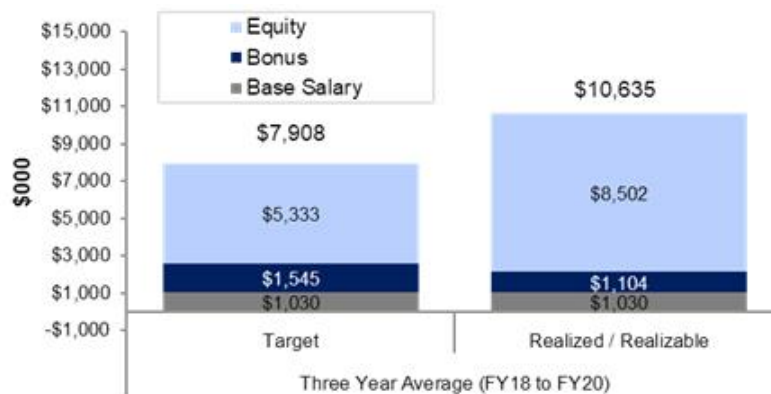
During 2020 the Company extended its long-standing strategic alliance with Microsoft, which is focused on making the development and delivery of cloud-based health IT solutions easier and more secure for our clients. We also expanded the Company's partnership between the Veradigm® business unit and HealthVerity, Inc., which will focus on the development of innovative HIPAA-compliant data products created by linking real-world data from a variety of leading sources. In addition, we released Sunrise™ 20.0, a comprehensive platform of health that connects all aspects of care, including acute, ambulatory, surgical, pharmacy, radiology and laboratory services, and also features an integrated revenue cycle and patient administration system; and TouchWorks™ 20.0, a scalable, flexible platform that expands on open architecture to support interoperability and make clinical decision support at the point of care easier. Finally, during 2020 we increased the Company's commitment to diversity, equity and inclusion ("DE&I"), through the launch of a champions network of associates from diverse backgrounds and locations to help support the Company's DE&I efforts, and through conducting mandatory DE&I training for all associates director level and above.

The Company's executive compensation program is designed to provide for rigorous pay-for-performance accountability and strongly align realizable compensation outcomes with key financial metrics and valuation over multiple year measurement periods. For example, in 2017 and 2018 each of the then serving NEOs received an award of performance stock units ("PSUs") that were eligible to vest in 2020 and 2021, respectively, based on the Company's relative total shareholder return ("TSR") measured against a peer group of companies over a three-year performance period. Because those PSUs require sustained performance over a three-year period, none (0%) of such PSUs granted in 2017 and 2018 actually earned and vested in 2020 and 2021 and were canceled based on the Company's performance through February 2020 and February 2021, respectively. In order to realize a significant portion of long-term incentive compensation from the Company's stock price appreciation during 2020, the Company's NEOs will have to sustain that performance over a period of multiple years. This outcome demonstrates the Company's commitment to rewarding sustainable long-term financial performance.

The chart below compares the average for the three previous years of the target total compensation opportunity provided to Mr. Black, including base salary, annual bonus and equity awards, to the value for each element of compensation that was realized or realizable by Mr. Black as of the end of 2020. For the three-year period from 2018 to 2020, roughly 134% of Mr. Black's target compensation has either been realized or is realizable. For the chart below, Mr. Black's annual bonus amount in the column on the right reflects the average of the actual annual bonuses that he earned during the three-year period, as disclosed in the Summary Compensation Table – 2020, 2019 and 2018. Mr. Black's 2018, 2019 and 2020 realized or realizable equity includes PSUs and restricted stock units ("RSUs") either earned and vested or eligible to vest in the future under awards granted in 2018, 2019 and 2020. All equity awards are valued using \$14.44 per share, the closing price of the Company's common stock on December 31, 2020, and, in the case of PSUs subject to on-going performance periods, estimated performance as of December 31, 2020.

We believe the realized or realizable compensation and their relationship to target compensation over the three-year cumulative period is reflective of the Compensation Committee's emphasis on "pay-for performance" in that differences between realized and realizable pay and target compensation, as well as fluctuations compared to prior periods, are primarily the result of our stock performance and our varying levels of achievement against pre-established performance goals under our annual incentive plan for senior executives and the PSUs.

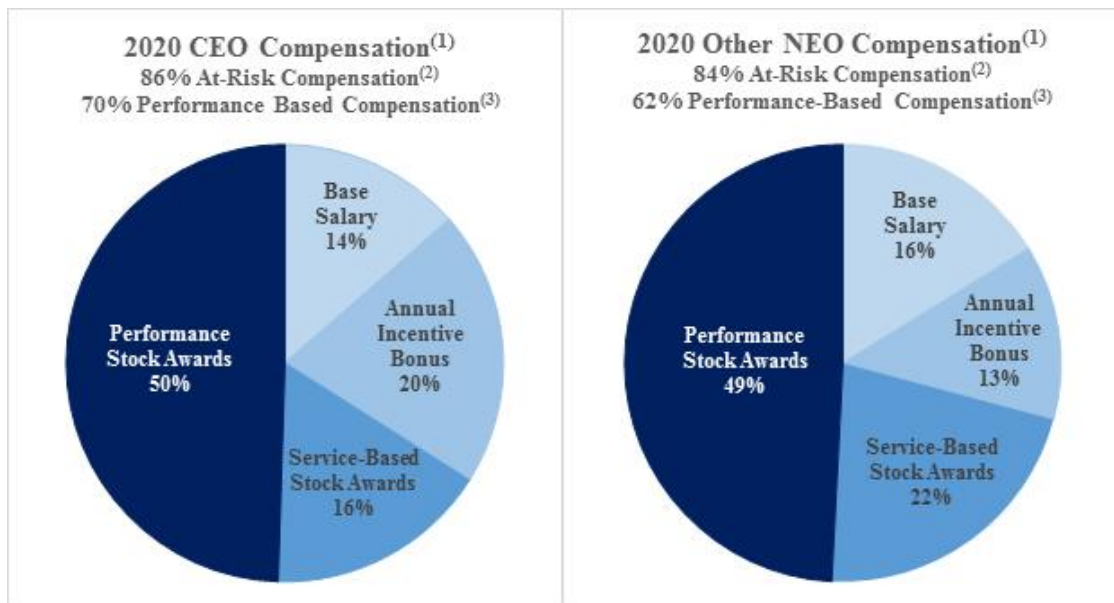
**CEO Three-Year Average Target Versus Realized or Realizable Compensation**



The Compensation Committee considered financial and operational results, as well as the Company's stock price performance, when making compensation decisions for 2020. In designing and overseeing the various elements of the 2020 executive compensation program, the Compensation Committee focused on aligning executive compensation with financial metrics that the Compensation Committee believes are indicative of the Company's ability to build and sustain growth.

The charts below illustrate the 2020 target total direct compensation opportunities (i.e., base salary and target short- and long-term incentive opportunities) for the CEO, as well as the average of such opportunities for the Company's other NEOs. As shown below, 86% of the CEO's 2020 target total direct compensation, and 84% of the average of the target total compensation for the other NEOs serving as of December 31, 2020 is at-risk compensation that is dependent on either the Company's financial performance or stock price. Total direct compensation includes annual

cash incentive bonus opportunities and PSUs, each of which are dependent on the Company's financial or stock price performance, and service-based RSUs, the value of which is dependent on the Company's stock price.



(1) Values illustrated reflect the percentage of each compensation element at target.

(2) "At-Risk Compensation" is compensation where the value is either based upon the Company's financial performance or stock price.

(3) "Performance-Based Compensation" is compensation that is dependent on achievement against pre-established quantitative performance goals.

The at-risk elements of the Company's 2020 executive compensation program are annual incentive cash bonuses and long-term incentive equity awards. With respect to annual incentive cash bonuses, the Compensation Committee approved the Company's annual incentive cash bonus plan (the "2020 Bonus Plan") with potential payouts that are fully contingent on the Company's non-GAAP EPS performance. A threshold level of non-GAAP EPS performance must be attained before payment of any bonuses under the 2020 Bonus Plan.

With respect to equity awards, in 2020 the Compensation Committee approved annual equity grants to the NEOs in the form of:

- 75% PSUs, an increase from 50% PSUs in 2019, 50% of which may be earned based on the Company's TSR relative to a pre-established peer group, measured over a single three-year performance period; and 50% of which may be earned based on the Company's year-end 2020 non-GAAP EBITDA margin, and which cliff vest at the end of a three-year period, thereby maintaining accountability for long-term stock price performance; and
- 25% service-based RSUs, which vest, subject to continuous service, 1/3 per year over three years.

As in recent years, the Compensation Committee chose to structure a significant portion of each NEO's compensation as at-risk compensation, with the compensation actually realized by each NEO significantly impacted by the financial or stock price performance of the Company.

**Executive Compensation Philosophy**

The Compensation Committee engages in an ongoing review of the Company's executive compensation program to evaluate whether the program supports the Company's compensation objectives and is aligned with the long-term interests of the Company's stockholders, taking into account input from stockholders and the results of the annual say-on-pay vote. In connection with this ongoing review, the Compensation Committee has continued to monitor the Company's executive compensation program to ensure that the Company maintains best practices with respect to executive compensation.

The Company's primary objective for its executive compensation program is to attract, retain, and motivate outstanding leaders who will drive the Company's long-term success. The Compensation Committee seeks to establish and implement a compensation program for the Company's NEOs that emphasizes pay-for-performance, and is designed to meet the following objectives:

- Reward outstanding performance for an individual's performance against corporate goals;
- Provide long-term incentive compensation through equity awards, a significant portion of which are performance-based;
- Provide executive compensation levels and structures that are both competitive in the executive market and internally equitable; and
- Align the Company's executive compensation with the Company's financial performance in order to incentivize the creation of sustainable value for the Company's stockholders.

The Company maintains the following balance of compensation practices that it believes enhances its pay-for-performance philosophy and aligns the Company's executives' interests with the long-term interests of the Company's stockholders:

The Company HAS This Practice	The Company Does NOT Have This Practice
✓ Annual pay assessments conducted by an independent Compensation Committee with the assistance of an independent compensation advisor, with pay benchmarked against a set of comparable companies	X Repricing of options without stockholder approval
✓ Pay aligned with the Company's financial performance and stockholder returns	X Tax gross-ups for NEOs
✓ Significant at-risk compensation for NEOs	X Excise tax gross-ups for change of control benefits
✓ A significant portion of NEO annual equity awards are performance contingent and tied to rigorous, long-term relative stock price goals	X Single-trigger or otherwise excessive change of control severance benefits
✓ Double-trigger change of control severance benefits	X Dividend payments on unearned equity awards
✓ Stock ownership requirements for officers (CEO 6x base salary and other NEOs 2x base salary) and non-employee directors (5x cash retainer)	X Excessive perquisites
✓ Limited perquisites	X Supplemental executive retirement benefits
✓ Anti-hedging and anti-pledging policies	X Guaranteed annual bonuses or equity rights
✓ Clawback policy	

**Consideration of Stockholder Say-on-Pay Vote**

The Compensation Committee considers the outcome of the Company's annual say-on-pay vote when making decisions regarding the Company's executive compensation program. The Company received approximately 95% support for its say-on-pay vote at the Company's 2020 Annual Meeting of Stockholders. This 95% approval from stockholders at the Company's 2020 Annual Meeting of Stockholders follows similar say-on-pay results from 2019 and 2018, which were 99% and 94%, respectively, for those years. The Compensation Committee viewed the outcome of the say-on-pay vote as indicative that a significant majority of the Company's stockholders view the Company's approach to executive compensation favorably. Accordingly, the Compensation Committee did not make any changes to the Company's executive compensation program in response to the 2020 say-on-pay vote. The Company's management continues to engage in dialogue with many of the Company's largest stockholders, and the Compensation Committee intends to continue to consider stockholder feedback and the results of the Company's say-on-pay votes when making future executive compensation decisions.

## Compensation Procedures

### Compensation Committee

During 2020, Jonathan J. Judge (Chairman), Michael A. Klayko, and Dave B. Stevens served on the Compensation Committee. Mr. Judge joined in May 2016 and became Chairman in May 2018, Mr. Klayko joined in May 2013, and Mr. Stevens joined in May 2017. The Compensation Committee's responsibilities with respect to executive compensation include:

- Establishing the Company's compensation philosophy;
- Overseeing the development and implementation of the Company's compensation policies;
- Reviewing and approving corporate goals and objectives relevant to the compensation of the CEO and other executive officers; and
- Approving the compensation levels of each of the executive officers, and, in the case of the CEO, obtaining concurrence on the CEO's compensation from each independent member of the Board.

### Role of Management

The primary objective of the Company's executive compensation program is to align the program with the Company's financial performance and the long-term interests of the Company's stockholders. The Compensation Committee believes that this alignment is best achieved through consultations with members of the Company's senior management, because management is responsible for the Company's day-to-day operations and for creating and executing the Company's business plan. As such, the Company's management provides the Compensation Committee with valuable insights into the Company's day-to-day operations and future expectations, which the Company believes are supported by the rewards and incentives in the compensation program. In 2020, the Compensation Committee consulted with Messrs. Black and Poulton in formulating compensation plans. Messrs. Black and Poulton attended Compensation Committee meetings during which NEO and employee compensation decisions were made, but each was not present during the Compensation Committee's discussions regarding his own compensation. The Compensation Committee also regularly meets in executive session without any members of management present.

### Role of Compensation Consultant

The Compensation Committee retained Compensia to serve as its independent compensation consultant with respect to decisions regarding 2020 compensation. Compensia reported directly to the Compensation Committee and participated in Compensation Committee meetings. Compensia did not perform any other services for the Company in 2020. After considering Compensia's relationship with the Company, the services provided by Compensia, and information provided to the Compensation Committee by Compensia, the Compensation Committee determined that Compensia met the independence requirements to serve as its independent compensation consultant and that Compensia's work did not raise any conflict of interest.

Specifically, Compensia:

- Advised on the design of the Company's executive compensation program in order to assist the Compensation Committee in evaluating the linkage between pay and performance;
- Provided and reviewed market compensation and performance data to assist the Compensation Committee in setting 2020 executive compensation relative to competitive market data;
- Advised the Compensation Committee regarding the elements of the Company's 2020 executive compensation program, equity grants, and equity compensation-related dilution levels relative to the Company's peers; and
- Advised the Compensation Committee regarding the Company's compensation risk assessment, which assessment concluded that the compensation programs of the Company in 2020 did not create incentives that were reasonably likely to materially harm the Company.

### Market Analysis

The Compensation Committee considers relevant market pay practices and relative performance when setting executive compensation and incentive goals. Market practices, or benchmarks, are based on peer group disclosure. When making compensation decisions, the Compensation Committee considers the market data in conjunction with other factors, such as an officer's individual tenure and performance, unique qualifications, and role within the Company. Working with Compensia, the Compensation Committee established a peer group to be used in designing

the Company's 2020 executive compensation program. The peer group used to evaluate the Company's 2020 compensation decisions included companies with the following characteristics:

- Software and business services companies generally in the technology sector, with a focus on direct healthcare technology competitors to the extent available;
- Revenues ranging generally between 0.3x and 1.6x of the Company's trailing four quarter revenues, with median revenues of approximately \$1.2 billion (the Company's trailing four quarter revenues, when the peer group was determined, was approximately \$1.8 billion); and
- A market capitalization range generally between 0.35x and 4.3x of the Company's market capitalization, with median market capitalization of \$3.4 billion (for reference, the Company's market capitalization, as of November 2019 when the peer group was determined, was approximately \$1.8 billion). Although Cerner Corporation has a market capitalization outside of this range, it was included because Cerner is viewed as a healthcare technology competitor that competes directly with the Company for customers and executive talent.

The peer group used to evaluate 2020 compensation decisions consisted of the 22 U.S.-based publicly traded healthcare technology companies and general software companies listed below (the "2020 peer group"). For 2020, the Compensation Committee chose to remove athenahealth, which was acquired, and Cadence Design Systems and Synopsys because they no longer fit within the applicable market capitalization range. To replace those companies, the Compensation Committee chose to add Evolent Health, Inc., NextGen Healthcare, Inc. and LogMeIn, Inc. The Compensation Committee considers each of those companies to be financially comparable to the Company.

Healthcare Technology Companies	Software Companies
AMN Healthcare Services, Inc.	CDK Global, Inc.
Cerner Corporation	Fair Isaac
Evolent Health, Inc.	Huron Consulting Group Inc.
Haemonetics Corporation	LogMeIn, Inc.
Hill-Rom Holdings Inc.	MAXIMUS, Inc.
HMS Holdings Corp.	Navigant Consulting, Inc.
Inovalon Holdings, Inc.	Nuance Communications
Medidata Solutions, Inc.	Parametric Technology Corporation
NextGen Healthcare, Inc.	Teradata
OmniCell	Verint Systems
Premier Inc.	
Veeva Systems, Inc.	

### Elements of Compensation

The Compensation Committee believes that the Company's compensation programs for its NEOs are competitive and appropriately designed to attract and retain key employees, reward performance, and promote long-term stockholder value. This section describes the elements of the Company's compensation program for NEOs, together with a discussion of various compensation decisions.

The principal components of the Company's 2020 executive compensation program were base salary, annual incentive cash bonuses, and long-term incentive equity awards. The Company also provides a 401(k) retirement savings plan with certain matching contributions, group health and welfare plans, and group term life insurance. In addition, the Company provides the NEOs with severance benefits upon a termination of employment under certain circumstances, including following a change of control of the Company, as more fully described elsewhere in this Proxy Statement. The Company does not maintain defined benefit pension plans for its NEOs because the Compensation Committee believes that the existing compensation arrangements enable the Company's NEOs to adequately plan for their retirement and that wealth creation should primarily be a function of performance for the Company's stockholders.

### Base Salary

Base salaries are paid to the NEOs to compensate them for the performance of their respective job duties and responsibilities. The Compensation Committee reviews base salaries of the NEOs on an annual basis. In setting annual base salaries, the Compensation Committee takes into consideration the Company's overall financial and operating performance in the prior year, the Company-wide target for base salary increases for all employees, market and competitive salary information, changes in the scope of an NEO's job responsibilities, and other relevant factors.



When considering market and competitive salary information, the Compensation Committee has historically reviewed peer compensation data, although there is no target compensation level. The Compensation Committee also reviews each NEO's role and performance, as well as the performance of the business units and departments for which he or she is responsible, to the extent applicable. For Mr. Black, the Compensation Committee evaluates his performance and determines any salary adjustment, then obtains the concurrence of the non-employee members of the Board for any such adjustment. For each of the other NEOs, the Compensation Committee receives a performance evaluation from the CEO and a recommendation for any salary adjustment. For 2020, the Compensation Committee determined that the Company's overall financial and operating performance did not warrant an increase in any NEO's base salary. Accordingly, each NEO other than Ms. Vakharia continued to receive the same base salary as he or she received in 2019. Ms. Vakharia was promoted to the position of Senior Vice President & General Counsel, Marketing & Government Affairs in June 2020 and received an increase in her base salary to reflect her new role.

The following table sets forth the base salary rate in effect as of December 31, 2020 for each NEO:

Name	Salary Rate as of December 31, 2020 (\$)(1)	% Increase From 2019 Base Salary
Paul Black	1,030,000	0%
Richard Poulton	630,000	0%
Lisa Khorey	502,250	0%
Tejal Vakharia	400,000	16%
Dennis Olis	460,000	0%
Brian Farley	456,000	0%

- (1) Messrs. Olis and Farley were no longer employed with the Company as of December 31, 2020. The amounts reported in this column for such NEOs represent their base salaries in effect as of immediately prior to their respective terminations of employment.

#### **Annual Incentive Cash Bonuses**

Consistent with its approach since 2016, the Compensation Committee chose non-GAAP EPS as the financial performance measure for the 2020 Bonus Plan. The non-GAAP EPS targets established by the Committee tied the 2020 Bonus Plan to a rigorous goal based on a key measure stockholders consider when evaluating the performance of the Company. Non-GAAP EPS is defined as non-GAAP net income divided by weighted average fully diluted shares outstanding in the applicable period. Non-GAAP net income consists of GAAP net income/(loss) as reported, and adds back acquisition-related amortization, stock-based compensation expense, nonrecurring expenses and transaction-related costs, non-cash asset impairment charges, and equity in earnings of unconsolidated investments, in each case net of any related tax effects. In November 2020, following the successful disposition of EPSi for \$365 million, the Compensation Committee adjusted the non-GAAP EPS performance range down by \$0.02 to reflect the loss of income from EPSi for the fourth fiscal quarter of 2020 and the resulting net impact on the Company's consolidated results for the full year. The non-GAAP EPS performance range approved by the Compensation Committee in November 2020 is shown in the table below. No other adjustments were made to the non-GAAP EPS performance range for 2020 from what was established at the beginning of 2020.

Mr. Black, Mr. Poulton and Ms. Khorey's bonus targets, as a percentage of base salary, did not change for 2020. Mr. Black's target cash bonus was 150% of his base salary, Mr. Poulton's target cash bonus was 100% of his base salary, and Ms. Khorey, Mr. Olis and Mr. Farley had a target cash bonuses of 75% of their base salaries. Ms. Vakharia became an executive officer in 2020 and her target cash bonus remained 50% of her base salary, the target bonus for her previous role.

The chart below shows the non-GAAP EPS performance range that the Compensation Committee approved for 2020:

	Non-GAAP Adjusted EPS\$(1)	% Payout
Maximum	0.84	200.00%
	0.83	188.90%
	0.82	177.80%
	0.81	166.70%
	0.80	155.60%
	0.79	144.40%
	0.78	133.30%
	0.77	122.20%
	0.76	111.10%
	Target	0.75
0.74		93.80%
0.73		87.50%
0.72		81.30%
0.71		75.00%
0.70		68.80%
0.69		62.50%
Threshold	0.68	56.30%
	0.67	50.00%

Bonus payments for the NEOs under the 2020 Bonus Plan were based on the Company's non-GAAP EPS performance for the year. Pursuant to the approved non-GAAP EPS performance range, the Company's reported fiscal 2020 non-GAAP EPS of \$0.76, which would result in a bonus payment equal to 111.1% of target bonus for each NEO. After considering the proposed bonus payments based on the Company's performance, the Compensation Committee also considered the individual performance of each NEO. As a result, the Compensation Committee adjusted Mr. Poulton and Ms. Vakharia's bonuses based on their performance in 2020. Mr. Poulton was critical to the successful sales of CarePort and EPSi, as well as being the driving force behind the implementation of cost reduction initiatives across the Company during 2020. Ms. Vakharia was critical to the Company's information security and regulatory compliance efforts during 2020, which included playing a key role in evaluating and implementing changes necessitated by the Company's rapidly evolving regulatory environment. For Mr. Poulton, the Compensation Committee approved a bonus payment of 200% of his target bonus. For Ms. Vakharia, the Compensation Committee approved a bonus payment of 150% of her target bonus. For each of Mr. Poulton and Ms. Vakharia, the Compensation Committee chose to approve bonuses that were within the potential maximum bonus percentage opportunities authorized under the 2020 Bonus Plan. The Compensation Committee also ensured that the bonuses paid to Mr. Poulton and Ms. Vakharia did not cause the Company to exceed the aggregate bonus pool funded for all employees under the 2020 Bonus Plan based on fiscal 2020 non-GAAP EPS performance of \$0.76. The amounts paid to each of Mr. Poulton and Ms. Vakharia above 111.1% of target are reported as discretionary performance bonuses in the table below. The Compensation Committee did not make further adjustments based on individual performance and Mr. Black and Ms. Khorey each received a bonus equal to 111.1% of his or her target bonus for 2020. Due to their mid-year departures, Messrs. Olis and Farley were not eligible for a payout under the 2020 Bonus Plan.

Name	2020 Bonus Plan Target Amount (\$)(1)	2020 Actual Incentive Bonus (\$)	2020 Actual Individual Performance Bonus (\$)
Paul Black	1,545,000	1,716,496	-
Richard Poulton	630,000	699,930	560,070
Lisa Khorey	376,500	418,500	-
Tejal Vakharia	176,331	195,904	68,593
Dennis Olis	345,000	-	-
Brian Farley	342,000	-	-

(1) The target amount reported for each NEO reflects the NEO's actual earnings in 2020.

### Equity Awards

Under the 2019 Stock Incentive Plan, the Compensation Committee may grant incentive and non-qualified stock options, PSUs, RSUs, and other forms of equity compensation. The Compensation Committee believes that the issuance of equity-based long-term incentive awards to the Company's NEOs is consistent with its stated objective of establishing an executive compensation program that aligns executives' interests with the long-term interests of the Company's stockholders.

In considering annual equity awards, the Compensation Committee conducts an annual review of the Company's overall equity program, including items such as the Company's total projected equity budget for the year, the Company's aggregate equity usage relative to peers, and the available share pool; and it factors that review into its annual award decisions. The Compensation Committee also considers market data for the Company's peer group, individual factors such as the performance, responsibilities and qualifications of each NEO, each NEO's past equity awards, and the unvested retention value attributable to past awards when considering the amount and structure of equity awarded to each NEO annually.

For 2020, each of the NEOs other than Ms. Vakharia was provided 75% of his or her annual equity award in the form of PSUs. The PSUs were split evenly between PSUs that may be earned based on the Company's TSR relative to a peer group of broadly comparable companies in terms of industry and revenue range measured over a single three-year performance period; and PSUs that may be earned based on the Company's year-end 2020 non-GAAP EBITDA margin (the "EBITDA Margin PSUs"). The EBITDA Margin PSUs may be earned based on 2020 performance, and then cliff vest at the end of a single three-year vesting period to further align compensation outcomes with the long-term interests of the Company's stockholders.

Using three-year relative TSR as the performance measure for 50% of the PSUs granted to each NEO other than Ms. Vakharia is consistent with the PSUs granted to the Company's NEOs since 2015. The Company's relative TSR is determined by comparing the change in the Company's stock price over the three-year performance period beginning on the grant date, taking into account any dividends paid (which are assumed to be reinvested in the stock). The change in value over the performance period is then used to calculate a TSR gain/loss percentage for the performance period. That gain/loss percentage is then compared to the TSR gain/loss percentages of the peer group companies to calculate the Company's relative TSR percentile. The Compensation Committee believes that using relative TSR as a performance measure provides an objective measure of the Company's performance relative to other investment alternatives similar to the Company both within the Company's industry and in the broader market.

The 2020 TSR PSU awards require performance to be at the 60<sup>th</sup> percentile relative to the peer group for target vesting, and performance to be at the 31<sup>st</sup> percentile relative to the peer group for any vesting to occur. The maximum payout of 200% of target requires TSR performance to be at the 90<sup>th</sup> percentile or greater relative to the peer group. In addition, if the Company's TSR is negative at the end of the three-year performance period, the 2020 TSR PSU awards will be capped at the target payout level even if the Company significantly outperforms the peer group.

The peer group for measuring relative TSR performance under the 2020 TSR PSU awards consists of the following companies:

ACI Worldwide	Genpact	Navigant Consulting
AMN Healthcare Services	Hill-Rom Holdings	NextGen Healthcare
Cardtronics	HMS Holdings	Nuance Communications
CDK Global	Huron Consulting Group	Omnicell
Cerner	Inovalon Holdings	PRA Health Sciences
Computer Programs & Sys.	j2 Global	Premier
CoreLogic	LiveRamp Holdings	Teradata
Endurance International	Mantech International	TTEC Holdings
Euronet Worldwide	MAXIMUS	Verint Systems
Fair Isaac	Medidata Solutions	Virtusa

The Compensation Committee selected the 2020 relative TSR peer group based on its review of comparability to the Company on key selection criteria including industry, revenue, market capitalization and stage/time from initial public offering. The Compensation Committee chose the group of companies listed above because the Compensation Committee determined that those companies are most aligned with the Company when considering the key selection criteria.

The EBITDA Margin PSUs represent the remaining 50% of the PSUs granted to each NEO other than Ms. Vakharia for 2020. Non-GAAP EBITDA margin is calculated by dividing the Company's EBITDA by its revenue. The achievement of material non-GAAP EBITDA margin improvement was a central goal in the Company's extensive cost reduction initiatives undertaken during 2020. We believe that those cost reduction initiatives and the resulting improvement in the Company's financial position were well received by the Company's stockholders and the market generally, as demonstrated by the appreciation in the Company's stock price during 2020. The Company worked with outside consultants to develop a range of potential year-end 2020 non-GAAP EBITDA margin results based on 2020 actions. As the vesting target for the EBITDA Margin PSUs, the Compensation Committee chose the midpoint of that potential year-end 2020 non-GAAP EBITDA margin range. For the threshold and maximum vesting hurdles the Compensation Committee chose 90% and 112.5% of the year-end 2020 non-GAAP EBITDA margin range, respectively to ensure that award payouts tied to a rigorous performance schedule reflecting strong year-over-year growth. The attainment of the year-end 2020 non-GAAP EBITDA margin range was designed to be challenging but achievable with strong execution of the Company's operating plan.

The chart below shows the year-end 2020 non-GAAP EBITDA margin range that the Compensation Committee approved for vesting of the EBITDA Margin PSUs:

	Year End 2020 Non-GAAP EBITDA Margin %	Eligible Vesting (% of Target)
<b>Maximum</b>	20.93 or greater	200.00%
	20.64	187.50%
	20.35	175.00%
	20.06	162.50%
	19.77	150.00%
	19.47	137.50%
	19.18	125.00%
	18.89	112.50%
<b>Target</b>	18.60	100.00%
	18.29	92.00%
	17.98	83.00%
	17.67	75.00%
	17.36	67.00%
	17.05	58.00%
<b>Threshold</b>	16.74	50.00%
	Below 16.74	0.00%

The remaining 25% of the annual equity award made to each NEO for 2020 was in the form of service-based RSUs that vest 1/3 each year for three years. Ms. Vakharia was not an NEO at the time the PSUs were awarded for 2020, and thus did not receive a PSU award. 100% of her annual equity award for 2020 was in the form of service-based RSUs that vest 1/4 each year for four years.

When determining the amount of the annual equity award for Mr. Black, Mr. Poulton and Ms. Khorey for 2020, the Compensation Committee chose to award equity in the same amounts awarded to each NEO in 2019. The individual grant decisions reflect a review of quantitative market data and relevant qualitative factors including individual performance, time in role, scope and breadth of duties, and internal pay equity.

The following table illustrates the annual equity awards made to the NEOs serving as of December 31, 2020 for 2020:

Name	Service- Based RSUs (1) (\$)	Relative TSR PSUs (1) (\$)	EBITDA Margin Improvement (\$)	Total 2020 Grant Value (1) (\$)
Paul Black	1,250,000	1,875,000	1,875,000	5,000,000
Richard Poulton	1,000,000	1,500,000	1,500,000	4,000,000
Lisa Khorey	500,000	750,000	750,000	2,000,000
Tejal Vakharia	632,101	-	-	632,101

(1) Represents the target equity award opportunity approved by the Compensation Committee as the annual equity award for each NEO included in the table, including Ms. Vakharia's service-based RSU award, which was granted in May 2020 using a conversion share price as of the date the Compensation Committee approved the total annual employee equity pool in February 2020. The target award values are not the same as the grant date fair values computed for financial reporting purposes and reported in the "2020 Grants of Plan-Based Awards" table included in the section entitled "Executive Compensation" below because the target value of the PSUs reported for financial reporting purposes is determined based on the application of a Monte Carlo simulation method, while the amounts reported above represented the target compensation opportunity approved by the Compensation Committee.

**Pre-2020 Equity Award Vesting Results**

The Company granted certain performance-based equity awards prior to 2020 that vest, based in part, on the Company's 2020 performance. In 2017, the Company granted PSUs to the NEOs that vest based on the Company's relative TSR over a single three-year performance period. The awards required the Company's TSR relative to the peer group to be at the 35<sup>th</sup> percentile for any vesting to occur, and TSR relative to the peer group to be at the 65<sup>th</sup> percentile for target vesting. The Company's TSR for the three-year performance period ended March 6, 2020 was -31.03%, which placed the Company at the 9<sup>th</sup> percentile relative to the peer group. That performance was below the threshold required for any vesting to occur and therefore no portion of the awards vested at the end of the performance period.

**Separation Agreement for Mr. Olis**

In connection with Mr. Olis' departure in March 2020, the Company entered into a separation agreement with Mr. Olis. Pursuant to the terms of the separation agreement, termination of his employment was treated as a termination without cause for purposes of calculating severance and benefits under Mr. Olis' employment agreement. This entitled Mr. Olis to (i) cash payments consisting of one times annual salary plus target bonus paid over twelve months, (ii) one year of continued health benefits, and (iii) partial accelerated vesting of equity awards, which consists of vesting of any equity awards that would vest during the next year plus a pro rata amount for the current vesting period through the date of termination, subject to satisfaction of any applicable performance conditions.

**Benefits and Perquisites**

Each of the NEOs participates in the health and welfare benefit plans and fringe benefit programs generally available to all other Company employees. Beyond this, the Company generally does not provide the NEOs with significant perquisites and personal benefits in excess of \$10,000. Under certain circumstances, however, the Compensation Committee recognizes that special arrangements may be necessary or desirable. The total perquisites provided to each NEO are described in the "2020 All Other Compensation" table included below.

**Severance Arrangements in Employment Agreements**

The Company has entered into severance arrangements as a component of the employment agreements with certain members of its senior management team, including the NEOs other than Ms. Vakharia. These severance arrangements provide for payments and other benefits if the officer's employment terminates for a qualifying event or circumstance, such as being terminated without "Cause" or leaving employment for "Constructive Discharge," as these terms are defined in the employment agreements. A termination following a "Change of Control" (as defined in the employment agreements) generally results in the NEOs receiving additional compensation under the employment agreements.

The Company has eliminated single trigger change of control benefits and tax gross-up payments on change of control benefits. Any change of control benefit is "double trigger," requiring termination of employment under all circumstances, including a situation where the officer is not offered a "Comparable Job" (as defined in each employment agreement) in connection with a "Change of Control," and the officer terminates employment within 10 days after the "Change of Control." Additional information regarding the above-referenced employment agreements, including a quantification of benefits that would have been received by each of the NEOs had termination or change of control occurred on December 31, 2020, is found under the heading "Potential Payments upon Termination or Change of Control" section below.

The Compensation Committee believes that these severance and change of control arrangements are an important part of overall compensation for the NEOs, because these arrangements help to secure the continued employment and dedication of the NEOs, notwithstanding any concern that they might have at such time regarding their own continued employment, prior to or following a change of control. The Compensation Committee also believes that these arrangements are important as a recruitment and retention device, as many of the companies with which the Company competes for executive talent have similar arrangements in place for their senior employees.

**Stock Ownership Requirements**

The Board has approved stock ownership requirements for the Company's non-employee directors and for certain executives of the Company, including each of the NEOs. The CEO is required to maintain an ownership level with a fair market value equal to six times (6x) his base salary, while the other NEOs are required to maintain an ownership level with a fair market value equal to two times (2x) his or her respective base salary. The initial measurement date is five years from the date on which the NEO became subject to the guidelines. Common stock owned outright, service-based awards outstanding, and deferred stock units are included when determining the ownership level. Stock options and performance-based awards are excluded. If the stock ownership requirement is not met after five

years, the NEO will be required to retain shares equal in value to no less than half of the after-tax value of shares vesting from any equity award until the stock ownership requirement is satisfied. The stock ownership requirement for the Company's non-employee directors is five times (5x) the annual cash retainer then paid to each such director, with no specific period for achievement.

# Executive Compensation

## Summary Compensation Table – 2020, 2019 and 2018

The following table shows information regarding the compensation of each of the Company's NEOs for 2020 and, to the extent required by applicable SEC disclosure rules, 2019 and 2018.

Name and Principal Position	Year	Salary \$	Bonus (1) \$	Stock Awards (2) \$	Option Awards \$	Non-Equity Incentive Plan Compensation (3) \$	All Other Compensation (4) \$	Total \$
Paul M. Black Chief Executive Officer	2020	1,030,000	-	5,180,872	-	1,716,496	20,350	7,947,718
	2019	1,030,000	-	6,237,879	-	231,750	8,984	7,508,613
	2018	1,030,000	-	5,326,877	-	1,436,850	7,524	7,801,251
Richard J. Poulton President and Chief Financial Officer	2020	630,000	560,070	4,144,710	-	699,930	25,362	6,060,072
	2019	630,000	-	5,390,325	-	94,000	19,457	6,133,782
	2018	630,000	-	4,261,519	-	582,413	21,317	5,495,249
Dennis M. Olis(5) Former Chief Financial Officer	2020	160,980	-	-	-	-	613,383	774,363
	2019	460,000	-	2,445,167	-	51,750	19,680	2,976,597
	2018	460,000	-	1,704,620	-	317,038	18,917	2,500,575
Brian P. Farley(6) Former EVP, General Counsel & Chief Administrative Officer	2020	214,368	-	1,413,936	-	-	17,665	1,645,969
	2019	456,000	-	2,445,167	-	51,300	14,837	2,967,304
	2018	456,000	-	2,130,774	-	316,088	13,832	2,916,694
Lisa Khorey EVP, Chief Client Delivery Officer	2020	502,250	-	2,072,367	-	418,500	14,022	3,007,139
	2019	502,250	-	2,445,167	-	178,927	9,317	3,135,661
	2018	502,250	-	2,130,774	-	348,184	2,570	2,983,778
Tejal Vakharia(7) SVP, General Counsel	2020	352,662	68,593	513,485	-	195,904	13,060	1,143,704
	2019	-	-	-	-	-	-	-
	2018	-	-	-	-	-	-	-

- (1) Amounts reported in this column for Mr. Poulton and Ms. Vakharia represent additional bonuses paid to such NEOs based on their performance in 2020.
- (2) The amounts in this column represent equity awards granted under the 2011 and 2019 Stock Incentive Plan. The amounts reported are valued based on the aggregate grant date fair value computed in accordance with FASB ASC Topic 718, with awards subject to performance or market-based vesting conditions calculated based on the probable achievement of such vesting conditions at the time of grant. In the first quarter of 2020, all current NEOs, with the exception of Tejal Vakharia who was not an executive officer until June of 2020 and Mr. Olis who separated from the Company in March 2020, were provided 37.5% of their equity award opportunity in PSUs that vest based on the Company's relative TSR compared to a peer group of companies over a single three-year performance period and 37.5% of their equity award opportunity in PSUs that vest based on the Company's year-end 2020 non-GAAP EBITDA margin. The grant date value for the EBITDA margin PSUs was \$8.19 per share. Assuming the highest level of performance is achieved for the EBITDA margin PSUs, the maximum value of such PSUs would be as follows: Mr. Black \$3,750,004, Mr. Poulton \$3,000,013, and Ms. Khorey \$1,500,014. The grant date fair value for the relative TSR PSUs was \$9.98 per share. The grant date fair values of the PSUs that vest based on the Company's relative TSR were calculated based on the application of a Monte Carlo simulation model. The weighted averages of the assumptions used during the first quarter of 2020 were: risk-free interest rate of 1.14%; no dividend yield; and expected volatility using the historical volatility over the most recent three-year period for the peer group and implied volatility at 43.75%. In calculating the fair market value, three years was used to be commensurate with the three-year performance period of the awards. The interest rate is equal to the yield, as of the measurement date, of the zero-coupon U.S. Treasury bill that is commensurate with the overall performance period. Under FASB ASC Topic 718, the vesting conditions related



to the 2020 relative TSR PSUs are considered market conditions and not performance conditions. Accordingly, there is no grant date fair value below or in excess of the amount reflected in the table above for the relative TSR PSUs that could be calculated and disclosed based on achievement of market conditions. The grant date fair value of the PSUs does not correspond to the actual value that may be recognized by an NEO with respect to the award, which may be higher or lower based on a number of factors, including the Company's performance, the performance of the companies in the peer group, stock price fluctuations and applicable vesting. The amount also includes the grant date fair value of service-based RSU awards. The service-based awards granted to all current NEOs, not including Ms. Vakharia or Mr. Olis, in the first quarter of 2020 was \$8.19 per share. Tejal Vakharia was granted service based awards in Q2 2020 and Q3 2020 with prices of \$6.19 and \$8.98, respectively. The service-based awards were calculated based on the market value of the Company's stock on the date of grant. See Note 12 to the Consolidated Financial Statements included in the Annual Report for a discussion of the relevant assumptions used in calculating these amounts pursuant to FASB ASC Topic 718.

- (3) Amounts included in this column for 2020 represent cash incentive bonuses payable under the 2020 Bonus Plan based on the Company's achievement of non-GAAP EPS goals.
- (4) Amounts included in this column for 2020 are set forth by category in the "2020 All Other Compensation" table below.
- (5) Mr. Olis separated from the Company in March 2020.
- (6) Mr. Farley separated from the Company in June 2020.
- (7) Ms. Vakharia was not a NEO prior to 2020.

#### 2020 All Other Compensation

Name	Parking Expense Payments (\$)	401(k) Matching Contributions (\$)	Life Insurance Premiums (\$)	Executive Physicals (\$)	Severance Payments \$(1)	Total (\$)
Paul M. Black	-	11,400	7,524	1,426	-	20,350
Richard J. Poulton	1,560	11,400	4,902	7,500	-	25,362
Brian P. Farley	780	11,400	1,190	4,295	-	17,665
Lisa Khorey	-	11,400	2,622	-	-	14,022
Tejal Vakharia	650	11,400	1,010	-	-	13,060
Dennis M. Olis	-	8,509	1,124	-	603,750	613,383

- (1) Represents severance and health benefits paid pursuant to Mr. Olis' separation agreement. In connection with Mr. Olis' separation from the Company, Mr. Olis became entitled to receive (i) 1x the sum of base salary plus target cash incentive bonus opportunity, to be paid over a twelve-month period, (ii) one year of continued health benefits; and (iii) partial accelerated vesting of equity awards, consistent with Section 4.5.1 of his employment agreement dated October 10, 2012.

## 2020 Grants of Plan-Based Awards

The following table provides information regarding non-equity incentive awards and equity-based awards granted by the Company in 2020.

Name	Grant Date	Approval Date	Estimated Possible Payouts Under Non-Equity Incentive Plan Awards (1)			Estimated Future Payouts Under Equity Incentive Plan Awards			Stock Awards: Number of Shares of Stock or Units (#)	Grant Date Fair Value of Stock and Option Award (2) (\$)	
			Threshold \$	Target \$	Maximum \$	Threshold #	Target #	Maximum #			
Paul M. Black			772,500	1,545,000	3,090,000	-	-	-	-	-	
	2/26/2020	(3)	2/26/2020	-	-	-	7,555	228,938	457,876	-	2,284,801
	2/26/2020	(4)	2/26/2020	-	-	-	114,469	228,938	457,876	-	1,646,064
	2/26/2020	(5)	2/26/2020	-	-	-	-	-	-	152,626	1,250,007
Richard J. Poulton			315,000	630,000	1,260,000	-	-	-	-	-	
	2/26/2020	(3)	2/26/2020	-	-	-	6,044	183,151	366,302	-	1,827,847
	2/26/2020	(4)	2/26/2020	-	-	-	91,576	183,151	366,302	-	1,316,856
	2/26/2020	(5)	2/26/2020	-	-	-	-	-	-	122,101	1,000,007
Dennis M. Olis			172,500	345,000	690,000	-	-	-	-	-	
Brian P. Farley			171,000	342,000	684,000	-	-	-	-	-	
	2/26/2020	(3)	2/26/2020	-	-	-	3,022	91,576	183,152	-	913,928
	2/26/2020	(4)	2/26/2020	-	-	-	45,788	91,576	183,152	-	500,008
	2/26/2020	(5)	2/26/2020	-	-	-	-	-	-	61,051	500,008
Lisa Khorey			188,250	376,500	753,000	-	-	-	-	-	
	2/26/2020	(3)	2/26/2020	-	-	-	3,022	91,576	183,152	-	913,928
	2/26/2020	(4)	2/26/2020	-	-	-	45,788	91,576	183,152	-	658,431
	2/26/2020	(5)	2/26/2020	-	-	-	-	-	-	61,051	500,008
Tejal Vakharia			88,166	176,331	705,323	-	-	-	-	-	
	5/1/2020	(6)	5/1/2020	-	-	-	-	-	-	58,721	363,483
	9/3/2020	(6)	9/3/2020	-	-	-	-	-	-	16,704	150,002

- (1) For each of the NEOs, these amounts reflect the cash incentive compensation award opportunities granted under the 2020 Bonus Plan. Actual payout under the 2020 Bonus Plan was based on the achievement of 2020 non-GAAP EPS and individual executive performance goals. Please see the "Compensation Discussion and Analysis" section for further information regarding this award.
- (2) The amounts shown in this column are valued based on the grant date fair value computed in accordance with FASB ASC Topic 718. See Note 11 to the Consolidated Financial Statements included in the Annual Report for a discussion of the relevant assumptions used in calculating these amounts pursuant to FASB ASC Topic 718.
- (3) This award represents a PSU award granted under the 2019 Stock Incentive Plan, which will vest based on the Company's relative TSR versus a peer group over a single three-year performance period ending on February 26, 2023. Please see the "Compensation Discussion and Analysis" section for further information regarding this award.
- (4) This award represents a PSU award granted under the 2019 Stock Incentive Plan, which will be earned based on the Company's year-end 2020 non-GAAP EBITDA margin and then will vest if the recipient remains employed by the Company or its subsidiaries from the Grant date through the third anniversary of the date of grant. Please see the "Compensation Discussion and Analysis" section for further information regarding this award.
- (5) Award of service-based RSUs granted under the 2019 Stock Incentive Plan that vest equally on the first three anniversaries of the date of grant. Please see the "Compensation Discussion and Analysis" section for further information regarding this award.
- (6) Award of service-based RSUs granted under the 2019 Stock Incentive Plan that vest equally on the first four anniversaries of the date of grant. Please see the "Compensation Discussion and Analysis" section for further information regarding this award.

**Outstanding Equity Awards as of December 31, 2020**

The following table shows information regarding the outstanding equity awards (consisting of stock option, PSU and RSU awards) held by each of the NEOs as of December 31, 2020.

Name	Grant Date	Number of Securities Underlying Unexercised Options Exercisable (#)	Number of Securities Underlying Unexercised Options Unexercisable (#)	Option Exercise Price (\$)	Option Expiration Date	Number of Shares or Units of Stock That Have Not Vested (#)	Market Value of Shares or Units of Stock That Have Not Vested (1) (\$)	Equity Incentive Plan Awards: Number of Unearned Shares, Units or Other Rights That Have Not Vested (#)	Equity Incentive Plan Awards: Market or Payout Value of Unearned Shares, Units or Other Rights That Have Not Vested (1) (\$)
Paul M. Black	2/27/2018					59,866 (2)	864,465		
	2/27/2018							179,598 (3)	2,593,395
	2/28/2019					155,472 (2)	2,245,016		
	2/28/2019							233,209 (3)	3,367,538
	2/28/2019					93,284 (4)	1,347,021		
	2/26/2020					152,625 (2)	2,203,919		
	2/26/2020							228,938 (3)	3,305,865
Richard J. Poulton	2/27/2018					47,893 (2)	691,575		
	2/27/2018							143,679 (3)	2,074,725
	2/28/2019					124,378 (2)	1,796,018		
	2/28/2019							186,568 (3)	2,694,042
	2/28/2019					111,941 (4)	1,616,428		
	2/26/2020					122,101 (2)	1,763,138		
	2/26/2020							183,151 (3)	2,644,700
Dennis M. Olis	2/27/2018							40,064 (3)	578,524
	2/28/2019							33,872 (3)	489,112
Lisa Khorey	2/27/2018					23,946 (2)	345,780		
	2/27/2018							71,840 (3)	1,037,370
	2/28/2019					62,189 (2)	898,009		
	2/28/2019							93,284 (3)	1,347,021
	2/28/2019					32,650 (4)	471,466		
	2/26/2020					61,051 (2)	881,576		
	2/26/2020							91,576 (3)	1,322,357
Tejal Vakharia	3/6/2017					5,239 (6)	75,651		
	4/2/2018					12,572 (6)	181,540		
	4/1/2019					24,487 (6)	353,592		
	5/1/2020					58,721 (6)	847,931		
	9/30/2020					16,704 (6)	241,206		

(1) The dollar amounts shown in each of these columns are determined by multiplying (i) the number of shares or units shown in such column by (ii) \$14.44 (the closing price of the Company's common stock on December 31, 2020).

(2) This RSU award vests in three equal installments on each of the first three anniversaries of the grant date, provided that the NEO continues to be employed with the Company through the applicable vesting date.

- (3) This PSU award vests based on the Company's relative TSR performance over a single three-year performance period ending on the third anniversary of the grant date and NEO's continued service during the performance period.
- (4) This RSU award vests in a single two-year period ending on the second anniversary of the grant date, provided that the NEO continues to be employed with the Company through the applicable vesting date.
- (5) This PSU award is earned based on the Company's year-end 2020 non-GAAP EBITDA margin and vests at the end of a single three-year period ending on the third anniversary of the grant date, provided the NEO continues to be employed with the Company through the applicable vesting date.
- (6) This RSU award vests in four equal installments on each of the first four anniversaries of the grant date, provided that the NEO continues to be employed with the Company through the applicable vesting date.

### 2020 Option Exercises and Stock Vested

The following table shows information regarding the vesting during 2020 of stock awards previously granted to the NEOs. No options were exercised by the NEOs during 2020.

Name	Stock Awards	
	Number of Shares Acquired on Vesting (#)	Value Realized on Vesting (1) (\$)
Paul M. Black	207,455	1,593,346
Richard J. Poulton	166,668	1,300,180
Dennis M. Olis	156,921	1,073,967
Brian P. Farley	77,394	594,646
Lisa Khorey	84,562	721,095
Tejal Vakharia	23,972	168,074

- (1) The value realized equals the fair market value of the Company's common stock on the vesting date multiplied by the number of shares vested. Upon release of the RSUs, shares may be surrendered to satisfy minimum income tax-withholding requirements. The amounts shown are gross amounts absent netting for shares surrendered.

### Potential Payments Upon Termination or Change of Control

The Company has entered into employment agreements with each of the NEOs (other than Ms. Vakharia) that provide for payments in connection with such NEO's termination, whether upon a change of control or otherwise. The estimated benefits to be provided to the NEOs under the employment agreements in each of those situations are described below, including a summary of payments that would have been required had a termination or change of control taken place on December 31, 2020, based upon the per share closing price of the Company's common stock (\$14.44) on the last trading day of the year:

#### Payments Made Upon Termination

The employment agreements for each NEO (other than Ms. Vakharia) provide for payments of certain benefits, as described above, upon the termination of employment. Each NEO's rights upon a termination of his or her employment depend upon the circumstances of his or her termination. Central to an understanding of the rights of each NEO under the employment agreements is an understanding of the definitions of "Cause" and "Constructive Discharge" that are used in those agreements. For purposes of the employment agreements with each of the NEOs:

- The Company has "Cause" to terminate an NEO for such NEO's: (i) willful or grossly negligent failure to perform duties; (ii) violation of law that is materially injurious to the operations or reputation of the Company; (iii) conviction of a crime involving the Company's property or constituting a felony or involving fraud or moral turpitude; or (iv) material violation of a general Company policy or refusal to follow lawful directions of the Board.
- A "Constructive Discharge" under each of the employment agreements generally means: (i) a failure of the Company to meet its obligations, in any material respect, under the employment agreement, including, without limitation, a reduction of or failure to pay base salary; (ii) a material diminution in or other substantial adverse alteration in the nature or scope of an NEO's responsibilities; or (iii) the relocation by more than fifty miles of an NEO's principal place of business.

The employment agreements require, as a precondition to the receipt of these payments, that the NEO sign a standard form of release of employment claims. They also include non-competition and non-solicitation provisions that apply for one year following such NEO's termination of employment and a confidentiality provision.

***Payment Obligations for Termination by the Company with Cause or upon Death or Disability or by the NEO Without Constructive Discharge***

If an NEO (other than Ms. Vakharia) is terminated by the Company for Cause or as a result of such NEO's death or disability (as defined in the respective employment agreement), or if an NEO terminates his or her employment without Constructive Discharge, he or she is entitled to receive:

- Accrued but unpaid base salary through the date of termination;
- Earned but unpaid annual cash incentive compensation in respect of the fiscal year prior to the fiscal year in which the termination occurs; and
- As provided in the award agreements governing the PSUs granted to such NEOs in 2015, 2016, 2017, 2018 and 2019, accelerated vesting of such awards at 100% of target level in the case of a termination due to such NEO's death or disability.

***Payment Obligations for Termination by the Company Without Cause or Due to Constructive Discharge***

If an NEO (other than Ms. Vakharia) is terminated by the Company without Cause or an NEO terminates his or her employment for Constructive Discharge (except during the two-year period following a change of control), he or she is entitled to receive:

- Accrued but unpaid base salary through the date of termination;
- Earned but unpaid annual cash incentive compensation in respect of the fiscal year prior to the fiscal year in which the termination occurs (as determined and payable had there been no termination);
- Severance equal to 1x the sum of base salary plus target cash incentive bonus opportunity, with such severance to be paid in 12 equal monthly installments or, in the case of Mr. Black and Mr. Poulton, severance equal to 2x the sum of base salary plus target cash incentive bonus opportunity, with such severance to be paid in 24 equal monthly installments;
- Continuation of health benefits, if applicable, for 12 months or, in the case of Mr. Black and Mr. Poulton, for 24 months; and
- Pro-rata vesting of any unvested stock option or stock awards equal to (i) the number of shares of such award that would vest on the normal vesting date, but prorated to reflect such NEO's period of service since the last regular vesting date (or grant date if termination occurs prior to the regular vesting of any shares subject to the award); and (ii) one additional year of vesting; provided, however, that for performance-based awards, vesting will be subject to the satisfaction of, and based on the level of performance achieved of, performance conditions; provided, further, that the vesting of RSU awards, other than the RSU awards granted to Mr. Black, do not accelerate upon the executive's termination of employment due to a constructive discharge.

***Payment Obligations Upon Resignation Due to No Comparable Job Following a Change of Control***

Pursuant to the employment agreements with Mr. Poulton and Mr. Olis, if a change of control occurs and prior to such event the NEO is not offered a comparable job by the Company (or its successor), and the NEO resigns on or within ten days of the change of control, then the NEO is entitled to:

- Full vesting of outstanding equity awards, with such vesting at target levels for unearned performance-based share awards; and
- A lump sum payment equal to 1x the value of his base salary plus target cash incentive bonus opportunity.

A "comparable job" under either Mr. Poulton or Mr. Olis' employment agreement means employment following a change of control (i) with substantially the same duties and responsibilities as were held by the NEO immediately prior to the change of control; (ii) within 50 miles of the location at which the NEO provides services prior to such change of control; and (iii) at the same or increased base salary and target cash incentive bonus opportunity level as were in effect prior to such change of control. None of the other NEOs are eligible to receive severance upon a resignation due to no comparable job following a change of control.

**Severance Upon Termination Without Cause or Due to Constructive Discharge Following a Change of Control**

Pursuant to the employment agreements with each of the NEOs (other than Ms. Vakharia), if a change of control occurs and the NEO's employment is terminated without Cause or due to Constructive Discharge within two years of a change of control or within 180 days before a change of control in connection with such change of control, the NEO will receive:

- Full vesting of outstanding equity awards, with such vesting at target levels for unearned performance-based share awards;
- A lump sum payment equal to 2x the value of his or her base salary plus target cash incentive bonus opportunity; and
- Continuation of health benefits, if applicable, for 12 months or, in the case of Mr. Black, 24 months.

**Severance Upon Termination by the Company Without Cause for Ms. Vakharia**

If Ms. Vakharia is terminated by the Company without Cause, under the Company's general severance plan she is entitled to receive:

- Severance equal to 9 months base salary, to be paid over 9 months according to the Company's regular payroll schedule; and
- Continuation of health benefits, if applicable, for 9 months.

Name	Base Severance Pay (\$)	2 Accelerated Vesting of Equity Awards (\$)	3	4 Continued Health Benefits (\$)	Total (\$)
<b>Paul M. Black</b>					
Death or Disability	0	9,266,798		0	9,266,798
By Allscripts for Cause or Executive without Constructive Discharge	0	0		0	0
By Allscripts without Cause	5,150,000	10,967,593		20,371	16,137,964
By Executive for Constructive Discharge	5,150,000	3,088,933		20,371	8,259,304
Change of Control (no comparable job and termination)	0	9,966,286		0	9,966,286
Change of Control (constructive discharge and termination)	5,150,000	9,966,286		20,371	15,136,657
Change of Control with Termination	5,150,000	9,966,286		20,371	15,136,657
<b>Richard J. Poulton</b>					
Death or Disability	0	7,413,467		0	7,413,467
By Allscripts for Cause or Executive without Constructive Discharge	0	0		0	0
By Allscripts without Cause	2,520,000	9,104,771		11,654	11,636,425
By Executive for Constructive Discharge	2,520,000	2,471,156		11,654	5,002,810
Change of Control (no comparable job and termination)	2,520,000	8,511,860		0	11,031,860
Change of Control (constructive discharge and termination)	2,520,000	8,511,860		11,654	11,043,514
Change of Control with Termination	2,520,000	8,511,860		11,654	11,043,514
<b>Tejal Vakharia</b>					
Death or Disability	0	0		0	0
By Allscripts for Cause or Executive without Constructive Discharge	0	0		0	0
By Allscripts without Cause	300,000	1,248,379		0	1,548,379
By Executive for Constructive Discharge	0	0		0	0
Change of Control (no comparable job and termination)	0	0		0	0
Change of Control (constructive discharge and termination)	0	1,699,920		0	1,699,920
Change of Control with Termination	263,983	1,699,920		0	1,963,903
<b>Lisa Khorey</b>					
Death or Disability	0	3,706,748		0	3,706,748
By Allscripts for Cause or Executive without Constructive Discharge	0	0		0	0
By Allscripts without Cause	878,938	4,345,742		10,454	5,235,133
By Executive for Constructive Discharge	878,938	1,235,583		10,454	2,124,974
Change of Control (no comparable job and termination)	0	3,919,189		0	3,919,189
Change of Control (constructive discharge and termination)	1,757,875	3,919,189		10,454	5,678,518
Change of Control with Termination	1,757,875	3,919,189		10,454	5,678,518
<b>Brian P. Farley</b>					
Death or Disability	0	3,706,748		0	3,706,748
By Allscripts for Cause or Executive without Constructive Discharge	0	0		0	0
By Allscripts without Cause	798,000	3,531,798		9,586	4,339,383
By Executive for Constructive Discharge	798,000	1,235,583		9,586	2,043,168
Change of Control (no comparable job and termination)	0	2,596,832		0	2,596,832
Change of Control (constructive discharge and termination)	1,596,000	2,596,832		9,586	4,202,417
Change of Control with Termination	1,596,000	2,596,832		9,586	4,202,417
<b>Dennis M. Olis</b>					
Separation Agreement	603,750	0		0	0

**CEO Pay Ratio**

As required by Section 953(b) of the Dodd-Frank Wall Street Reform and Consumer Protection Act, the Company is providing the following disclosure about the relationship of the annual total compensation of our employees to the annual total compensation of Mr. Black, our Chief Executive Officer.

We believe that the pay ratio disclosed below is a reasonable estimate calculated in a manner consistent with Item 402(u) of Regulation S-K. SEC rules for identifying the median employee and calculating the pay ratio allow companies to apply various methodologies and apply various assumptions and, as result, the pay ratio reported by us may not be comparable to the pay ratio reported by other companies.

**Ratio**

For 2020:

- The median of the annual total compensation of all of our employees, other than Mr. Black, was \$62,418.
- Mr. Black's annual total compensation, as reported in the Total column of the 2020 Summary Compensation Table, was \$7,766,857.
- Based on this information, the ratio of the annual total compensation of Mr. Black to the median of the annual total compensation of all employees is estimated to be 124 to 1.

**Identification of Median Employee**

We selected December 31, 2020 as the date on which to determine our median employee. As of that date, we had approximately 8,546 employees. Approximately 5,109 employees in the United States and 3,437 employees located outside of the United States were considered for identifying the median employee.

For purposes of identifying the median employee from the employee population base, we considered base salary, bonuses, commissions and overtime for calendar year 2020. In addition, for employees that commenced employment with the Company after January 1, 2020, we annualized their compensation.

In determining the annual total compensation of the median employee, such employee's compensation was calculated in accordance with Item 402(c)(2)(x) of Regulation S-K, as required pursuant to the SEC executive compensation disclosure rules. This calculation is the same calculation used to determine total compensation for purposes of the 2020 Summary Compensation Table with respect to each of the NEOs.



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# Compensation Committee Report

*The information contained in the following report of the Compensation Committee shall not be deemed to be "soliciting material" or to otherwise be considered "filed" with the SEC, and such information shall not be incorporated by reference into any future filing under the Securities Act of 1933, as amended (the "Securities Act"), or the Exchange Act, except to the extent that the Company specifically incorporates such information by reference in such filing.*

The Compensation Committee has reviewed and discussed with management the disclosures contained in the preceding section entitled "Compensation Discussion and Analysis." Based on this review and discussion, the Compensation Committee recommended to the Board that the section entitled "Compensation Discussion and Analysis" be included in this Proxy Statement for the Annual Meeting and in the Company's Annual Report on Form 10-K for the year ended December 31, 2020.

Compensation Committee of the Board of Directors

Jonathan J. Judge, Chairman  
Michael A. Klayko  
Dave B. Stevens

# Audit Committee Report

*The following is the report of the Audit Committee with respect to the Company's audited financial statements for the year ended December 31, 2020. The information contained in this report shall not be deemed to be "soliciting material" or to otherwise be considered "filed" with the SEC, and such information shall not be incorporated by reference into any future filing under the Securities Act or the Exchange Act, except to the extent that the Company specifically incorporates such information by reference in such filing.*

## **Audit Committee Report**

The Audit Committee consists of six members: Elizabeth A. Altman, Mara G. Aspinall, P. Gregory Garrison, Dave B. Stevens, David D. Stevens and Carol J. Zierhoffer. All of the members are independent directors as defined in Nasdaq's listing standards and SEC regulations. Five of the members are "audit committee financial experts" as defined under applicable SEC rules, and two members are expert in matters related to technology, security and data storage. The Audit Committee has certain duties and powers as described in its written charter adopted by the Board. A copy of the charter can be found on the Company's website at investor.allscripts.com. The Audit Committee met nine times during the year ended December 31, 2020.

The Audit Committee is primarily responsible for:

- assisting the Board in fulfilling its oversight and monitoring responsibility of reviewing the financial information that will be provided to the Company's stockholders and others;
- appointing and overseeing the services performed by the Company's independent registered public accounting firm, as well as pre-approving all services and fees related thereto;
- overseeing and periodically evaluating the performance and responsibilities of the Company's internal audit department, including approving the Company's annual internal audit plan and reviewing the results of internal audits, including management's responses thereto;
- reviewing with the Company's management, internal audit department, and independent registered public accounting firm the Company's critical accounting policies and its system of internal control over financial reporting; and
- overseeing the risk assessments related to the Company conducted by the Company's management.

During 2020, on no less than a quarterly basis during regularly scheduled meetings, the Audit Committee met with the senior members of the Company's financial management team. Additionally, the Audit Committee had separate executive sessions with Grant Thornton, the Company's independent registered public accounting firm for the year ended December 31, 2020, as well as with the Company's Chief Executive Officer, President, Chief Financial Officer, Chief Compliance Counsel, Corporate Controller and Head of Internal Audit, at which candid discussions regarding financial management, legal, compliance, security accounting, auditing, and internal control matters took place. In addition, the Audit Committee schedules additional quarterly meetings exclusively dedicated to meeting with the Company's Chief Compliance Counsel and Chief Security Officer to discuss the effectiveness of the Company's compliance program and to receive status reports regarding certain compliance and risk matters, including cybersecurity. The Audit Committee's agenda is established by the Audit Committee's Chairman.

Throughout the year ended December 31, 2020, the Company's management completed documentation, testing, and evaluation of the Company's internal control over financial reporting pursuant to the requirements set forth in Section 404 of the Sarbanes-Oxley Act of 2002 and related regulations. No less than quarterly, the Company's management provided updates to the Audit Committee regarding progress made to complete management's assessment of its internal control over financial reporting. The Company's management concluded that the internal control over financial reporting was effective as of December 31, 2020. Management's assessment, and Grant Thornton's report on its audit, of the effectiveness of internal control over financial reporting were included in the Company's Annual Report on 10-K for the year ended December 31, 2020, which was filed on February 26, 2021 with the SEC. The Audit Committee continues to oversee the Company's efforts related to its internal control over financial reporting and the Company's management's preparations for the evaluation in 2021.

The Audit Committee is responsible for overseeing the risk assessments conducted by the Company's management, particularly risks that could present a negative impact, prevent value creation, or erode existing value. These risk assessments include:

- discussing the Company's policies and procedures regarding risk assessment and risk management regarding certain operational risks including cybersecurity risk;
- reviewing management's assessment of risks identified in the Company's legal and regulatory compliance programs and actions to be taken to mitigate these risks;
- reviewing management's assessment of risks related to financial reporting and actions to be taken to mitigate these risks; and
- regularly reporting to the Board on its risk-related reviews and discussions and, as appropriate, recommending to the Board such actions as it deems necessary.

In fulfilling its responsibility of appointing and reviewing the services performed by the Company's independent registered public accounting firm, the Audit Committee carefully reviews the scope of the audit, audit fees, auditor independence matters, and the extent to which the independent registered public accounting firm may be retained to perform non-audit services.

In deciding to engage Grant Thornton as the Company's independent registered public accounting firm for the year ended December 31, 2020, as well as to reappoint Grant Thornton as the Company's independent registered public accounting firm for the year ending December 31, 2021, the Audit Committee took into consideration a number of factors, including the professional qualifications of Grant Thornton and its deep institutional knowledge of our business and industry, the qualifications and performance of the lead audit partner, the successor lead audit partner and other key engagement partners, which are regularly rotated in accordance with SEC rules, the quality of the Audit Committee's ongoing discussions with the firm, and the support available to the Company from Grant Thornton's regional and national offices.

The Audit Committee has reviewed and discussed the Company's audited financial statements for the year ended December 31, 2020 with the Company's management and Grant Thornton. The Audit Committee has also discussed with Grant Thornton the matters required to be discussed by the applicable requirements of the Public Company Accounting Oversight Board ("PCAOB") and the SEC. The Audit Committee has also received and reviewed the written disclosures and the letter from Grant Thornton required by applicable requirements of the PCAOB regarding Grant Thornton's communications with the Audit Committee concerning independence, and has discussed with Grant Thornton its independence from the Company.

In performing all of these functions, the Audit Committee does not itself prepare financial statements or perform audits, and its members are not auditors or certifiers of the Company's financial statements. In its oversight role, the Audit Committee relies on the work and assurances of the Company's management, which has the primary responsibility for establishing and maintaining adequate internal control over financial reporting and for preparing the Company's financial statements and other reports; and of the Company's independent registered public accounting firm, who are engaged to audit and report on the consolidated financial statements of the Company and the effectiveness of the Company's internal control over financial reporting.

In reliance on these reviews and discussions, and the reports of Grant Thornton, the Company's independent registered public accounting firm for the year ended December 31, 2020, the Audit Committee recommended to the Board that the audited financial statements referred to above be included in the Company's Annual Report on Form 10-K for the year ended December 31, 2020.

Audit Committee of the Board of Directors

P. Gregory Garrison, Chairman  
Elizabeth A. Altman  
Mara G. Aspinall  
Dave B. Stevens  
David D. Stevens  
Carol J. Zierhoffer

# Proposals

## Overview of Proposals

This Proxy Statement contains three proposals requiring stockholder action:

- Proposal One requests the election to the Board of the nine nominees named in this Proxy Statement.
- Proposal Two requests the ratification of the appointment of Grant Thornton as the Company's independent registered public accounting firm for the year ending December 31, 2021.
- Proposal Three requests that stockholders vote on an advisory resolution approving the Company's NEO compensation.

Each proposal is discussed in more detail in the pages that follow.

## Proposal One – Election of Directors

The Board has nominated current directors Mmes. Altman, Aspinall and Zierhoffer and Messrs. Black, Garrison, Judge, Klayko, Stevens and Stevens to be elected to serve until the next annual meeting of stockholders and until his or her successor has been duly elected, or until his or her earlier resignation or removal.

At the Annual Meeting, proxies cannot be voted for a greater number of individuals than the nine nominees named in this Proxy Statement. Holders of proxies solicited by this Proxy Statement will vote the proxies received by them as directed on the proxy card or, if no direction is made, for the election of the Board's nine nominees. If any nominee is unable or declines to serve as a director at the time of the Annual Meeting, the proxy holders may vote for any nominee designated by the present Board to fill the vacancy.

### Vote Required

In accordance with the policy of majority voting in uncontested director elections set forth in the Company's by-laws, if the number of shares voted "FOR" any nominee exceeds the number of shares voted "AGAINST" such nominee, then he or she will be elected as a director to serve until the Company's 2022 Annual Meeting of Stockholders and until his or her successor has been duly elected, or until his or her earlier resignation or removal. If any nominee is an incumbent director and fails to receive a majority of the votes cast with respect to his or her nomination, then he or she must tender a resignation as director, and such resignation will be considered by the Nominating Committee in accordance with the requirements of the Company's Corporate Governance Guidelines.

### Recommendations of the Board

The Board unanimously recommends that stockholders vote FOR the election of directors Altman, Aspinall, Black, Garrison, Judge, Klayko, Stevens, Stevens and Zierhoffer.

## Proposal Two - Ratification of Appointment of Independent Registered Public Accounting Firm

The Audit Committee has re-appointed Grant Thornton as the Company's independent registered public accounting firm and as auditors of the Company's consolidated financial statements for the year ending December 31, 2021. Grant Thornton has served as the Company's independent registered public accounting firm since March 2014.

At the Annual Meeting, the stockholders are being asked to ratify the appointment of Grant Thornton as the Company's independent registered public accounting firm for the year ending December 31, 2021. In the event the appointment is not ratified, the Audit Committee will reconsider its selection. Even if this appointment is ratified, the Audit Committee, in its discretion, may direct the appointment of a different independent registered public accounting firm at any time during the year if the Audit Committee determines that such a change would be in the best interests of the Company and its stockholders. A representative of Grant Thornton is expected to be present at the Annual Meeting, will have an opportunity to make a statement if he or she desires to do so, and will be available to respond to questions.

**Fees and Related Expenses Paid to Auditors**

The following table shows the fees accrued or paid to the Company's independent registered public accounting firm for the years ended December 31, 2020 and December 31, 2019.

<b>(In thousands)</b>	<b>2020 (\$)</b>	<b>2019 (\$)</b>
Audit Fees (1)	2,148	2,600
Audit-Related Fees (2)	1,605	1,293
Tax Fees	-	-
All Other Fees	-	-
<b>Total</b>	<b>3,753</b>	<b>3,893</b>

- (1) Audit fees relate to professional services rendered in connection with the audit of the Company's annual financial statements and internal control over financial reporting, quarterly review of financial statements included in the Company's Quarterly Report on Form 10-Q, and audit services provided in connection with other statutory and regulatory filings or engagements.
- (2) Audit-related fees relate to professional services performed in connection with the Company's Service Organization Controls (SOC) reports, HITRUST certification and acquisition related procedures.

**Pre-Approval of Audit and Permissible Non-Audit Services of the Independent Registered Public Accounting Firm**

The Audit Committee has established a policy to pre-approve all audit and permissible non-audit services provided by the Company's independent registered public accounting firm within the four categories identified above.

Prior to engagement, the Audit Committee pre-approves all services to be performed by the independent registered public accounting firm. The fees are budgeted and the Audit Committee has established procedures to pre-approve fee adjustments due to changes in the scope of work or for other reasons. The Audit Committee may delegate pre-approval authority to one or more of its members.

**Vote Required**

The affirmative vote of the holders of a majority of the shares present in person, by remote communication or represented by proxy and entitled to vote thereon is required to approve this Proposal Two.

**Recommendation of the Audit Committee and the Board**

The Audit Committee and the Board unanimously recommend that stockholders vote FOR Proposal Two.

**Proposal Three – Advisory Vote to Approve Named Executive Officer Compensation**

The Company provides its stockholders with the opportunity to cast an annual advisory vote to approve the compensation of its named executive officers as disclosed pursuant to the SEC's compensation disclosure rules (which disclosure includes the "Compensation Discussion and Analysis" and "Executive Compensation" sections above). The Company believes it is appropriate to seek and take into account the views of its stockholders on the design and effectiveness of the Company's executive compensation program.

The Compensation Committee seeks to establish and implement a compensation program for the Company's named executive officers that emphasizes pay-for-performance, and is designed to meet the following objectives: (a) reward outstanding performance for an individual's performance against corporate goals; (b) provide long-term incentive compensation through equity grants, a material portion of which are performance-based; (c) provide for compensation that is both competitive in the executive market and internally equitable; and (d) align the Company's named executive officer compensation with the Company's financial performance and the long-term interests of the Company's stockholders.

In accordance with the requirements of Section 14A of the Exchange Act and the related rules of the SEC, the Board requests that the Company's stockholders vote to approve the following resolution at the Annual Meeting:

RESOLVED, that the compensation paid to the named executive officers, as disclosed in this Proxy Statement pursuant to the SEC's executive compensation disclosure rules (which disclosure includes the Compensation Discussion and Analysis, the compensation tables, and the narrative disclosures that accompany the compensation tables), is hereby approved.

As an advisory vote, this proposal is not binding on the Company, the Board, or the Compensation Committee, and will not be construed as overruling a decision by the Company, the Board, or the Compensation Committee or creating or implying any additional fiduciary duty for the Company, the Board, or the Compensation Committee. However, the Compensation Committee and the Board value the opinions expressed by the Company's stockholders in their votes on this proposal, and consider the outcome of the Company's annual say-on-pay vote when making decisions regarding the Company's executive compensation program. The Company's management continues to engage in dialogue with many of the Company's largest stockholders, and the Compensation Committee will continue to consider material stockholder feedback and the results of the Company's say-on-pay votes when making future compensation decisions for the Company's named executive officers.

The Company's current policy is to provide stockholders with an opportunity to approve the compensation of the Company's named executive officers each year at the Company's annual meeting of stockholders. It is expected that the next say-on-pay vote will occur at the Company's 2022 Annual Meeting of Stockholders.

***Vote Required***

The affirmative vote of the holders of a majority of the shares present in person, by remote communication or represented by proxy and entitled to vote thereon is required to approve this Proposal Three.

***Recommendation of the Board***

**The Board unanimously recommends that stockholders vote FOR Proposal Three.**

***Other Matters***

The Company knows of no matters to be submitted to the Company's stockholders at the Annual Meeting, other than the proposals referred to in this Proxy Statement. If any other matters properly come before the stockholders at the Annual Meeting, it is the intention of the persons named on the proxy to vote the shares represented thereby on such matters in accordance with their best judgment.

Dated: April 15, 2021

ALLSCRIPTS HEALTHCARE SOLUTIONS, INC.  
 60 BROADRIDGE  
 PO BOX 1340  
 EDGEMOOD, NY 11717

**VOTE BY INTERNET**  
 Before The Meeting - Go to [www.proxyvote.com](http://www.proxyvote.com)

Use the Internet to transmit your voting instructions and for electronic delivery of information. Vote by 11:59 p.m. Eastern Time on May 24, 2021. Have your proxy card in hand when you access the web site and follow the instructions to obtain your records and to create an electronic voting instruction form.

During The Meeting - You will be able to vote during the Virtual Meeting by first registering at <http://viewproxy.com/AllscriptsHealthcareSolutions2021>. You will receive a meeting invitation by e-mail with your unique join link along with a password prior to the meeting date. All registrations to attend the Virtual Meeting must be received by 11:59 p.m. ET on May 24, 2021.

**VOTE BY PHONE - 1-800-690-6903**

Use any touch-tone telephone to transmit your voting instructions. Vote by 11:59 p.m. Eastern Time on May 24, 2021. Have your proxy card in hand when you call and then follow the instructions.

**VOTE BY MAIL**

Mark, sign and date your proxy card and return it in the postage-paid envelope we have provided or return it to Vote Processing, c/o Broadridge, 51 Mercedes Way, Edgewood, NY 11717.

TO VOTE, MARK BLOCKS BELOW IN BLUE OR BLACK INK AS FOLLOWS:

D49073-P54270

KEEP THIS PORTION FOR YOUR RECORDS  
 DETACH AND RETURN THIS PORTION ONLY

THIS PROXY CARD IS VALID ONLY WHEN SIGNED AND DATED.

ALLSCRIPTS HEALTHCARE SOLUTIONS, INC.			
<b>The Board of Directors recommends you vote FOR the following:</b>			
1. Election of Directors			
<b>Nominees:</b>	<b>For</b>	<b>Against</b>	<b>Abstain</b>
1a. Elizabeth A. Altman	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1b. Mara G. Aspinall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1c. Paul M. Black	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1d. P. Gregory Garrison	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1e. Jonathan J. Judge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1f. Michael A. Klayko	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1g. Dave B. Stevens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1h. David D. Stevens	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1i. Carol J. Zerhoffer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>The Board of Directors recommends you vote FOR proposals 2 and 3.</b>			
2.	To ratify the appointment of Grant Thornton LLP as the Company's independent registered public accounting firm for the year ending December 31, 2021.	<input type="checkbox"/>	<input type="checkbox"/>
3.	To approve, on an advisory basis, the Company's named executive officer compensation.	<input type="checkbox"/>	<input type="checkbox"/>
<b>NOTE:</b> Such other business as may properly come before the meeting or any adjournment thereof.			
Please sign exactly as your name(s) appear(s) hereon. When signing as attorney, executor, administrator, or other fiduciary, please give full title as such. Joint owners should each sign personally. All holders must sign. If a corporation or partnership, please sign in full corporate or partnership name by authorized officer.			
<input type="text"/> Signature [PLEASE SIGN WITHIN BOX]		<input type="text"/> Date	
<input type="text"/> Signature (Joint Owners)		<input type="text"/> Date	

**Important Notice Regarding the Availability of Proxy Materials for the Annual Meeting:**  
The Notice and Proxy Statement and Form 10-K are available at [www.proxyvote.com](http://www.proxyvote.com).

D49074-PS4270

**ALLSCRIPTS HEALTHCARE SOLUTIONS, INC.**  
**This proxy is solicited by the Board of Directors**  
**Annual Meeting of Stockholders**  
**May 25, 2021 9:00 AM**

The undersigned hereby appoints Paul M. Black and Richard J. Poulton as proxies, each with the power to appoint his substitute, and hereby authorizes them, and each of them acting singly, to represent and vote, as designated below, all the shares of common stock of Allscripts Healthcare Solutions, Inc., a Delaware corporation ("Allscripts"), held of record by the undersigned at the close of business on March 26, 2021 at the Annual Meeting of Stockholders to be held virtually on May 25, 2021, 9:00 a.m. Central Time, or any adjournment or postponement thereof (the "Annual Meeting"), and authorizes and instructs said proxies to vote in the manner directed below.

This proxy, when properly executed, will be voted in the manner directed by the undersigned stockholder. **If no direction is made, this proxy will be voted FOR ALL director nominees and FOR proposals 2 and 3.** In their discretion, the proxies are authorized to vote upon such other matters as may properly come before the Annual Meeting. If you wish to vote by telephone or via the Internet, please read the directions on the reverse side.

**WHETHER OR NOT YOU PLAN TO ATTEND THIS VIRTUAL MEETING, PLEASE SUBMIT YOUR PROXY PROMPTLY BY TELEPHONE OR THROUGH THE INTERNET OR BY SIGNING, DATING AND RETURNING THE PROXY CARD IN THE ENCLOSED PREPAID ENVELOPE.**

Continued and to be signed on reverse side