# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 8-K/A

## **CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of report (Date of earliest event reported): June 9, 2010

## ALLSCRIPTS-MISYS HEALTHCARE SOLUTIONS, INC.

(Exact Name of Registrant as Specified in Its Charter)

Delaware	000-32085	36-4392754
(State or Other Jurisdiction	(Commission	(IRS Employer
of Incorporation)	File Number)	Identification No

222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654
(Address of Principal Executive Offices) (Zip Code)

Registrant's Telephone Number, Including Area Code: (312) 506-1200

(Former Name or Former Address, if Changed Since Last Report)

	Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the
tollov	wing provisions (see General Instruction A.2. below):
X	Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
П	Pre-commencement communications pursuant to Rule 13e.4(c) under the Evchange $\Delta$ ct (17 CFR 240 13e.4(c))

This Amendment to the Current Report on Form 8-K filed by Allscripts-Misys Healthcare Solutions, Inc. ("Allscripts") on June 9, 2010 is being filed to amend the termination date of the Shared Services Agreement dated as of March 1, 2009 (the "Shared Services Agreement") between Allscripts and Misys plc ("Misys") and to provide additional information relating to the management services fees to be paid by Allscripts to Misys pursuant to the Shared Services Agreement.

#### 1.01 Entry into a Material Definitive Agreement

As previously disclosed, on June 9, 2010, Allscripts entered into an Extension and Amendment Agreement to the Shared Services Agreement (the "Shared Services Amendment"), which amended certain terms of the Shared Services Agreement. Allscripts included in Item 1.01 to Current Report on Form 8-K filed by Allscripts with the SEC on June 9, 2010 (the "Original 8-K") a description of the Shared Services Amendment under the heading "Amendment of Shared Services Agreement."

The Original 8-K stated in error that the Shared Services Agreement was extended by the Shared Services Amendment until the earlier of June 9, 2011 and the closing of the Coniston Transactions (as defined in the Original 8-K). This Amendment to Form 8-K is being filed by Allscripts to correct such error and clarify that the term of the Shared Services Agreement was extended by the Shared Services Amendment until the earlier of October 10, 2010 and the closing of the Coniston Transactions.

The Shared Services Amendment also amends the management services fees to be paid by Allscripts to Misys from \$3 million to \$1.75 million, which is to be prorated if the Coniston Transactions occur prior to October 10, 2010.

No other statements made in the Original 8-K are amended or modified by this Amendment to Form 8-K. The foregoing summary of the Shared Services Amendment is qualified in its entirety by the terms and conditions of the Shared Services Amendment, which is filed as Exhibit 10.1 to this report and is incorporated herein by reference.

#### Important Information for Investors and Stockholders

This communication does not constitute an offer to sell or the solicitation of an offer to buy any securities or a solicitation of any vote or approval. This communication is being made in respect of the proposed merger transaction involving Allscripts-Misys Healthcare Solutions, Inc. ("Allscripts") and Eclipsys Corporation ("Eclipsys"). In connection with the proposed transaction, Allscripts has filed with the SEC a registration statement on Form S-4 that includes a preliminary joint proxy statement, a prospectus of Allscripts and an information statement for Allscripts' stockholders. At the appropriate time, Allscripts and Eclipsys will mail the final joint proxy statement/prospectus/information statement to their respective stockholders, BEFORE MAKING ANY VOTING OR INVESTMENT DECISION. INVESTORS AND STOCKHOLDERS ARE URGED TO READ CAREFULLY IN THEIR ENTIRETY THE PRELIMINARY JOINT PROXY STATEMENT/PROSPECTUS/ INFORMATION STATEMENT REGARDING THE PROPOSED TRANSACTION, AND ANY OTHER RELEVANT DOCUMENTS FILED BY EITHER ALLSCRIPTS OR ECLIPSYS WITH THE SEC WHEN THEY BECOME AVAILABLE, INCLUDING THE FINAL JOINT PROXY STATEMENT/PROSPECTUS/INFORMATION STATEMENT, BECAUSE THEY WILL CONTAIN IMPORTANT INFORMATION ABOUT THE PROPOSED TRANSACTION. Investors and stockholders of Allscripts and Eclipsys may obtain a free copy of the joint proxy statement/prospectus/information statement, as well as other filings containing information about Allscripts and Eclipsys, without charge, at the website maintained by the SEC (http://www.sec.gov). Copies of the joint proxy statement/prospectus/information statement and the filings with the SEC that are incorporated by reference in the joint proxy statement/prospectus/information statement can also be obtained, without charge, on the investor relations portion of Allscripts' website (www.allscripts.com) or the investor relations portion of Eclipsys' website (www.eclipsys.com) or by directing a request to Allscripts' Investor Relations Department at 222 Merchandise Mart Plaza, Suite 2024, Chicago, Illinois 60654, or to Eclipsys' Investor Relations Department at Three Ravinia Drive, Atlanta, Georgia 30346.

Allscripts and its directors and executive officers and other persons may be deemed to be participants in the solicitation of proxies in respect of the proposed transaction. Information regarding Allscripts' directors and executive officers is available in Allscripts' proxy statement for its 2009 annual meeting of stockholders and

Allscripts' Annual Report on Form 10-K for the year ended May 31, 2009, which were filed with the SEC on August 27, 2009 and July 30, 2009, respectively. Eclipsys and its directors and executive officers and other persons may be deemed to be participants in the solicitation of proxies in respect of the proposed transaction. Information regarding Eclipsys' directors and executive officers is available in Eclipsys' proxy statement for its 2010 annual meeting of stockholders and Eclipsys' Annual Report on Form 10-K for the year ended December 31, 2009, which were filed with the SEC on March 26, 2010 and February 25, 2010, respectively. Investors and stockholders can obtain free copies of these documents from Allscripts and Eclipsys using the contact information above. Other information regarding the participants in the proxy solicitation and a description of their direct and indirect interests, by security holdings or otherwise, are contained in the joint proxy statement/prospectus/information statement and other relevant materials that have been filed with the SEC.

#### **Forward-Looking Statements**

This communication contains forward-looking statements within the meaning of the federal securities laws. Statements regarding the benefits of the proposed transaction, including future financial and operating results, the combined company's plans, objectives, expectations and intentions, platform and product integration, the connection and movement of data among hospitals, physicians, patients and others, merger synergies and cost savings, client attainment of "meaningful use" and accessibility of federal stimulus payments, enhanced competitiveness and accessing new client opportunities, market evolution, the benefits of the combined companies' products and services, the availability of financing, future events, developments, future performance, as well as management's expectations, beliefs, intentions, plans, estimates or projections relating to the future are forward-looking statements within the meaning of these laws. These forward-looking statements are subject to a number of risks and uncertainties, some of which are outlined below. As a result, no assurances can be given that any of the events anticipated by the forward-looking statements will transpire or occur, or if any of them do so, what impact they will have on the results of operations or financial condition of Allscripts, Eclipsys or the combined company or the proposed transaction.

Such risks, uncertainties and other factors include, among other things: the ability to obtain governmental approvals of the merger on the proposed terms and schedule contemplated by the parties; the failure of Eclipsys' stockholders to approve the Merger Agreement; the failure of Allscripts' stockholders to approve the issuance of shares in the merger; the possibility that the proposed transaction does not close, including due to the failure to satisfy the closing conditions; the possibility that the expected synergies, efficiencies and cost savings of the proposed transaction will not be realized, or will not be realized within the expected time period; potential difficulties or delays in achieving platform and product integration and the connection and movement of data among hospitals, physicians, patients and others; the risk that the contemplated financing is unavailable; the risk that the Allscripts and Eclipsys businesses will not be integrated successfully; disruption from the proposed transaction making it more difficult to maintain business and operational relationships; competition within the industries in which Allscripts and Eclipsys operate; failure to achieve certification under the Health Information Technology for Economic and Clinical Health Act could result in increased development costs, a breach of some customer obligations and could put Allscripts and Eclipsys at a competitive disadvantage in the marketplace; unexpected requirements to achieve interoperability certification pursuant to the Certification Commission for Healthcare Information Technology could result in increased development and other costs for Allscripts and Eclipsys; the volume and timing of systems sales and installations, the length of sales cycles and the installation process and the possibility that Allscripts' and Eclipsys' products will not achieve or sustain market acceptance; the timing, cost and success or failure of new product and service introductions, development and product upgrade releases; competitive pressures including product offerings, pricing and promotional activities; Allscripts' and Eclipsys' ability to establish and maintain strategic relationships; undetected errors or similar problems in Allscripts' and Eclipsys' software products; the outcome of any legal proceeding that has been or may be instituted against Allscripts, Misys plc or Eclipsys and others; compliance with existing laws, regulations and industry initiatives and future changes in laws or regulations in the healthcare industry, including possible regulation of Allscripts' and Eclipsys' software by the U.S. Food and Drug Administration; the possibility of product-related liabilities; Allscripts' and Eclipsys' ability to attract and retain qualified personnel; the implementation and speed of acceptance of the electronic record provisions of the American Recovery and Reinvestment Act of 2009; maintaining Allscripts' and Eclipsys' intellectual property rights and litigation involving intellectual property rights; risks related to third-party suppliers and Allscripts' and Eclipsys' ability to obtain, use or successfully integrate third-party licensed technology; and breach of Allscripts' or Eclipsys'

security by third parties. See Allscripts' and Eclipsys' Annual Reports on Form 10-K and Annual Reports to Stockholders for the fiscal years ended May 31, 2009 and December 31, 2009, respectively, and other public filings with the SEC for a further discussion of these and other risks and uncertainties applicable to Allscripts' and Eclipsys' respective businesses. The statements herein speak only as of their date and neither Allscripts nor Eclipsys undertakes any duty to update any forward-looking statement whether as a result of new information, future events or changes in their respective expectations.

#### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

Exhibit
Number Description

Extension and Amendment Agreement to the Shared Services Agreement, dated as of June 9, 2010, by and between Allscripts-Misys Healthcare Solutions, Inc. and Misys plc

## **SIGNATURE**

Pursuan	t to the requirements of th	ne Securities Exchang	e Act of 1934	, the registrant has	duly caused thi	is report to be signe	d on its behalf	by the
undersigned he	ereunto duly authorized.							

Date: July 2, 2010

ALLSCRIPTS-MISYS HEALTHCARE SOLUTIONS, INC.

By: /S/ WILLIAM J. DAVIS

William J. Davis Chief Financial Officer

## EXHIBIT INDEX

Exhibit Number	
10.1	Extension and Amendment Agreement to the Shared Services Agreement, dated as of June 9, 2010, by and between Allscripts-Misys Healthcare
	Solutions, Inc. and Misvs plc

#### EXTENSION AND AMENDMENT AGREEMENT TO THE SHARED SERVICES AGREEMENT

This Extension and Amendment Agreement to the Shared Services Agreement (this "Amendment") dated as of June 9, 2010 and effective from end of the Initial Service Period (the "Amendment Effective Date") is by and between Allscripts-Misys Healthcare Solutions, Inc., a Delaware corporation ("Allscripts"), and Misys plc, a public limited company incorporated under the laws of England and Wales ("Misys").

#### RECITALS

WHEREAS, Allscripts and Misys entered into that certain Shared Services Agreement dated as of March 1, 2009 with an effective date of October 10, 2008 (the "Shared Services Agreement"), providing for, among other things, the provision of certain services to each other; and

WHEREAS, Allscripts and Misys desire to both (i) extend the Shared Services Agreement; and (ii) amend the Shared Services Agreement, as set forth herein.

**NOW, THEREFORE**, in consideration of the foregoing promises and of other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged by the parties hereto, and of the mutual covenants and agreements set forth herein and in the Shared Services Agreement, the parties intending to be legally bound hereby agree as follows:

#### **AGREEMENT**

- 1. <u>Definitions</u>. Capitalized terms used herein without definition shall have the respective meanings assigned to such terms in the Shared Services Agreement.
- 2. <u>Extension</u>. In accordance with Section 5.1 of the Shared Services Agreement and notwithstanding anything contained therein which might otherwise prevent the parties from so doing, the parties hereby agree to (subject to the amendments provided in Section 3 of this Amendment) extend the terms of the Shared Services Agreement for an additional one-year period from the Amendment Effective Date or until the date upon which the proposed transaction between the parties known as the "Coniston Transaction" (the "<u>Coniston Transaction</u>") closes, whichever is the earlier.
- 3. <u>Amendments to the Shared Services Agreement</u>. Each Schedule is hereby deleted in its entirety and replaced with new Schedules set out in the Annex to this Amendment. Any of the fees, rates or charges set forth in the new Schedules set out in the Annex to this Amendment which are expressed as annual service fees will be pro rated based on the actual period of the extension so as to only charge for services rendered from the Amendment Effective Date until the extension actually expires if such period is less than one (1) year.
  - 4. Warranty. Allscripts warrants to Misys that all approvals referred to in Section 11.2 of the Shared Services Agreement have been obtained.
  - 5. Effect on the Shared Services Agreement.
- (a) On and after the Amendment Effective Date, each reference in the Shared Services Agreement to "this Agreement", "herein", "hereof", "hereunder" or words of similar import shall mean and be a reference to the Shared Services Agreement as amended hereby.

- (b) Except as specifically amended by this Amendment, the Shared Services Agreement shall remain in full force and effect and the Shared Services Agreement, as amended by this Amendment, is hereby ratified and confirmed in all respects. Upon the execution and delivery hereof, the Shared Services Agreement shall with effective from the Amendment Effective Date be deemed to be amended as hereinabove set forth as fully and with the same effect as if the amendment made hereby was originally set forth in the Shared Services Agreement, and this Amendment and the Shared Services Agreement shall henceforth be read, taken and construed as one and the same instrument, but such amendments and supplements shall not operate so as to render invalid or improper any action heretofore taken under the Shared Services Agreement.
- 6. <u>Mutual Release of Claims</u>. The parties acknowledge and agree that upon execution of this Amendment, each party has either paid or has been invoiced by the other party for all fees, expenses and costs due under the Shared Services Agreement through April 30, 2010 and no other fees or expenses are due or will be invoiced under the Shared Services Agreement in connection with Services delivered on or prior to April 30, 2010. The following releases shall settle all disputes and waive all claims the parties have against each other arising under the Shared Services Agreement on or prior April 30, 2010 (collectively, the "Disputes").
- (a) Allscripts, for itself and each of its successors, assigns, parents, subsidiaries, divisions, and affiliated entities, does hereby release, discharge, and covenant not to sue Misys or its successors, assigns, employees, directors, officers, parents, subsidiaries, divisions, and affiliated entities, from any and all claims, demands, causes of action, or requests for relief of any character whatsoever, legal or equitable, known or unknown, developed or undeveloped, anticipated or unanticipated, whether accrued or hereinafter maturing, against the foregoing entities with respect to all Disputes under the Shared Services Agreement arising on or prior April 30, 2010.
- (b) Misys, for itself and each of its successors, assigns, parents, subsidiaries, divisions, and affiliated entities, does hereby release, discharge, and covenant not to sue Allscripts or its successors, assigns, employees, directors, officers, parents, subsidiaries, divisions, and affiliated entities, from any and all claims, demands, causes of action, or requests for relief of any character whatsoever, legal or equitable, known or unknown, developed or undeveloped, anticipated or unanticipated, whether accrued or hereinafter maturing, against the foregoing entities with respect to all Disputes under the Shared Services Agreement arising on or prior April 30, 2010.
- (c) Nothing contained in this Amendment shall be deemed to constitute any admission or acknowledgement by any of the parties hereto of any wrongful or improper act, conduct, or failure to act, nor any admission of acknowledgement of liability of any kind to any person or entity, and each of the parties hereby expressly denies having engaged in any such conduct and denies the existence of any such liability.
- (d) Nothing in this Section 6 shall be deemed to constitute a waiver, release, discharge or covenant not to sue by either party in respect of any fees, expenses and costs: (i) invoiced but not yet paid as at the date of this Amendment for the period through 30 April 2010; or (ii) due under the Shared Services Agreement which are due and payable or become due and payable on or after May 1, 2010.

**IN WITNESS WHEREOF**, each of the parties hereto has caused this Amendment to be executed by its duly authorized officer as of the day and year first above written.

## ALLSCRIPTS-MISYS HEALTHCARE SOLUTIONS, INC.

By: /s/ Lee A. Shapiro
Name: Lee A. Shapiro
Title: President

## MISYS PLC

By: /s/ Tom Kilroy

Name: Tom Kilroy

Title: Company Secretary

## **ANNEX**

#### **HR Services**

#### Schedule A

#### **Summary of Services:**

Misys plc and its Affiliates (collectively, the "<u>Provider</u>") will provide to Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates (collectively, the "<u>Recipient</u>") the Services outlined in the table below (the "<u>HR Services</u>").

This Schedule A for the provision of HR Services shall continue in force until 31 January 2010 unless otherwise agreed by the parties.

For the avoidance of doubt, unless otherwise stated below, Allscripts shall bear the costs of the implementation and execution of any designs created by Misys pursuant to this Schedule. For purposes of clarification, the Provider shall have no final authority to bind the Recipient to implement any plan, hire or fire any personnel of the Recipient, change any compensation of personnel of the Recipient or enter into any contract without the Recipient's consent thereto.

Service Name		Description of Service				
1.	HR- Talent & Organization Development	Internal Employee and leadership development, consulting and design				
1.1	Employee Engagement	<ul> <li>Coordinate annual Misys Employee Engagement Survey. (Misys global HR will cover the cost of the survey design. Allscripts will cover the cost of Pulse Surveys.)</li> </ul>				
1.2	Talent &	<ul> <li>Design consistent methodology for Misys Talent &amp; Succession Plans.</li> </ul>				
	Succession Planning	<ul> <li>Design templates for Talent Management &amp; Development Plans. (Allscripts will cover the cost of Talent Management &amp; Development Plans and all costs for Heidrick &amp; Struggles' services.)</li> </ul>				
		Design talent plans.				
1.3	Performance Management	Design standard forms for Misys Performance Reviews.				
1.4	Training	<ul> <li>Vendor selection and RFP and vendor management for Missy training and talent.</li> </ul>				
		<ul> <li>Design and develop training programs. (Allscripts will implement and facilitate the programs and cover all costs relating thereto.)</li> </ul>				
2.	HR-Compensation & Benefits	Internal design, support and management of employee compensation & benefits plans				
2.1	Benefits	<ul> <li>Plan design, financial analysis, utilization analysis, vendor selection, vendor service agreements of all health and welfare, 401k, and miscellaneous employee benefits.</li> </ul>				
		<ul> <li>Fiduciary and regulatory compliance for all benefit plans.</li> </ul>				
		<ul> <li>Audit Misys records against vendor invoices and authorize payments.</li> </ul>				
		<ul> <li>Coordinate and participate in company required Health &amp; Welfare, 401k &amp; NQDC Committees.</li> </ul>				
		• Manage all formal plan appeal processes for health and welfare and 401k plans to meet requirements.				

Service Name Description of Service

- Manage & administer NQDC Plan.
- Coordinate/manage all external and any internal audits of 401k plans (2 plans).
- · Management and analysis of all self-funded benefit plans.

Notwithstanding anything in the Agreement, (a) by June 1st of each Service Period, Allscripts will have had the opportunity to review fiscal year-to-date expenses in connection with the benefit plans in which it participates pursuant to this Section 2.1, and (b) by July 1st of each Service Period, as long as Allscripts has had the opportunity to conduct a review pursuant to clause (a) of this sentence, Misys can proceed to provide Services within contracts for the upcoming fiscal year, unless Allscripts has notified Misys of its intent to discontinue its participation in any contract for the upcoming fiscal year.

2.2 Compensation

- Misys role profile and banding design.
- Design of Misys compensation and bonus plan(s) including participation in design of sales compensation plans.
- Review and seek appropriate approval (Misys CEO, EVP, and/or Compensation Committee) for any change to the compensation and benefits of direct reports to the EVP.

#### Fees:

FTE Charge to Allscripts (2.25 FTEs) covering Services in Sections 1 and 2.

Compensation & Benefits Fees 1

Benefit Services Fees (including 401k Administration, Regulatory Testing, Cobra and FSA Administration, Consulting, Salary Surveys, Deferred Comp Administration)

ERISA Legal Fees (merging 401k plans and new health & welfare plan docs)

ASO Fees

\$104,000 for October 10, 2009 through January 31, 2010.

Service contracts and invoices to be billed on a cost per head or pro-rata share of cost, as appropriate.

An estimated \$356,400 for the Service Period.

Legal fees will be invoiced for ERISA services provided on behalf of Allscripts. An estimated \$150,000 for the Service Period.

Fees are contractual for the benefit plan year. An estimated \$837,600 for the Service Period.

#### **Service Managers:**

#### Misys

Name: Anne Tinker

Title: VP Compensation and Benefits

Please note that the Compensation & Benefits Fee figures provided herein are estimates only of the third-party Fees incurred in connection with Compensation & Benefits Services that will be managed by Misys on Allscripts' behalf. It is intended that the third-party Fees for these Services will be billed to and paid directly by Allscripts. To the extent that the vendors are not able to, or would charge extra to, bill Allscripts directly for the applicable services, Misys shall pay the applicable bill and be reimbursed by Allscripts for the actual, documented charges applicable directly to Allscripts, which Allscripts shall, upon receipt of an invoice from Misys, pay to Misys in accordance with Section 3.2 of the Agreement.

Phone: 919-329-1764

Email: Anne.Tinker@misys.com

## **Allscripts**

Name: Diane Adams Title: HR Consultant

Phone: 9312-506-1244 or 919-329-1840 Email: Rob.Rook@allscripts.com

#### **Financial Services**

#### Schedule B

#### **Summary of Services:**

Misys plc and its Affiliates and Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates will provide to one another the Services outlined in the table below (the "Financial Services").

1.	Service Name Payroll	Provider	Recipient	Description of Service	Service Period (if Service available for less than the full term of the Shared Services Agreement)	Fees <sup>1</sup>	Notice required by Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)
1.1	Payroll Services	Allscripts- Misys Healthcare Solutions, Inc. and its Affiliates	Misys plc and its Affiliates (including the "Misys Banking Division," which includes the following entities: Almonde, Inc., Misys International Banking Systems (Risk) Inc., Summit Systems Inc., Misys International Banking Systems Inc., Misys IQ LLC, Misys Open Source Solutions LLC and Misys Holdings Inc.)	Allscripts to provide (or cause to be provided) payroll-related services including computing amounts payable, sending the correct amounts to the payroll system, calculating tax liabilities, paying appropriate tax obligations, providing information to accounting for recording the expense and other duties related to payroll for Misys Banking Division employees. Misys Banking Division to pass required payroll funding to Allscripts prior to the funding date of the payrolls. The Services will be provided by Eric Redding, as well as members of his team. This will be an ongoing relationship that will need to be reviewed as a global payroll solution is implemented.	Shall terminate at the end of November 2009.	\$18,200 for October 10, 2009 through November 30,2009.	60 days

The fees set forth in this Schedule represent fees for a full one (1) year extension period commencing on October 10, 2009 and ending on October 9, 2010. If this Schedule expires or is terminated during the extension period, the fees will be pro-rated based on the period between October 10, 2009 and the date of expiration or termination of this Schedule.

	Service Name	Provider	Recipient	Description of Service	Service Period (if Service available for less than the full term of the Shared Services Agreement)	Fees <sup>1</sup>	Notice required by Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)
Ser Pro Effe	yroll vices to be ovided fective nuary 1,		Misys plc and its Affiliates (including the Misys Banking Division)	Allscripts to gather information for: changes in active/leave/term status, new pay rates, modified tax information, 401k deductions, other earning and deduction information and additional information as required from HR, create 401k deposit files. Allscripts to create garnishment check requests and send to A/P, create shadow payrolls for secondees, update direct deposit information as needed, calculate Washington state unemployment information, produce Cognos reports for HR, apply for tax ids in newly populated states as required and provide customer service to employees as required.			
Con	are-Based impensation rvices						
Cor	are-Based mpensation rvices	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Misys to facilitate administration of any share incentives made to the employees of Allscripts and its Affiliates under share incentive plans offered by Misys plc. This service includes grants, maturities, record keeping, leaver processing, employee queries and general support to grantees and Allscripts and its Affiliates. Allscripts and its Affiliates will provide Misys with personal details of relevant employees to		FTE charge to Allscripts: \$25,000 for the Service Period	60 days

Service Name	Provider	Recipient	Description of Service	Service Period (if Service available for less than the full term of the Shared Services Agreement)	Fees <sup>1</sup>	Notice required by Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)
			facilitate grants and notify Misys of any changes to this information as well as employment terminations.  Misys will advise Allscripts and its Affiliates of all exercises of Misys stock options by the employees of Allscripts and its Affiliates on a quarterly basis.			
2.2 Recharge for Share-Based Compensation	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	See "Fees" column.		Misys will charge Allscripts and its Affiliates an amount equal to half of the Share-Based Payment charge recognized in the Group accounts of Misys plc after the Effective Date, calculated under International Accounting Standards, in respect of options and share awards granted to employees of Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates.	

3.	Service Name  Facility	Provider	Recipient	Description of Service	Service Period (if Service available for less than the full term of the Shared Services Agreement)	Notwithstanding Section 3.2 of the Agreement, all such charges will be non-cash payments (i.e. they will be charged to Allscripts P&L but as capital contributions).	Notice required by Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)
	Occupation Services						
3.1	Facility Occupation Charge	Allscripts- Misys Healthcare Solutions, Inc. and its Affiliates	Misys plc and its Affiliates	Allscripts will provide full service facility space for Misys employees in the Forum location in Raleigh, North Carolina.		\$7,875 per person for the Service Period.	90 days
3.2	Insurance premiums	Allscripts- Misys Healthcare Solutions, Inc. and its Affiliates	Misys plc and its Affiliates	Allscripts will charge Misys Banking Division for their pro- rated portion of the Workers' Compensation insurance premiums and related broker fees. In addition, Allscripts will charge Misys Banking Division any costs of claims made by their employees up to the \$100,000 deductible. Coverage period is from 10/10/09 to 10/10/10.		\$31,311/year for premiums plus \$2,701/year for broker fees plus claims up to \$100,000 per year.	

## **Service Managers:**

## Misys

## For Section 1.1

Name: Patrick O'Sullivan
Title: UK Controller
Phone: +44 (0) 203 320 5709

Email: Patrick.Osullivan@misys.com

## For Sections 2 & 3

Name: Anne Tinker

Title: VP Compensation and Benefits

Phone: 919-329-1764

Email: Anne.Tinker@misys.com

## **Allscripts**

Name: Lisa Baker

Title: Vice President, Division Controller

Phone: (919) 329-1979

Email: lisa.baker@allscripts.com

## **Management Services**

#### Schedule C

#### **Summary of Services:**

Misys plc and its Affiliates (collectively, the "Provider") will provide the Services outlined below (the "Management Services") to Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates (collectively, the "Recipient").

Service Name	Description of Service	Notice required by Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)	Fees <sup>1</sup>
Management Services	The provision of consulting services and expertise as necessary from time to time by the following members of the senior management team of Misys (or another member or members of their team designated by them from time to time) in relation to the following identified functional areas:	Terminable by Recipient only at the end of the applicable Service Period.	\$1,750,000 for the Service Period
	<ul> <li>Chief Executive Officer (currently Mike Lawrie) – Governance, General Management, Strategy;</li> </ul>		ending in 2010
	<ul> <li>Chief Financial Officer (currently James Gelly, CFO)) – Finance, Compliance, Control;</li> </ul>		
	• Executive Vice President, Human Resources (currently Guy Henshaw) – Human Resources;		
	<ul> <li>Executive Vice President, Open Source Solutions (currently Bob Barthelmes) – Open Source;</li> </ul>		
	<ul> <li>Vice President, Global Alliances (currently Bob McCormick) – Partnerships;</li> </ul>		
	<ul> <li>Vice President, Company Communications (currently Carl Gibson) – Communications;</li> </ul>		
	<ul> <li>Vice President Finance (currently Stephen Wilson) – Tax, Treasury, Investor Relations &amp; Internal Audit;</li> </ul>		
	• Director, Internal Audit (currently Perry Christian) – Internal Audit;		
	<ul> <li>Group Treasurer (currently Joanna Hawkes) – Treasury;</li> </ul>		

The fees set forth in this Schedule represent fees for a full one (1) year extension period commencing on October 10, 2009 and ending on October 9, 2010. If this Schedule expires or is terminated during the extension period, the fees will be pro-rated based on the period between October 10, 2009 and the date of expiration or termination of this Schedule.

Notice required by Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)

Fees1

Service Name Description of Service

- Director, Tax (currently Tim Homer) Tax;
- Vice President, Procurement (currently Robert Koslosky) Procurement; and
- Director, Global Real Estate (currently Robert Hopper) Real Estate & Facilities.

The Management Services also include access by the Recipient to certain Misys management know-how and practices, including Misys' management system, its sales management system and practices, its software development management know-how, and its procurement management know-how.

#### **Service Managers:**

#### Misys

Name: James Gelly

Title: CFO

Phone: +44 20 3320 5557 Email: james.gelly@misys.com

#### **Allscripts**

Name: Bill Davis Title: CFO

Phone: (312) 506-1211

Email: Bill.Davis@allscripts.com

#### **Procurement Services**

#### Schedule D

#### **Summary of Services:**

Misys plc and its Affiliates (collectively, the "<u>Provider</u>") will provide to Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates (collectively, the "<u>Recipient</u>") the Services outlined in the table below (the "<u>Procurement Services</u>"). This Schedule covers the work of the Misys Procurement Department employees other than the Vice President, Procurement (currently Robert Koslosky, whose services are covered under Schedule C (Management Services)). The Services outlined in the table below shall be referred to as the "Procurement Services."

For purposes of clarification, the Provider shall have no final authority to bind the Recipient to implement any plan, make any final purchases or enter into any contract without the Recipient's consent thereto.

The Provider shall use commercially reasonable efforts to obtain savings for the Recipient through methods such as vendor consolidation, contract negotiations and competitive bidding processes without causing a corresponding reduction in service levels or quality. The Provider and the Recipient acknowledge that the Misys Procurement Department has established a fiscal year savings target of \$8,680,000 for the Service Period ending in 2010 (equating to an annualized saving of \$10,366,000), which is subject to change and is not a binding commitment on the part of the Provider.

	Service Name	Description of Service
1.	Procurement, Travel	Provide expertise to all procurement and travel management efforts related to strategy, tactical execution, systems design & implementation, sourcing, targeted cost take out, 3rd party service improvement, risk mitigation and synergy attainment
	Management and BCP/DR Services	efforts due to M&A activities. Lead the BCP/DR effort by identifying risks, planning responses and training key stakeholders.
1.1	General Procurement Services	Misys Procurement Department to assist and/or project lead on all vendor engagements. From a strategy point of view, Misys Procurement will analyze spend, identify savings opportunities, drive savings initiatives, manage budgets, source goods and services, negotiate with 3rd parties and implement best practices corporately. From a tactical point of view, Procurement will establish and maintain Group policies and controls, manage the procure to pay process, update pricing, execute all resell and internal purchase requirements and manage suppliers to ensure service and risk mitigation.
1.2	General Travel Services	Misys Travel to manage all aspects of travel services including Air, Hotel, Car, Rail, Meetings Management, credit card program, and US personal car mileage program. From a strategy point of view, Misys Travel will analyze spend, identify savings opportunities, and drive savings initiatives to maximize the value of each dollar spent on travel. Operationally, Misys Travel will own and manage the travel policy, manage the procedures to book travel, and keep employees as productive and safe as possible while travelling.
1.3	Business Continuity and Disaster Recovery Services	The business continuity (" $\underline{BC}$ ") team has responsibility for managing Misys' response in the event of an incident (i.e., terrorist, fire, flooding, loss of life, etc.). Plans and procedures are being developed and the BC team is responsible for creating, maintaining, testing and updating the plans for all sites.

Fees:

FTE Charge for the Service Period commencing in October 2009

## Service Managers:

<u>Misys</u>

Name: Robert Koslosky

Title: VP of Global Procurement

Phone: (215) 321-6990

Email: Robert.Koslosky@misys.com

## <u>Allscripts</u>

Name: Bill Davis

Title: Chief Financial Officer Phone: (312) 506-1211

Email: bill.davis@allscripts.com

NIL

#### Tax Services

#### Schedule E

#### **Summary of Services:**

Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates (collectively, the "Provider") will provide the Services outlined below (the "Tax Services") to Almonde Inc., MIBS Risk LLC, Misys plc, Misys Holdings Inc., Misys International Banking Systems Inc., Misys IQ LLC, Misys Open Source Solutions LLC, Misys Patriot US Holdings Inc., Misys Retail Inc., Misys US DGP, and Summit Systems Inc. (collectively, the "Recipient").

Employees within the tax department of Misys Healthcare Systems, LLC will be employees of Provider as of the Effective Date (such employees collectively, the "Allscripts US Tax Department").

Subject to the following sentence, this Schedule E for the provision of tax Services shall continue in force until 31 March 2010, unless otherwise agreed by the parties. Tax audit assistance shall continue to be provided until 31 May 2010 or until the date on which the Coniston Transaction closes if the tax audit is not completed prior to 31 May 2010.

The Allscripts US Tax Department will provide the following Tax Services to Recipient:

#### Tax Compliance

- U.S. federal income tax compliance, including:
  - Preparation and submission of U.S. federal income tax returns on a timely basis;
  - Advice and recommendation with respect to quarterly U.S. federal income tax payments;
  - Support in the event of U.S. federal income tax audits.
- State/city tax compliance, including:
  - Preparation and submission of state and city tax returns on a timely basis;
  - Advice and recommendation with respect to state and city tax payments;
  - Support in the event of state and/or city tax audits.
- · Sales tax compliance, including:
  - Advice and recommendation with respect to product taxability, rates and other research;
  - Support in the event of sales tax audits.
- Franchise tax compliance, including:
  - Preparation and submission of franchise tax returns on timely basis;
  - Advice and recommendation with respect to franchise tax payments;
  - Support in the event of franchise tax audits.

#### State and Franchise Tax Planning

- The Allscripts US Tax Department will monitor state and franchise tax planning, and take action and/or alert Recipient with respect to any alterations required in structuring as such structuring relates to state and franchise tax planning;
- Together with Recipient, the Allscripts US Tax Department may work to effectuate any state and franchise tax planning and to ensure such planning is respected throughout the Tax Compliance process outlined above;
- The Allscripts US Tax Department will assist Recipient to ensure that any U.S. federal income tax planning that is implemented by Recipient will be correctly reported throughout the Tax Compliance process outlined above.

#### Interim Reporting

The Allscripts US Tax Department will prepare and report U.S. federal income and state tax calculations from time to time as is necessary for audit purposes.

#### **KPMG Consultant**

The Provider shall engage a consultant of Senior Manager level from KPMG (the identity of which shall be agreed by the Recipient) to assist in performing the tax Services for the Recipient. The cost of such consultant shall be borne by the Recipient at the hourly rate set out below (the "Consultant Fees"). Should the Recipient decide that it no longer requires the services of KPMG then, from the moment that such services terminate, the Recipient shall no longer be required to pay the Consultant Fees.

Fees:

Charge to Misys

**Consultant Fees** 

**Third-Party Consultant Fees** 

**Service Managers:** 

Misys

Name: Tim Homer Title: Group Tax Director Phone: +44 (0)20 3320 5773 Email: tim.homer@misys.com

**Allscripts** 

Name: Lisa Garrett Title: Tax Director Phone: (919) 329-1756

Email: lisa.garrett@allscripts.com

\$14,703 per month through 31 January 2010; then \$5,000 per month commencing from 1 February 2010 for such time as the tax Services set out in this Schedule are provided by the Provider.

\$200 per hour.

All fees to KPMG will be paid directly by Misys (and thus, no separate Misys approval is necessary) and all fees paid by Misys to KPMG prior to the effective date of this Schedule were expressly approved by Misys.

#### **R&D Services**

#### Schedule F

#### **Summary of Services:**

Misys plc and its Affiliates and Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates will provide to one another the Services outlined in the table below (the "R&D Services").

The following principles shall govern the provision of the R&D Services:

- 1. The Provider shall perform the R&D Services at a service level equal to or better than the current service level for such R&D Services as provided by the Provider to itself or its Affiliates.
- 2. The Recipient shall receive on a pro-rata basis the benefits of any changes implemented within the Provider's organization which would beneficially impact the Recipient's receipt of the R&D Services (including, but not limited to, cost reductions and operating efficiencies).
- 3. With the exception of the Misys Connect software described in Section 1.4 of this Schedule, and unless the Parties shall otherwise agree, the Recipient shall exclusively own all rights in and to the Work Product created by Provider in performing the R&D Services. "Work Product" shall be defined herein as all Software (as defined in the Agreement) and the documentation and deliverables under this Schedule F relating thereto (including the Intellectual Property rights owned by Provider therein). The Parties agree that the Work Product includes, without limitation, the deliverables requested by Recipient and created by Provider in accordance with the Software Development Life Cycle (SDLC) Process (as described below) in both source code and object code format. Provider agrees that the Work Product shall be deemed "works-made-for-hire" for Recipient under the copyright laws of the United States and all other applicable jurisdictions. Provider hereby gives, transfers and assigns to Recipient all of Provider's right, title and interest in and to the Work Product (including all Intellectual Property rights owned by Provider therein) to the extent not already owned by Recipient, and hereby waives any so-called "moral rights" in the Work Product, to the extent permitted by law. Provider acknowledges and agrees that the assignment in this paragraph is perpetual, irrevocable and worldwide. Provider hereby agrees that the rights assigned hereunder shall not be subject to reversion (pursuant to the Indian Copyright Act of 1957) if Recipient fails to exercise any such rights within one year. Provider agrees to execute and deliver such additional documents and take such additional reasonable actions as Recipient deems necessary or convenient to perfect or evidence Recipient's ownership of the Work Product or to enable Recipient to record this Agreement and/or secure rights of copyright and/or letters patent in its name, or otherwise to enforce its rights in the Work Product in any country throughout the world or otherwise carry out the provisions of this Paragraph, provided that preparation of such additional documents shall be at the expense of Recipient. Provider agrees that its employees and subcontractors involved in delivering the R&D Services shall be covered by written agreements or otherwise be bound by obligations sufficient to protect Recipient's rights in the Work Product consistent with the terms of this paragraph 3.
- 4. Provider shall not incorporate any pre-existing Provider Intellectual Property (including, without limitation, Software (as defined in the Agreement), content or other rights) (collectively, the "Retained Intellectual Property") into any Work Product without the prior written approval of the Recipient's CEO, which approval may be given or withheld in the Recipient's CEO's sole discretion. Should the Parties agree to incorporate Retained Intellectual Property into the Work Product, the Parties shall negotiate in good faith the scope of the license granted Recipient to use such Retained Intellectual Property. In the event that the Provider unintentionally incorporates Retained Intellectual Property into any Work Product without getting the Recipient's CEO's prior written approval, any such Retained Intellectual Property shall be deemed licensed to the Recipient on a non-exclusive, perpetual, paid-up, royalty-free, worldwide basis and as otherwise necessary for the development, manufacture, support, distribution, sale or use of the products, services or operations of Recipient and its Affiliates in which it is incorporated; provided that any license granted pursuant to this sentence does not include the right to distribute or sublicense the relevant Retained Intellectual Property on a standalone basis independent of Recipient's or its Affiliates' products and services; provided, further, that, as promptly as possible upon delivery by the Provider of a

replacement for such Retained Intellectual Property (the "Replacement Intellectual Property"), the Recipient shall cease use of such Retained Intellectual Property and replace it with such Replacement Intellectual Property. Such Replacement Intellectual Property may, at the Provider's option, consist of Work Product and/or Third-Person Intellectual Property (as defined below), and all such Replacement Intellectual Property must have the same or better functionality than the Retained Intellectual Property being replaced and be reasonably acceptable to the Recipient.

- 5. Provider shall not incorporate any Software, content or other Intellectual Property of any third Person (collectively, the "Third-Person Intellectual Property") into any Work Product without Recipient's prior written approval, which approval may be given or withheld in Recipient's sole discretion. Provider shall use commercially reasonable efforts to help Recipient to secure all license rights requested by Recipient from the applicable third-Person licensor, provided that Recipient shall bear any costs for obtaining such third-Person rights.
- 6. The Parties acknowledge that as of the Effective Date, Misys is providing Software Development Services to Allscripts pursuant to Section 1.1 of this Schedule. All requests for Software Development Services by Allscripts to Misys shall be handled in accordance with the Software Development Life Cycle (SDLC) Process as detailed in Exhibit F-3 hereto. Misys shall use commercially reasonable efforts to provide Allscripts with access to Misys development personnel who will provide the Software Development Services in accordance with demand forecasts that are to be provided by Allscripts to Misys on a monthly basis.
- 7. Misys acknowledges that Allscripts is in the process of developing performance metrics or matrices with respect to Allscripts' development and support efforts (both internal and external). Misys will reasonably cooperate with Allscripts' efforts to develop these metrics, including, without limitation, by providing historical information to support development of baseline metrics. Upon completion of these metrics, Allscripts will notify Misys in writing of all metrics applicable to the R&D Services provided by Misys, and the Parties agree to discuss in good faith the scope and nature of such proposed metrics. Upon the Parties' agreement on the metrics used to track Misys' performance of the R&D Services, Misys will reasonably cooperate with Allscripts in tracking Misys' performance against such metrics, including providing reasonable reporting thereon.

Notice required by

1.	Product Development services provided by Misys	<u>Provider</u>	Recipient	Description of Service	Service Period (if Service available for less than the full term of the Shared Services Agreement)	Fees	Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)
1.1	Software Development Services	Misys Software Solutions (India) Private	Allscripts- Misys Healthcare Solutions, Inc. and	Misys to provide software development services from its Bangalore, India location per requests by Allscripts pursuant to the SDLC Process. The services shall include:		The Fees will be calculated by using an hourly rate of \$18.65.	60 days written notice
		Limited	its Affiliates	<ul><li>Development</li><li>Quality Assurance</li></ul>		Other material costs as needed (e.g., specialized hardware	

	Service Name	Provider	Recipient	Description of Service	Service Period (if Service available for less than the full term of the Shared Services Agreement)	Fees	Notice required by Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)
				Performance Testing		specific to project	
				Sustenance Engineering Services		needs, specialized	
				Tech Pubs		software licenses specific to project	
				Business/Design Analysts		needs, etc.).	
				Project Management/Technical Management		TI 1 1	
				Architects		The development rate of \$18.65 as set out	
						in this section 1.1	
				Release Mgt/Conf. Mgt		does not include the	
				<ul> <li>Other Misc software development Services as agreed</li> </ul>		annual license costs of HP Mercury Suite	
						for QA or Collabnet	
				For purposes of clarification, these software development services do not include any of the		(which are set out	
				services described in row 1.3 below.		below).	
1.2	Misys Development Global Leadership Team	Misys plc and its Affiliates	Allscripts- Misys Healthcare Solutions, Inc. and its Affiliates	Misys to provide global leadership oversight		\$37,200 per month during the Service Period	
1.3	Misys Development Global Technology	Misys plc and its Affiliates	Allscripts- Misys Healthcare Solutions,	Consulting Services:  Misys to provide Technology Governance and Standards, User Experience services including		\$75,000 per month during the Service Period.	
	Services		Inc. and	but not limited to Human Factors Engineering,		Other material costs	
	Misys		its Affiliates	Reference Models and Design Templates.		as needed (e.g., specialized hardware	
	Development			The Global Technology team shall engage on a		specific to project	
	Global Infrastructure			proactive basis or on a request basis to perform technology reviews of specific product		needs, specialized software licenses	
	Services			technology reviews of specific product		specific to project	
						needs, etc.).	

Service Name	Provider	Recipient	Description of Service	Service Period (if Service available for less than the full term of the Shared Services Agreement)	Fees	Notice required by Recipient to Terminate (if more than 45 days advance notice from Recipient is needed)
Misys			technology, ensure technology path set out by		\$30.00 per person per	
Development			Solution Management, provide ongoing visibility		month per license	
Global			to Senior Management of technology progress, and		required during the	
Operations			identify/suggest corrective actions for any		Service Period for	
Engineering			deficiencies found. The team shall perform		Collabnet licenses. The fee includes	
Quality Services			technology reviews on an ad-hoc or proactive basis to ensure compliance to standards.		infrastructure and	
Services			to ensure compnance to standards.		training. # of licenses	
			The Global Human Factors Engineering team shall		required TBD.	
			provide Human Factors Engineering services. The		required TDD.	
			team shall be engaged by Allscripts product teams		The Recipient shall	
			hereunder to build user interfaces, interaction		pay (on a monthly	
			models, reference models and design templates to		basis) the actual costs	
			facilitate building consistent user interfaces across		for the HP Mercury	
			all applications.		licenses based on	
					Recipient's	
			Misys to provide Global Quality Services to		proportional use.	
			include:		This fee includes	
			<ul> <li>SDLC processes, tools, and any</li> </ul>		infrastructure and	
			necessary operating platform		training. The	
			, 1 61		Recipient agrees that	
			<ul> <li>Standards for quality processes and procedures that would be operationalized</li> </ul>		every quarter the	
			across all programs to manage, track and		Provider shall review	
			ensure compliance against the global		the Recipient's then	
			standards.		current usage of HP	
			<ul> <li>SDLC training, rollout planning and</li> </ul>		Mercury licenses and	
			compliance tracking across all programs.		shall adjust the fee	
					accordingly and the	
					Recipient agrees to	
					pay that revised fee.	

Notice required by
Recipient to
Terminate (if
Service available for
less than the full term
of the Shared
Services Agreement)
Fees
Notice required by
Recipient to
Terminate (if
more than 45 days
advance notice
from Recipient is

Service Name Provider Recipient

#### **Infrastructure Services:**

Misys to provide development Infrastructure services to include:

 Development tools and platforms (including, without limitation, Microsoft)

Description of Service

- ALM tools/platforms (including, without limitation, Collabnet)
- Project Management tools & platform (including, without limitation, Clarity applications)

Collabnet Licenses for Allscripts-Misys Healthcare to participate in the Misys Global ALM program.

For purposes of clarification, these services include hosting, support and access to all of the foregoing tools and platforms for Allscripts development and support personnel. These services shall be supported in accordance with Schedule J of this Agreement.

## **Service Managers:**

#### <u>Misys</u>

Name: Mike Sainsbury

Title: Vice President of Global Operations Engineering & Quality

Phone: (647) 299-7307

Email: mike.sainsbury@misys.com

Schedule F Sections: 1.1, 1.3

Name: Rick Bernard

Title: Vice President of Global Technology

Phone: (508) 878-6433

Email: rick.bernard@misys.com

Schedule F Sections: 1.3

Name: Joanne Felix

Title: Vice President of Finance Phone: (267) 432-6944

Email: joanne.felix@misys.com

Schedule F Sections: 1.2

## Allscripts

Name: Faisal Mushtaq

Title: Senior Vice President Product Development

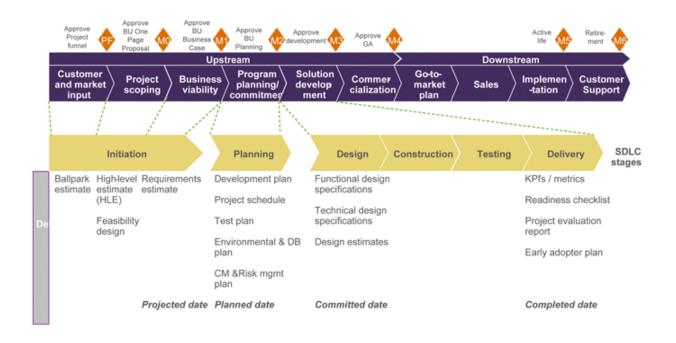
Phone: (919) 329-1658

Email: faisal.mushtaq@allscripts.com

#### **EXHIBIT F-2 TO SHARED SERVICES AGREEMENT**

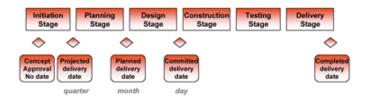


## Product Lifecycle Management ("PLM") Process



## **EXHIBIT F-3 TO SHARED SERVICES AGREEMENT**

## Allscripts Waterfall SDLC



Business Requirements Definition (BRD)

Estimation

Project Development Plan

Project Work Breakdown Structure (WBS) \*\*

Risk Register \*\*

Test Plan

Functional Design Specification (FDS)

Technical Design Specification (TDS)

Project Readiness Checklist

Project Evaluation Report

#### Feasibility Design

Requirements Traceability Matrix (RTM)
Configuration Management (CM) Plan
Environment and Database Plan
Project Compatibility & Impact Analysis Tables
Software Lifecycle Efficiency (SLiCE)
Compliance Tracker

## Required project document in SDLC

Available to support teams with SDLC

\*\* Now fully automated in Clarity based on SDLC template

Allscripts\*

## **Facilities Management Services**

#### Schedule G

#### **Summary of Services:**

Misys plc and its Affiliates (collectively, the "Provider") will provide to Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates (collectively, the "Recipient") the Services outlined in the table below (the "Facilities Management Services").

	Service Name	Description of Service
1.	Real Estate and Facilities Services	Provide expertise to all real estate actions specifically related to acquisition and disposition lease negotiations, facility design and construction management. Assist in resolving facilities issues arising from lease disputes and introduce best in class facilities processes.
1.1	General Real Estate	Misys Director of Global Real Estate to assist in all lease related negotiations and agreements, assist with facility design and provide access to international vendor relationships and discounts and bring industry best practices to Allscripts.
1.2	General Facilities Management	Misys Director of Global Real Estate to provide guidance as to best practices of multinational companies in the areas of facilities and assist in development of appropriate delivery of services to various offices based upon specific needs. Work with facilities management to ensure lease concessions and design criteria are considerate of long term cost management.

Fees:

FTE Charge to Allscripts Covered in Schedule C (Management Services)

#### **Service Managers:**

<u>Misys</u> <u>Allscripts</u>

Name: Bob Hopper Name: Bill Davis

Title: Director of Global Real Estate Title: Chief Financial Officer Phone: (914) 821-2625 Phone: (312) 506-1211

Email: Robert.Hopper@misys.com Email: bill.davis@allscripts.com

#### SaaS Services

#### Schedule H

This Schedule H is has no effect, as no relevant Services and no relevant Fees are contemplated

## **Summary of Services:**

Misys plc's SaaS Group (the "<u>Provider</u>") will provide to Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates (collectively, the "<u>Recipient</u>") Services relating to Software as a Service (the "<u>Software as a Service Services</u>" or the "<u>SaaS Services</u>"). The parties agree to complete the table below as and when such SaaS Services are deemed to be required.

Service Period (if Service available

Service Name	Description of Service	for less than the full term of the Shared Services Agreement)
Fees:		
Service Managers:		
<u>Misys</u>		
Name:		
Title:		
Phone:		
Email:		

## Allscripts

Name: Title: Phone: Email:

#### **Manila Support Services**

#### Schedule I

#### **Summary of Services:**

Misys International Banking Systems, Inc. (the "Provider") will provide the Services to Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates (collectively, the "Recipient") outlined in the table below (the "Manila Support Services").

- 1. With respect to (a) all Healthcare Level 1, Healthcare Level 2 and Healthcare Consulting personnel providing the call center services and (b) all personnel managing the Healthcare Level 1, Healthcare Level 2 and Healthcare Consulting personnel providing the call center services (the personnel mentioned in clauses (a) and (b) of this sentence are referred to herein as "Healthcare Call Center Personnel"), Provider shall provide advice and feedback, but Recipient shall have sole discretion with respect to setting salaries, bonuses, raises and all other costs to be paid by Provider under Rows 1.6 and 2.6 below.
- 2. The Parties agree to follow Section 2.10 of the Agreement with respect to any removal or replacement by Provider of Healthcare Call Center Personnel requested by Recipient.
- 3. The services described in Rows 1.1, 1.2, 2.1 and 2.2 below shall be provided and supported in accordance with the service level requirements specified in Schedule J to the Agreement.
- 4. With respect to the services described in Rows 1.3 and 2.3, Provider shall use commercially reasonable efforts to (a) recruit personnel as expeditiously as possible and (b) deliver to Recipient multiple reasonably qualified candidates for every open position. Nothing in the Agreement or this Schedule shall restrict Recipient's ability to recruit personnel through alternative channels.
- 5. With respect to the Customer Loyalty Program identified under "Additional Fees" below, this program represents surveys performed by a third party (Satmetrix) on behalf of Misys and Allscripts every six months. The survey reflects feedback from a significant portion of Misys' and Allscripts' customer bases in order to gain a better understanding of the satisfaction and loyalty of each entity's customer base in areas including product implementation and support. The survey is also intended to aid the Parties in assessing the underlying reasons for specific scores. Satmetrix facilitates the survey process and helps analyze the results. Misys employee Aaron Morrison is currently the Misys employee who oversees the process. The estimated fees for this program identified below (\$167,800) reflect the <a href="estimated">estimated</a> expenses for one third of the Satmetrix contract and eighty percent (80%) of Aaron Morrison's compensation; Recipient will be billed for the <a href="estimated">estimated</a> expenses for these two items.

1.	Service Name  Manila Support Desk Services	Description of Service	Service Period (if Service available for less than the full term of the Shared Services Agreement)	Fees <sup>1</sup>
1.1	Telecommunications,	Specific costs related to the Healthcare operations (Cisco phone		Charge per person will be calculated using actual costs.

The fees set forth in this Schedule represent fees for a full one (1) year extension period commencing on October 10, 2009 and ending on October 9, 2010. If this Schedule expires or is terminated during the extension period, the fees will be pro-rated based on the period between October 10, 2009 and the date of expiration or termination of this Schedule.

,	Service Name	Description of Service	Service Period (if Service available for lessthan the full term of the Shared Services Agreement)	Fees <sup>1</sup>
	Infrastructure and Long Distance	system, call costs, telephone lines, equipment dedicated to the Healthcare business (separately identifiable infrastructure, personal computers and telecommunications costs for Healthcare)).		
1.2	Information Systems Support	Specific costs related to the Healthcare operations (desktops, servers, network infrastructure, SFDC licenses, etc.).     General costs – not specifically allocated for IT Costs.	2-month lead time for PC and phone acquisition and setup.	"General" IT support – to be charged at \$347 per FTE for the Service Period
		<ul> <li>General IT time &amp; support (desktop management by IT dept. installation of printers, local backups, etc.).</li> </ul>		
		<ul> <li>Access to Misys Service Desk.</li> </ul>		
		• Project support (e.g., Implementation of Cisco phone system).		
1.3	HR /Recruiting Support	Local HR support	3-month lead time for recruitment	To be charged at \$482 per FTE for the
		Recruiting		Service Period.
		General office employee related expenses (office teambuilding, employee satisfaction, etc.; example – catering for employee town hall)		Specific recruiting fees for targeted positions (example: Management positions) paid externally to be charged as incurred.
1.4	Services Provided by Facilities	General facility charges (janitorial, coffee, etc.)		To be charged at \$37 per FTE for the Service Period
1.5	Finance Support	General accounting and finance specific support. Payroll. Local compliance/taxes etc.		To be charged at rate of \$236 per FTE for the Service Period.
1.6	Remuneration Costs	Specific costs related to salary, overtime, benefits, payroll taxes and bonuses.		Charge per person will be calculated using actual costs.
1.7	Misys PLC margin	Margin on general overhead for Manila operation		To be charged at \$138 per FTE for the Service Period
2.	Manila Consulting Services	Consultants/Consulting Services such as Enterprise Support in the form of front-line help desk services provided remotely by Misys Manila on behalf of Allscripts		
2.1	Telecommunications, Infrastructure and Long	Specific costs related to the Healthcare operations (Cisco phone system, call costs, telephone lines, equipment dedicated to the		

			Service Period (if Service available for less than the full term of the Shared	
	Service Name	Description of Service	Services Agreement)	Fees <sup>1</sup>
	Distance	Healthcare business (separately identifiable infrastructure, personal computers and telecommunications costs for Healthcare)).		Charge per person will be calculated using actual costs.
2.2	Information Systems Support	Specific costs related to the Healthcare operations (desktops, servers, network infrastructure, SFDC licenses, etc.). General costs – not specifically allocated for IT Costs.	2-month lead time for PC and phone acquisition and setup.	"General" IT support – to be charged at \$347 per FTE for the Service Period
		<ul> <li>General IT time &amp; support (desktop management by IT dept. installation of printers, local backups, etc.).</li> </ul>		
		<ul> <li>Access to Misys Service Desk.</li> </ul>		
		<ul> <li>Project support (e.g., Implementation of Cisco phone system).</li> </ul>		
2.3	HR / Recruiting Support	Local HR support	3-month lead time for recruitment	To be charged at \$482 per FTE for the Service Period.
		<ul> <li>Recruiting</li> </ul>		Specific recruiting fees for targeted
		General office employee related expenses (office teambuilding, employee satisfaction, etc.; example – catering for employee town hall)		positions (example: Management positions) paid externally to be charged as incurred.
2.4	Services Provided by Facilities	General facility charges (janitorial, coffee, etc.)		To be charged at \$37 per FTE for the Service Period
2.5	Finance Support	General accounting and finance specific support.		To be charged at rate of \$236 per FTE for the Service Period.
		Payroll.		
		Local compliance/taxes etc.		
2.6	Remuneration Costs	Specific costs related to salary, overtime, benefits, payroll taxes and bonuses		Charge per person will be calculated using actual costs.
2.7	Misys PLC margin	Margin on general overhead for Manila operation		To be charged at \$138 per FTE for the Service Period
3.	Office Space	•		
3.1	Office Space	Specific costs related to the build out of the existing Manila facility are recharged on an actual basis. Relates to build out on the second floor of One Philamlife Tower. Would be revisited if facility moves to new location upon expiration of current lease.	Dependent on availability. 3-month lead time required if new space is needed.	Charge per person will be \$4,306 per head per year, based on the existing space currently under lease in One Philamlife Tower; provided that two people using the same space on different shifts will constitute a single headcount.  Fees for any additional space above and beyond what is under lease as of March 1, 2009 which is specifically requested by Allscripts will be subject to additional negotiation by the parties.
				parties.

Service Period (if Service available for				
less than the full term of the Shared				
Services Agreement)				

Service Name Description of Service

Additional Fees: To be billed at actual cost to Allscripts

Transition Cost – Travel to or from Allscripts locations such as Raleigh (secondment in preparation for cutover of services, employee enablement), including travel expenses and use of Misys apartment

Training (fees paid to third parties for employee training)

Customer Loyalty Program (NPS) - Satmetrix/share of Aaron Morrison

Estimated to be four trips during the Service Period at an approximate total cost of \$30,000

Estimated to be four classes during the Service Period at a cost of \$5,000 per class

Estimated to be \$167,800 for the Service Period, representing a 1/3 share in Satmetrix cost and 80% of Aaron Morrison's salary + benefits

#### **Service Managers:**

Misys

Name: Pete Tantillo

Title: Vice President Finance, Global Services & Support

Phone: +1 212 320 4672

Email: <u>peter.tantillo@misys.com</u>

Name: Kaye Capinpin

Title: Head of Global Contact Centre, Misys Manila

Phone: +632 867 9326

Email: <u>raquel.capinpin@misys.com</u>

## <u>Allscripts</u>

## For Manila Support Desk Services:

Name: Ben Clark (Senior contact)
Title: Senior VP Customer Support

Phone: (919) 329-1468

Email: <u>ben.clark@allscripts.com</u>

Name: Angelo Guiao Title: Operations Head Phone: +632 867 9363

Email: <a href="mailto:angelo.guiao@allscripts.com">angelo.guiao@allscripts.com</a>

## For Manila Consulting Services:

Name: John Nebergall Title: Sr. Vice President Phone: (312) 506-1215

Email: john.nebergall@allscripts.com

#### **Information Systems Services**

#### Schedule J

#### **Summary of Services:**

Misys plc and its Affiliates and Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates will provide to one another the Services outlined in the table below (the "Information Systems Services").

- 1. All Information Systems Services to be provided by Misys plc and its Affiliates to Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates shall be provided in accordance with the Information Systems (IS) Service Level Agreement mutually agreed upon by the Parties as set forth herein. The Parties have agreed to use the Service Level Agreement attached as Exhibit J-1 hereto (which reflects Misys' Service Level Agreement for delivery of information systems services to its own internal resources) (the "Service Level Agreement").
- 2. The requirements of Section 2.2 of the Agreement shall not apply to the Information System Services until June 1, 2009.
- 3. Misys may provide suggestions for improving Allscripts' information system infrastructure and resources to support delivery of improved service levels. If Allscripts elects to apply one or more such suggestions, Allscripts shall be responsible for all related third-party and capital expenditures.
- 4. On a monthly basis, the Service Managers shall meet to review each Party's performance against the Service Level Agreement and to discuss possible enhancements, refinements or modifications to the Service Level Agreement based upon then-current operations.
- 5. As part of the Services, Misys shall endeavor to enable Allscripts to leverage existing network infrastructure to minimize international phone call expenses particularly with respect to the Manila call center.
- 6. For purposes of clarification, Provider shall have no final authority to bind Recipient to make any final purchases or enter into any contract with respect to capital expenditures and third-party services without Recipient's consent thereto. Notwithstanding anything in this Agreement, Provider shall not be held liable under this Agreement for any failure to meet the service level articulated in Section 2.2 of the Agreement or any of the service levels included in the Service Level Agreement resulting from Recipient's failure to follow Provider's recommendations with respect to capital expenditures or third-party services, provided that absent an acute hardware failure that might require expedited hardware replacement, Provider shall give Recipient at least sixty (60) days' prior notice of the need for the applicable expenditures (in excess of \$50,000 in the aggregate) and describe how failure to make the expenditures would specifically affect the service levels.

	Service Name	Provider	Recipient	Description of Service	Fees
1.	Senior Mgmt IS Services				Until June 1, 2010: \$66,000 per month
					From June 1, 2010: \$49,804 per month
1.1	Overall IS Management	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Overall responsibility for managing the fulfillment of the company's technology requirements within IS. The focus will be on working with each business unit and functional area to	

	Service Name	Provider	Recipient	Description of Service	Fees
				understand their short and long term strategic goals and providing a technology roadmap that will facilitate these. They will coordinate with Global IS to determine cost, timing, etc. of projects and utilize these to help the company prioritize initiatives. They will also be responsible for monitoring service levels provided to the company and to work with IS to raise any issues meeting the service levels and to continue to improve them. These services will include management of disaster recovery planning for the technology.	
1.2	Infrastructure Services	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Provide management and planning for supporting infrastructure including data center services, networking (data and voice), phone systems, messaging, desktop services and purchasing management.	
1.3	Application Services	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Provide overall management and planning for the development efforts related to all internal applications such as Salesforce, Support Force, Solomon, Clarity, Web sites, MSG Applications, etc. Special projects related to implementing (or upgrading) these types of applications shall be subject to the Parties agreeing upon a Statement of Work covering such services and any related capital expenditures; the Statement of Work shall be consistent with the form attached to this Agreement as Exhibit J-2. Basic ongoing application support is included within the Fees specified herein.	
1.4	Security Services	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Lead information risk and information security initiatives. Work to protect the confidentiality, integrity and availability of information, and to maintain the administrative and technical safeguards to provide that protection. The role includes management of all aspects of security related projects while demonstrating large-scale company wide project expertise.	
2.	Offshore Technical Support				Until June 1, 2010: \$42,333.37 per month From June 1, 2010: \$44,228 per month
2.1	DBA	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Database administrative services	
2.2	Reporting Services	Misys plc and its Affiliates	Allscripts-Misys	Report development for Clarity and Cognos (product development, Professional Services, Finance, etc.)	

,	Service Name	Provider	Recipient	Description of Service	Fees
			Healthcare Solutions, Inc. and its Affiliates		
2.3	Web Development	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Intranet and Extranet development resources and support	
2.4	Cognos Support	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Support for financial reporting, cube development (PS, PD, etc.) planning models, etc.	
2.5	Service Desk Support	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Queue management, level 1 support, after hours support	
3.	Shared Resource Utilization			Multiple resources residing within Misys plc will provide resources for various functions in exchange for the receipt of services under section 4	\$0
3.1	Cognos Implementation	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Requirements definition, Project Management, design, ETL, etc.	
3.2	Integrations	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Support for various integration requirements	
3.3	Messaging Support & Management	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Overall support and project management for messaging related initiatives and systems	

	Service Name	Provider	Recipient	Description of Service	Fees
3.4	Purchasing Management	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Support for the processing of IS related acquisitions	
4.	Shared Resource Utilization			Multiple resources residing within Allscripts-Misys Healthcare Solutions, Inc. will provide resources for various functions in exchange for the receipt of services under section 3	\$0
4.1	Web Development	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Misys plc and its Affiliates	Program & project management and development support for both intranet and extranet systems	
4.2	Clarity Support	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Misys plc and its Affiliates	Program & project management and development support for global Product Development, PS, IT use of Clarity in both the US and UK systems	
4.3	SFDC Support	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Misys plc and its Affiliates	Program & project management and development support for Sales, Marketing and Support systems	
4.4	Networking Management	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Misys plc and its Affiliates	Provide management and planning for supporting the networking infrastructure (data and voice), phone systems	
5.	Allscripts IS Budget Management				\$0
5.1	Misys recharges	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Provision of certain items (such as SFDC & Clarity) which are to be set out in a schedule of items which is to be provided by Misys. Such schedule will change over time and will need to be maintained.	
5.2	Savings Target	Misys plc and its Affiliates	Allscripts-Misys Healthcare Solutions, Inc. and its Affiliates	Target additional savings of \$1million annualized to be reflected in the 2011 budget process, which is subject to change and is not a binding commitment on the part of the Provider.	

Ongoing fees such as SDFC licenses are billed separately.

To the extent that any third-party vendor expenses incurred on the Recipient's behalf are unable to be billed directly to the Recipient, the Party that has the contractual relationship with the vendor for the specific expenses at issue shall (i) be responsible for paying the vendor, including all amounts owed by both Misys and Allscripts to such vendor and (ii) invoice the other Party for any portion of the vendor's invoice incurred on behalf of such other Party (any such invoice to the other Party to be paid pursuant to the terms of Section 3.2 of the Agreement).

#### **Service Managers:**

## **Misys**

Name: Ellen M. Clarke Title: EVP and CIO Phone: 646.409.3256

Email: ellen.clarke@misys.com

#### Allscripts

Name: Lee Shapiro

Title: President and Chief Operating Officer

Phone: 312.506.1207

Email: lee.shapiro@allscripts.com